

# 산 마테오 카운티

## 캘리포니아 유권자 선택 (VOTER'S CHOICE) 법

### 선거 관리 계획

#### 2020년 1월-2024년 1월



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2020년 1월 3일

친애하는 유권자 여러분:

2020년 1월~2024년 1월까지의 기간 동안 캘리포니아 유권자 선택법(VCA)에 따른 선거의 관리를 위해 산마테오 카운티의 선거관리계획(EAP)을 알려드릴 수 있게 되어 기쁘게 생각합니다.

산마테오 카운티의 EAP는 광범위한 지역사회의 견해가 담겨 있으며, 카운티의 투표 접근성 자문위원회(VAAC), 언어 접근성 자문위원회(LAAC) 및 유권자 교육 및 아웃리치 자문위원회(VEOAC) 구성원들의 지침이 담겨 있습니다. 또한, 이 문서는 법에 의해 명시된 공청회에서 나온 의견들을 반영하고 있습니다. 공개 검토 과정에서 수렴된 모든 의견들과 EAP에 반영된 의견들은 “EAP 초안에 대한 공중의 의견 및 반응”이라는 제목의 섹션에서 확인하실 수 있습니다.

산마테오 카운티 선거관리계획의 핵심 요소는 포괄적인 유권자 교육 및 홍보 계획입니다. 유권자 교육 및 봉사 활동 계획은 카운티가 모든 유권자, 특히 장애인 및 소수 민족 유권자의 선거 절차에 대한 접근성을 높이기 위해, 수행 할 활동을 간략하게 설명합니다. 이것은 유권자 선택법 (VCA)의 성공적 구현을 위한 선거 관리국 로드맵의 필수 구성 요소입니다. 유권자 교육 및 아웃리치 활동 계획의 이행은 이사회가 제공하는 연례 기금에 따라 변경될 수 있습니다.

산마테오 카운티에서 유권자 선택법을 시행함으로써 유권자 참여율 및 모든 투표 그룹의 선거 절차에 대한 접근성이 역사적으로 증가했습니다. 2018년 투표율은 1998 년 이후 카운티 전역 총선 중에서 가장 높은 72.6 %로 치솟았습니다. 라틴계와 아시아계 미국인 유권자의 참여율이 증가함에 따라 유권자의 비례대표율도 향상되었습니다. 청년 투표율 (18-24 세)도 2002 년 이후 주 전역 예비선거와 주 전역 총선 모두 산마테오 카운티에서 가장 높았습니다.

EAP는 또한 산마테오 카운티 유권자에게 새로운 투표 시스템을 소개합니다. Dominion Democracy Suite 투표 시스템은 유권자에게 각 투표소에서 보다 빠르고 직관적이며 접근성 있는 투표 경험을 제공하는 안전한 최첨단 투표 시스템을 제공합니다.

본 EAP는 최종 승인을 위해 주무장관실에 정식 제출되었습니다. 주무장관의 검토 및 승인 절차는 2020년 1월 17일까지 완료될 것입니다. 주무장관의 승인이 나면 산마테오 카운티의 EAP는 캘리포니아 유권자 선택법에 따라 공식 선거 관리 계획이 됩니다.

본 EAP 개발에 참여해주신 카운티의 모든 유권자분들과 이해관계자분들께, 모두를 위해 투표 기회를 확대하고자 하는 이분들의 노력과 헌신에 진심으로 감사의 말씀 드립니다. 유권자 선택법이나 다가오는 선거, 또는 저희 EAP에 대한 문의가 있으면 등록 및 선거관리국으로 전화 (650.312.5222)나 이메일 (registrar@smcacre.org) 주십시오.

감사합니다.

Mark Church

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# San Mateo 카운티 캘리포니아 유권자 선택 법 목록

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# 산마테오 카운티 선거 관리 계획

## 개요

캘리포니아 주 유권자 선택 법 (VCA)이라고도 하는 상원 법안 450은 2016년 9월 29일 법으로 제정되었으며 산마테오를 포함한 14개 카운티에서 2018년부터 진행하는 모든 선거를 우편 투표/투표소 선거로 실시 할 수 있도록 허가합니다. 이 법안은 유권자 관심 및 참여도를 높이고 투표 옵션을 확대하도록 설계된 선거 개혁의 일환으로 산마테오 카운티와 참여하는 관할 구역에서 실시될 선거 방식을 근본적으로 바꾸는 것입니다.

등록된 유권자 중 74% 이상이 영구적인 우편투표를 선호하는 산마테오 카운티는 캘리포니아 주에서 전체 우편투표를 실시하는데 있어 선두를 달리고 있습니다. 유권자 선택 법은 상원 법안 2028의 권한하에 수행되고 산 마테오 카운티에서 성공적으로 2015년 11월 3일에 실시되었던 전체 우편 투표의 영향을 입어 통과되었습니다. 저희가 주 의회 및 주무 장관에게 제출한 상원 법안 2028 보고서에 수록되었던 많은 권장 사항 및 방법론이 유권자 선택 법안에 편입되었습니다. 그 결과로 2018년도 유권자 선택 법이 성공적으로 집행된 후 2018년 6월 5일 주 전역 예비선거에서 투표한 투표지의 93%와 2018년 11월 6일 산마테오 카운티 주 전역 선거에서 투표한 투표지의 88%가 우편으로 또는 안전한 투표용지 반납함으로 접수되었습니다.

VCA 선거 모델을 지속적으로 개선하기 위한 노력의 일환으로, 선거 관리 위원장은 법에 따라 첫 선거가 실시된 후 2년 이내에 추가 공청회를 열고 이후 매 4년마다 공청회를 열어 선거관리계획 (EAP)에 대한 수정 사항을 고려해야 합니다.

신규 법안에 의거한 선거 관리를 위해 카운티의 선거 관리 위원장은 VCA 법안에 따라 EAP 초안을 준비하고, 시민들의 의견을 수렴하고 공청회를 거쳐 수정된 EAP 초안을 작성해야 합니다. 후속 의견 수렴 기간이 끝난 뒤 카운티의 최종 EAP가 주무장관의 승인을 위해 제출되었습니다. 이 EAP는 저희 커뮤니티 파트너들과 이해관계자들과의 협의를 통해 작성된 공동협력의 산물입니다.

2018년 EAP와 2020년 대통령 선거 주기에 대한 카운티의 수정 내용은 2018년 6월 5일 주 전역 예비선거와 2018년 11월 6일 주 전역 총선거 이후에, 지역사회 조직 및 이해 관계자들이 제시한 변경 사항을 반영합니다. 시민들은 2019년 11월 15일부터 2019년 12월 2일까지 14일동안 EAP 초안에 대한 의견 수렴 기간을 가졌습니다. EAP의 최초 초안에 대한 공청회는 2019년 12월 10일에 열렸습니다. 이 공청회 후에 선거관리국은 수정된 EAP를 게시했습니다. 두 번째 14일간의 의견 수렴 기간은 2019년 12월 24일에 끝났고, 최종 EAP는 2020년 1월 3일에 주무장관실에 제출되었습니다. 주무장관의 정식 채택일은 2020년 1월 17일 또는 그 전으로 예정되어 있습니다. 전체 EAP 초안 및 최종본은 저희 웹사이트에 게재됩니다.

다음 페이지들을 보시면 EAP는 우편투표 절차, 카운티 투표소 및 투표 용지 반납 상자의 제안된 장소들, 투표소에서 사용될 선거 기술에 대한 간략한 개요를 제공합니다. 유권자 교육 및 아웃리치 계획은 EAP에 포함되었습니다.

## 우편 투표

유권자 선택 법 모델에 따르면 등록된 모든 유권자에게 선거일 29일전부터 우표값이 지불된

회신용 봉투와 함께 투표용지가 우편으로 배달됩니다. 유권자들은 중국어 또는 스페인어로 된 우편 투표용지나, 한국어 또는 타갈로그어로 된 팩스 투표용지를 신청할 수 있습니다. 장애를 가진 유권자, 해외 거주 유권자, 군인 및 군인 배우자는 산마테오 카운티에서 유자격 유권자에게 제공하는 우편 투표 시스템을 이용하여 개인용 컴퓨터 화면으로 투표 용지를 받고 표시할 수 있습니다.

### 투표소 및 투표 용지 반납 장소 위치

유권자 선택 법에는 카운티 전역에 위치한 투표소 및 투표용지 반납함의 위치에 대한 상세한 기준과 공식이 수립되어 있습니다. 법에 따르면 투표소 및 투표용지 반납함은 인구 밀도가 높고 대중 교통이 편리하고 저소득층 및 비영어권 소수 민족 지역사회에 근접하고 장애가 있는 유권자 출입이 가능한 위치이어야 합니다.

투표소 및 투표 용지 반납함은 산 마테오 카운티 투표 접근성 자문위원회 (Voting Accessibility Advisory Committee, VAAC) 및 언어 접근성 자문위원회 (Language Accessibility Advisory Committee, LAAC), 유권자 교육 및 아웃리치자문위원회 (Voter Education and Outreach Advisory Committee (VEOAC)와 협의하여 선정되었습니다.<sup>1</sup> 유권자에게 최적의 위치를 확보하기 위해 지리 정보 시스템 (Geographic Information System, GIS), 미국 인구 통계 데이터 및 캘리포니아 시민 참여 프로젝트의 투표소 부지선정 툴이 활용되었습니다. 이러한 고려사항 외에도 투표소 부지는 투표 장비에 필요한 공간이 확보되어야 하며 요구된 선거 운영 기간 동안 사용이 가능해야 합니다.

**투표소:** 투표소는 지정 투표소 (polling place)와 같은 방식으로 운영되며, 투표자가 직접 찾아가 종이나 기표용 태블릿을 사용하여 선택한 내용을 인쇄하는 방식으로 투표하거나, 모바일 투표지 인쇄기를 사용해 투표소 직원이 인쇄해주는 종이 투표지에 표기하는 방식으로 투표할 수 있습니다. 그러나 지정 투표소와는 달리 유권자는 카운티 투표소 어디서든지 투표할 수 있습니다. 또한 유권자는 어느 투표소에서나 투표 등록 및 등록 갱신도 가능합니다. 등록 마감일(선거 15일 전)까지 등록을 마치지 못한 유권자도 선거 당일에 투표소 어디서든지 조건부 유권자 등록 (CVR)을 완료하고 잠정 투표를 할 수 있습니다.

투표소는 카운티 선거 관리 시스템 (EMS)에 연결된 안전한 가상 사설망 (VPN)을 비치하여 투표소 요원이 각 유권자의 투표권을 실시간으로 확인할 수 있습니다. 카운티의EMS는 캘리포니아 주에서 운영하는 VoteCal 데이터베이스와 연결되어 있습니다. 투표소에 비치된 컴퓨터는 보안을 위해 다른 웹사이트나 이메일을 액세스 할 수 없습니다. 이 안전한 시스템은 2018년 6월 5일 직접 예비선거와 2018년 11월 6일 주 전역 총선에서 성공적으로 배포되었습니다.

2019년 11월 5일 시, 학군 및 특별지구 통합 선거를 위해 선거관리부에서는 18개의 투표소 중 4곳에서 전자 선거인명부 (e-Pollbook) 시범 프로그램을 수행했습니다. 시범 프로그램에 따르면 전자 선거인명부 (e-Pollbook)이 유권자 및スタッフが 유권자의 체크인에 사용하는 데 간편하다고 나타났으며, 유권자들이 온라인으로 모든 투표소의 대기시간을 볼 수 있도록 하는 대시보드의 역할을 수행합니다. 2020년 3월 3일 대통령 예비 선거 기간 동안 모든 투표소에서 Tenex e-Pollbooks (전자 선거인명부)를 시범 사용하는 계획이 진행중입니다. 시범 운영 동안 유권자들은 전자 선거인명부에 서명하는 것과 더불어 여전히 종이 체크인 서류도 작성하게

<sup>1</sup> 위원회와 관련한 자세한 정보는 39-43 페이지 참조.



됩니다. 전자 선거인명부는 암호화되어 연결됩니다.

전자 선거인명부만을 사용하는 시기가 왔을 때, 만약 유권자가 전자펜으로 스크린에 서명할 수 없을 경우, 투표소는 종이 체크인 서류를 예비책으로 준비해 제공할 것입니다.

모든 투표소가 위치한 빌딩 및 기표소는 ADA의 접근성 기준 (영구적으로 또는 임시 방편으로)을 준수하고 있습니다. 카운티 내 투표소들은 그 크기가 다양할 것입니다. 각 투표소별 공간의 구조 및 크기에 따라, 각 투표소의 정확한 기표소의 수는 차이가 있을 수 있습니다. 각 투표소는 기표소가 유권자의 프라이버시를 최대화할 수 있게 위치하도록 특정 배치를 갖게 됩니다. 배치는 접근성 요건을 충족하도록 설계되며 각 투표소의 여러 모양 및 크기를 최대한 활용할 수 있도록 조정될 것입니다. 투표소에 배치된 기표소의 수와 관계없이, 최소 3개에는 점자 양각된 휴대용 키패드(ATI, Audio Tactile Interface)가 놓여지게 됩니다. 그 중 최소한 3개는 ATI 라고도 불리는 점자가 인쇄된 휴대용 키패드가 비치됩니다. 시각 장애가 있는 유권자들을 위해, 이 3개의 기표소에는 헤드폰도 비치됩니다.

투표소 담당자는 기표용 태블릿 화면의 글씨 크기와 조명 조절, ATI 키패드의 읽기 속도와 볼륨 조절을 포함한 ATI의 사용을 도와드릴 수 있도록 훈련됩니다. ATI 기기는 sip-and-puff 시스템, 패들 및 헤드포인터 등의 장애인 유권자를 위한 여러 투표용 보조기와 호환됩니다. 기표용 태블릿은 영어, 스페인어 또는 중국어로 읽거나 듣도록 프로그램되어 있습니다.

투표가 중단되는 것을 방지하고 선거가 적절하게 수행되도록 보장하기 위해 보안 및 비상 계획이 마련되어 있습니다. 투표소 비운영시에는 투표소 및 투표 장비는 검증을 통해 확립된 개봉 방지 봉인 및 안전한 보관소와 같은 보안 프로토콜을 사용해 보안을 유지할 것입니다. 방 크기 기준으로 작성된 3개의 투표소 건물 배치도 샘플이 부록에 제공됩니다.

**투표소 공식:** 카운티에서는 관행대로 선거일전 29일부터 지방 투표소를 개장할 것입니다. 추가 투표소는 선거일전 10일에 개장되며, 선거일전 3일부터는 모든 투표소가 전면적으로 운영됩니다.

VCA는 카운티 전체에 필요한 투표소의 수량을 결정하기 위해, 투표에 참여할 것으로 예상되는 등록된 유권자 수를 기반으로, 다음 공식을 수립했습니다. 이 수치는 2020년 11월 3일 대통령 선거에 참여 할 것으로 예상되는 산마테오 카운티에 등록된 유권자 45만명을 기준으로 한 것입니다.

선거일전 ( )일	투표소 당 등록된 유권자 수	대중 이용이 가능한 투표소
10	50,000	9
3	10,000	45

2020년 3월 3일 대통령 예비선거에 대한 투표소의 수는 42곳이 될 것으로 예상됩니다.

모든 투표소는 선거일전 10일부터 주말 및 공휴일을 포함하여 하루 최소 8시간, 오전 9시부터 오후 5시까지 열려있습니다. 선거 당일은 오전 7시부터 오후 8시까지 개장합니다.

인구수가 작아 고정 투표소는 필요없는 지리적으로 외딴 지역을 위해, 페스카데로와 라혼다에는 밴으로 이동하는 팝업 투표소가 제공됩니다. 투표 기기는 지역 빌딩 내에 설치됩니다. 팝업 투표소 방식은 페스카데로와 라혼다에서 2018년 6월과 11월 선거일에 도입되어 이미 호평을 받았습니다. 이 팝업 투표소 방식은 2020년 3월 3일 선거 때 이스트 팔로 알토시에서 시범 운영될 것입니다.

2020년 11월 3일 대통령 선거때는 선거관리부가 몇 군데의 조기 투표 장소를 제공하기 위해 기존의 투표소에는 보통 설치되지 않는 모바일 투표 기기를 확보해 팝업 투표 방식을 확대하고자 합니다. 모바일 투표 기기는 유권자 등록, 교육 및 예기치 못한 재난 상황에 대한 대비책으로도 사용될 것입니다.

로스앤젤레스 카운티와 오렌지 카운티는 이전 선거들에서 “모바일 아웃리치 차량”을 도입해, 완전한 정식 투표소로 활용했습니다. 이러한 모바일 아웃리치 차량들은 장애를 가진 유권자들의 접근성과 투표 장비에 필요한 적정 보안을 제공하도록 설계되어 있습니다. 트레일러와 차량 외관 디자인, 배송 및 트럭에 소요되는 총 예상비용은 약 \$200,000입니다.

**투표용지 반납함:** 카운티에 등록된 유권자 15,000명당 최소한 1개의 투표용지 반납함이 요구됩니다. 2020년 11월 3일 대통령 선거에 등록된 유권자 수는 45만명으로 추정되며, 총 30개의 투표용지 반납함이 필요합니다. 투표용지 반납함은 적어도 투표일 28일 전부터 제공되며 정규 업무 시간 동안 사용이 가능합니다. 산마테오 40 Tower Road 선거관리국 밖에 비치된 투표용지 반납함 및 추가 장소는 하루 24시간 개장합니다. 물리적 훼손이나 무단침입을 막기 위해, 야외에 위치한 무인 운영 반납함은 파손이나 제거, 악천후를 견뎌낼 수 있는 내구성 강한 자재로 만들어집니다. 투표용지 삽입구는 투표용지에 손을 대거나 꺼내지 못할 만큼의 크기로 만들어집니다.

산마테오 카운티의 각 도시/시청에는 정규 업무 시간 중에 투표용지를 접수할 수 있는 자물쇠가 있는 투표용지 반납함이 준비됩니다. 잠긴 투표용지 반납함은 2018년에 몇몇 도서관에 성공적으로 배치되었으며, 선거관리국은 이 관행을 보존하기 위해 도서관과 계속 협력할 것입니다. 선거관리국은 선거일에 만약 오전 7시에 열지 않거나 오후 8시 이전에 닫는 곳이 있는 경우, 대체 반납함 장소를 제공하기 위해 해당 위치와 협력할 것입니다. 만약 선거일에 오후 8시 이후에 닫는 곳이 있다면, 게시판을 통해 투표용지함이 수거되었음을 알리게 됩니다.

유권자는 투표소, 우체국 및 USPS 우편함에 투표용지를 반납해도 무관합니다. 대안으로, 거주자 우편서비스를 받는 유권자는 배송원이 자신의 투표용지를 수거해 가도록 할 수도 있습니다.

제안된 투표소 및 투표용지 반납함의 위치 목록, 투표소 및 투표용지 반납함 위치의 지도는 이 보고서에 부록에 포함되어 있습니다. 선거관리국은 정부 시설 밖 투표소 및 투표용지 반납함 위치에 대한 제안을 받았으나, 많은 위치가 투표소 및 반납함을 수용할 만한 보안, 공간 또는 일정의 가용성이 갖춰져 있지 않습니다. 투표소와 투표용지 반납함 위치는 변경될 수 있습니다.

## 투표 기술

카운티의 투표 기술은 유권자 등록과 투표 집계는 두 가지 주요 구성 요소로 구성됩니다. 이 두

시스템은 완전히 분리되어 있습니다. 투표 집계 시스템은 폐쇄 시스템이며 인터넷에 연결되어 있지 않습니다.

선거관리부는 2019년 11월 5일 시, 학군 및 특별지구 통합 선거 기간 동안 2006년 이후 카운티의 선거 기술에 대한 첫번째 업데이트를 구현했습니다. Dominion Democracy Suite 투표 시스템은 유권자들에게 보다 빠르고 직관적이고 접근성이 향상된 투표 경험을 제공합니다.

새로운 투표시스템 선택에 있어서 가장 중요한 것은 개표작업의 정확도였습니다. 새로운 투표시스템의 보안은 우리의 가장 큰 관심사였으며 이 시스템은 법의 요구사항을 넘어서는 최첨단 솔루션을 제공합니다. 캘리포니아 주무부 투표 시스템 기술 평가부 (OVSTA)는 전국에서 가장 철저한 투표시스템 검사 및 인증 프로그램을 적용합니다. 사용이 인증되기 전에 모든 투표시스템은 기능 테스트, 소스코드 평가, 모의해킹으로 코딩시스템 보안 테스트, 접근성 및 불륨 테스트를 포함한 엔드 투 엔드 성능 테스트를 거칩니다.

Dominion의 기표용 태블릿은 이전에 사용한 직접 기록 전자투표기와 달리 기표 내용을 전자적으로 저장하지 않습니다. 대신, 기표된 투표용지는 투표용지 기표 스테이션에 비치된 프린터로 투표용지를 인쇄합니다. 인쇄된 투표용지는 유권자가 선택한 내용과 기계 판독형 QR 코드 레이블이 표시됩니다. 유권자들은 그 투표용지를 투표함에 투입합니다. 새로운 투표시스템은 인터넷과 한시도 연결되지 않으며 전송 시스템을 통해 외부 네트워크로 통해 선거데이터를 송수신하지 않습니다.

투표소는 Dominion의 모바일 투표용지 인쇄 솔루션을 사용하여 원하는 유권자에게 종이 투표지를 제공합니다. 각 투표소마다 최소 2개의 모바일 투표용지 프린터가 배치되며 투표소 직원은 카운티 내 거주지와 상관없이 유권자의 해당 선거구별 투표용지를 인쇄할 수 있습니다. 이 기술은 다양한 투표용지 스타일을 수용하기 위한, 추가 투표용지 구매 및 인쇄를 최소화하며 투표소 배출량을 감소시킵니다. 기표된 종이 투표용지는 투표함에 넣습니다.

투표함은 선거관리국으로 반환되고, 새로운 중앙 고속 스캐너로 종이 투표용지가 계수 및 집계됩니다. 투표용지는 선거유세기간 동안 검토되므로, 시스템은 각 투표용지의 각 기표가 판정되고 집계된 방식을 기록하며 완전한 디지털 검수 기록(및 문서 기록)을 만들어 냅니다.

선거관리국은 하청 웹사이트 업체 Digital Deployment와 함께 2020년에 새로운 유권자 검색 시스템을 실행하고자 작업중입니다. 새로운 시스템은 유권자들이 자신의 등록상태와 투표지 상황, 가까운 투표용지 반납함 또는 투표소를 찾아보고, 자신의 선거구 확인 및 보다 친환경적인 전자 견본 투표지 신청을 할수 있는 최신식 편의를 제공해 드릴 것입니다.

선거 개표 결과는 과거의 경우보다 더 사용자 친화적인 포맷으로 제공됩니다. 새로운 결과 포털은 대화형 보고 시스템으로 다음을 포함합니다.

- 결과 보고 - 사용자는 경연별로 필터링할 수 있습니다
- 유권자 투표율 - 선거구별 매핑
- 보고서 - CSV 및 PDF 포맷으로 제공
  - 각 경연에 대한 총 투표 수
  - 각 선거구, 각 경연, 각 후보자에 대한 총 투표 수

## 사이버보안

고도의 사이버보안 위협이 미치지 않는 곳이 없는 요즘, 사이버보안은 한 기관에서만 실행할 수 없는 중대한 책임사안입니다.

선거관리국 시스템은 다층적 사이버 및 물리적 인프라 환경에서 보호됩니다. 우리의 선거시스템과 인프라는 사이버 보안을 강화하기 위해 연방, 주, 지방 및 민간 부문의 통합된 자원으로 최고 수준의 보안으로 보호됩니다. 서비스 중단에 대비하여 투표 진행에 차질이 없도록 예방 및 신속한 대응 조치도 준비되어 있습니다. 현 보안 및 비상 계획은 다음 웹사이트에 게시되어 있습니다. :

<http://www.smcacre.org/post/san-mateo-county-election-contingency-plan>.

선거관리국은 ISD와 외부 협력 업체들이 포함된 사이버 보안 방위팀 (CSDT)를 창설하여, 산마테오 카운티 유권자들에게 최고 수준의 사이버 보안을 제공해드리고자 매일 함께 노력하고 있습니다. 우리는 선거 인프라 정보 공유 및 분석 센터(EI-ISAC) 및 다주 인프라 정보 공유 및 분석 센터 (MS-ISAC)의 구성원으로 활동합니다. 이 파트너십을 통해 사이버 사고에 대한 즉각적이고 정확한 업데이트 및 모든 형태의 사이버 공격을 무력화하기 위해 구현할 수 있는 완화 조치를 제공합니다.

또한 선거관리부의 웹사이트 공급업체인 Digital Deployment, 호스팅 제공 업체Pantheon은 카운티 웹사이트 플랫폼 공급업체인 Drupal과 함께EI-ISAC 및 MS-ISAC의 멤버이기도 합니다. 이 시스템들은FEDRAMP 인증을 받았으며, 최고의 연방 보안 기준을 충족하고 국방부, 에너지 부, NASA, 국토 안보부 및 기타 상급 연방 보안 기관에서 사용하고 있으며 국내에서 가장 안전한 시스템 중 하나입니다.

선거관리국은 사이버 보안을 강화하기 위해 몇가지 사전 대책을 시행했습니다. 산마테오 카운티 선거관리국은 캘리포니아 주에서 최초로 외부 사이버 보안 컨설턴트를 고용하여 카운티의 유권자 등록 시스템에 대한 자세한 보안감사 및 모의해킹을 시행한 카운티 중 하나입니다. 또한 캘리포니아 주무장관의 VoteSure 이니셔티브에 부합하도록, 유권자들은 잘못된 선거 정보와 관련된 의심스러운 콘텐츠의 수사를 위해 선거관리국 웹사이트 [www.smcacre.org](http://www.smcacre.org)를 통해 신고할 수 있습니다.

## 카운티 네트워크 보안

선거관리국의 투표 집계 시스템과 유권자 등록 데이터베이스 서버는, 상시로 감시되고 보완되는 카운티 방화벽에 둘러싸인 카운티 네트워크 속에 위치해있습니다. 카운티는 국토안보부 (DHS)의 사이버 위생 서비스 (Cyber Hygiene Service)에 가입되어 있어, DHS와 선거 보안 업체들이 카운티 네트워크와 인터넷의 취약성 검사를 정기적으로 실시합니다. 모든 유저들은 카운티 네트워크에 접속하려면 고유 로그인 아이디와 패스워드를 보유하고 있어야만 합니다. 패스워드는 카운티 보안 기준에 따라 정기적으로 변경되어야만 합니다. 카운티 네트워크에 들어오는 원격 유저들은 네트워크에 접속하기 위해 VPN 연결을 사용해야만 합니다. 선거 웹사이트 콘텐츠 또는 소셜 미디어 플랫폼 업데이트 권한을 가진 선거국 직원들은 다중인증 (MFA) 절차를 사용합니다.

카운티에서는 내부 유저들을 악성 소프트웨어와 피싱으로부터 보호하기 위해 다중 보안 시스템이 사용됩니다. 컴퓨터 환경에 부정적 영향을 줄 수 있는 의심스러운 이메일들을



심사하기 위해 모든 수신 이메일을 스캔합니다. 카운티 네트워크 내에 악성 소프트웨어가 침투하는 것을 막기 위해 외부 제3자 프로그램을 통해 모든 인터넷 트래픽을 감시하고, 알려진 피싱 사이트를 차단하며, 기타 악성 링크들을 차단하기도 합니다.

산마테오 카운티 네트워크에 연결되어있는 모든 컴퓨터 및 파일서버는 ISD에서 테스트하고 승인한 가장 최신 버전의 바이러스 방지 소프트웨어가 설치되어 항상 작동하면서, 매일 바이러스 정의 파일 (VDF)이 업데이트 되도록 설정되어있어야 합니다. 이와 유사하게 모든 컴퓨터 및 파일서버는 업데이트와 패치를 받을 수 있게 설정되어있어야 합니다. 인터넷 취약성 검사 역시 실시됩니다. 모든 랩탑은 완전한 디스크 암호화를 통해 보호되어야 합니다.

### 선거 시설 보안

모든 투표 장비와 데이터베이스는 여러 장소에 안전 보관되며 정기적으로 복제됩니다. 이들 시설들은 카메라와 함께 보안 시스템을 갖추고 있습니다. 투표 장비 창고, 우편 투표 구역 및 유권자 등록 데이터베이스 서버들은 경비를 갖춘 울타리 안에 있으며 카드키를 보유한 직원들만 접근할 수 있도록 제한됩니다. 각 직원마다 직책에 따른 접근 권한이 주어지며, 맡은 업무에 따라 이들이 들어갈 수 있는 건물의 물리적 공간을 제한하고 있습니다. 유권자 등록 서버는 잠금 장치가 달린 공간 안에 위치해있으며 접근이 제한됩니다. 카드키는 감사 추적을 가능케 합니다. 또한 ACRE는 선거관리국 건물에 재난이 발생할 경우를 대비해 안전한 곳에서 재난 복구 역량을 실행했습니다. 모든 방문객은 입구 카운터에서 출입 서명을 해야 하며, 항상 직원과 동행해야 합니다.

### 유권자 선거 데이터

VCA 모델을 구현하여 카운티는 전자 형식으로 투표소에서 다음을 수행한 유권자의 색인을 지속적으로 업데이트할 것입니다:

- 투표하고자 등록 또는 등록 갱신
- 잠정 투표 또는 교체 투표 용지를 수령하고 투표하였음
- 투표소에서 투표 장비를 사용하여 투표하였음

VCA 제 7항의 조건에 따라 늦어도 선거일 10일전부터 이 정보가 제공됩니다.

전체 우편투표-투표소 모델은 등록된 유권자가 일찍 투표했는지 또는 조기투표 기간 동안 우편 투표용지(VBM)을 회송 여부에 관한 정보 요청이 증가합니다. 이 정보는 선거 주기마다 유권자들에게 다가오는 선거에 관한 정보를 제공하기 위해 선거운동팀 및 기타 기관들에 의해 요청됩니다.

이러한 요청을 이행하기 위해 선거관리국은 카운티 전역에 선거일 최소 10일전부터 우편투표-조기투표 누적 투표 보고서에 대한 전자 액세스를 매일 후보자와 선거운동팀에게 제공합니다. 업데이트된 정보를 받고자 하는 후보자와 선거운동팀은 구독하면 무료로 제공받을 수 있습니다.

해당 지역에 맞는 VBM 데이터를 받기 원하는 선거운동팀은 등록 및 선거국의 통상적인 데이터 비용을 지불하면 됩니다.

## 봉투의 새로운 디자인

산마테오 카운티는 시민 디자인센터에서 발행된 지침에 따라 우편투표의 공식 투표지 봉투를 새롭게 디자인했습니다. 새 디자인의 목적은 유권자에게 접근성을 높이고 행정 효율성을 높이는 것입니다. 선거관리국은 우편투표지의 새 디자인에 대해 USPS와 협의하여 우편 발송 지침 및 규정을 준수하고 있습니다.

유권자들에게 공식 투표지를 발송하는데 사용하는 겉봉투의 모양도 변경되었습니다. 이 봉투는 대체적으로 흰색이며 앞면 왼쪽 부분에 색상이 있습니다. 이 새로운 색상을 통해 다른 카운티에서 발행한 봉투들과 산마테오 카운티 봉투의 구분이 더욱 뚜렷해졌습니다.

유권자들은 회신용 봉투의 서명란 주위에 작은 구멍 3개를 보실 것입니다. 이것은 시각장애가 있거나 문해력이 낮은 유권자를 위해 올바른 위치에 서명할 수 있도록 시민 디자인센터에서 권장한 것입니다. 구멍 두 개는 시각장애 유권자가 서명란의 위치와 봉투의 올바른 방향을 촉각으로 식별하는데 도움이 됩니다.

세번째 구멍은 봉투 바닥을 완전히 뚫어, 속에 투표용지가 없을 경우 직원이 알 수 있도록 해줍니다. 이 방법은 효율적으로 빈 봉투를 분리하고, 직원이 유권자에게 연락하여 실수였는지 확인하고, 그렇다면 유권자에게 다시 투표할 수 있는 시간을 벌어줍니다.

## “I VOTED” 스티커

선거기간 중 투표자들에게 가장 인기있는 항목 중 하나는 유권자가 선거에 참여하였음을 자랑스럽게 인정하는 “I Voted” 스티커입니다. 많은 영구적 VBM (우편 투표) 유권자들은 “I Voted” 스티커를 얻기 위해 투표소를 방문하여 투표용지를 반납할 정도로 인기가 있습니다.

선거관리국은 “I Voted” 스티커의 인기를 고려하여 2019년 11월 5일에 지방 자치제, 학군 및 특수 지구의 통합 선거를 실시하는 관할구역의 모든 등록된 유권자에게 발송된 공식 투표용지에 스티커를 포함하는 시범 프로그램을 시행했습니다. 이 시범 프로그램의 성공에 기반해, 선거관리국은 등록된 모든 유권자에게 발송될 2020년도 공식 투표용지 패키지에 “I Voted” 스티커를 동봉할 것입니다. 투표소에서는 계속해서 스티커를 제공할 것입니다.

선거관리국은 또한 유권자의 소셜미디어 페이지에 복사하여 붙일 수 있고 온라인 디지털 서명에 포함할 수 있는 “I Voted” 디지털 스티커를 만들었으며 이를 통해 유권자들은 자신이 선거에 투표하였으며 참여도 높은 유권자임을 모두에게 알릴 수 있습니다. 별도의 디지털 스티커는 유권자의 등록 했수를 치하해줍니다. 산마테오 카운티에서 연속으로 유권자 등록했던 했수가 표시된 독특한 배너를 개발하였습니다.

디지털 스티커는 [www.smcacre.org](http://www.smcacre.org)의 [My Election Info](#) 페이지를 통해 받을 수 있게 됩니다.

## 선거 시설 접근성 및 현장 개선 내용

카운티 선거 모델이 변경됨에 따라, 40 Tower Road의 선거관리국 메인 사무소에도 변화가 필요해졌습니다. 신규 초고속 우편 분리기와 투표 장비의 추가적인 보호를 위한 보안 펜스의 원활한 설치를 위해 문을 넓히는 작업 등, 이미 여러 소소한 시설 개조가 진행 중입니다. 2021년에는 신규 장비 및 법안으로 인한 처리 과정 변화를 수용하기 위해 설계된 새로운 우편 투표 처리 구역에 대한 공사가 시작될 예정입니다.

건물 외부에 대한 변화에는 교통 혼잡을 줄이기 위해 Tower Road와 평행선상에 일방통행 길을 추가하는 것과, 공식 투표용지 반납함 위치를 이 신규 도로로 옮기는 것이 포함돼 있습니다.

이 공사와 함께, 선거관리국은 Tower Road 시설에 대한 접근성도 개선할 것입니다. 반백살이 넘은 이 시설은 미국 장애인법 (ADA)이 통과되기도 훨씬 전에 건축되었고, 지난 수 십년의 세월동안 자연스레 발생한 마모 손상은 더 많은 문제를 만들었습니다. 40 Tower Road 건물을 장애인 유권자들이 보다 쉽게 이용할 수 있도록 하기 위해, Tower Road에서부터 정문까지 27 피트의 경사를 높여 통행로를 만들어야 합니다. 이러한 문제를 해결하기 위해 ADA에 부합하는 경사로가 BkF Engineers에 의해 설계되었으나, 이 해결책은 어쩔 수 없이 발생하는 급경사, 시설 주차장을 건너기 위한 횡단보도가 필요해지는 등의 추가적인 문제를 낳습니다. 이 횡단보도는 차량 통행으로부터 안전이 보장되지 않을 것입니다. 횡단보도는 또한 네 군데의 주차장과, 시설 지하 진입로, 건물의 지하 구역으로 연결되는 유일한 하역장을 막게 됩니다.

2019년 10월 1일, ADA 경사로 컨셉을 VAAC가 검토했습니다. VAAC는 장애를 가진 노인 및 개인들에게 영향을 미치는 카운티 전역의 투표 접근성 사안들과 관련한 인사이트를 선거관리국에 조언해주고 있습니다. 2019년 10월 1일에 열린 미팅에서 VAAC는 제안된 경사로 컨셉을 논의했고, 만장일치로 발의안을 거부했습니다. VAAC는 Tower Road 시설의 접근성 문제에 대한 대안 해결책을 만들기 위해 선거관리국과 더욱 협력할 것을 약속했습니다. 최초 발의안에는 시설의 지하 입구에 제한적 사용/제한적 적용 엘리베이터 (LU/LA)를 설치하는 것과 SamTrans와 협력하여 선거관리국 시설에서 약 0.5마일 거리에 있는 Tower Road와 Polhemus Road 교차로 정류장에 추가로 시설의 정문 앞에 서는 대중 교통을 제공하는 것과 같은, 그러나 여기에만 국한되지 않는 다양한 내용이 포함됐습니다.

### 재정적 영향

VCA의 여러 착수 비용이 발생함에 따라 초기 실행 기간 동안 선거 비용이 증가하였습니다.

투표소와 카운티 유권자 등록 데이터베이스간에 다수의 안전한 보안연결을 생성하는데 새로운 장비, 설치, 테스트 및 지원이 필요했습니다. 그 비용은 향후 기표 스테이션 임대나 구입 숫자의 큰 감소, 노동 및 자본 비용 절감을 통해 상쇄될 것으로 예상합니다. 예를 들어, 선거관리국은 1600대 이상의 Hart InterCivic eSlate투표기기를 대체할 500개의 기표용 Dominion 태블릿과 프린터를 임대했습니다. 또한 유권자들이 새로운 선거 모델에 더 익숙해지며 향후 선거에 유권자 원조 및 교육 필요를 감소시켜 지출을 더욱 낮출 것입니다.

어느 정도는, 기존 투표소 사용 보다 높은 지출이 지속될 수 있습니다. 투표소는 개장 시간이 더 길고, 수당을 받는 관리 직원보다 시간당 임금이 더 높은 카운티 직원이 근무합니다. 카운티는 이러한 카운티 직원에게 의무적으로 직원교육 절차와 신원조사를 해야하므로 간접비가 추가됩니다. 투표소 담당자는 또한 투표소의 한층 복잡하고 기술적인 요건을 관리하는데 필요한 확장된 교육이 필요합니다. 또한 각 투표소마다 다국어를 구사하는 직원을 갖추어야하며 그 직원들은 임금이 더 높습니다.

2018년 선거 비용에 영향을 준 또 다른 입법상 변화는 캘리포니아 유권자 참여 권리법인 상원 법안 415 (SB 415)였습니다. SB 415에 따라 이전에 홀수년도에 선거를 실시했던 관할구역들은 2022년까지 짝수년도로 전환해야 합니다. 산마테오 카운티의 27개 구역에서도 2017년에 했어야 할 선거를 2018년으로 전환했습니다. 이 변화가 짝수년도 선거의 크기를

영구적으로 크게 증가시켜 더 큰 샘플 팸플릿, 더 길고 복잡한 공식 투표용지, 더 많은 투표지 양식 및 더 많은 직원을 필요로 하게 됩니다. 그러나 정해진 대로 홀수년도 투표가 마감된 후 짝수년도로 통합한 비용이 주는 이 법안의 장기적인 효과는 아직 밝혀지지 않았습니다.

산마테오 카운티 선거 행정에 있어 또 다른 변화는 지구 기반 선거로의 전환입니다. 단일 멤버 지구는 다양성을 대표하는 데 있어, 특히 중간 사이즈의 지리적으로 집중도가 높은 그룹들에게는 더 많은 기회를 제공하기 때문에 이러한 변화들에 대한 유권자 반응은 대체적으로 긍정적입니다. 동시에 지구 시스템의 실행과 유지는 선거 행정을 한층 복잡하게 만들었습니다. 더 많은 지구는 더 많은 후보자와 더 많은 투표지 스타일, 그리고 실행에 필요한 선거구 지도작성과 구역 분할에 더 많은 선행 비용이 발생함을 의미하기 때문입니다. 예를 들어, 2020년 3월 3일 대통령 예비선거는 10개의 정당 또는 선호 당 없음 투표 선택권으로 배가된 37개의 기본 투표용지가 있게 될 것입니다. 이들은 3개 언어로 작성되어야 하기 때문입니다.

향후 몇 번의 선거를 거치면 이러한 비용과 혜택이 산마테오 카운티에 미치는 효과를 보다 분명히 알 수 있게 될 것입니다. 레드우드 시티와 기타 관할구역들이 이 지구 시스템으로 들어가 진정한 ‘민주주의의 실험실’이 되며, 이 경험은 주 전역은 물론 더 많은 곳에서 주목받을 것입니다.

나머지 두 개의 중요한 법안은 조건부 유권자 등록에 관한 AB 1436과 캘리포니아 운수국 유권자 등록 프로그램 AB 1461이 있습니다. 이 법안 내용들은 유권자 등록 및 투표한 총 유권자 수를 증가시키는 원하던 효과를 가져왔습니다. 동시에 새로운 유권자들의 유입으로 인해 선거 운영, 특히 종이 투표용지의 인쇄, 발송 및 처리 비용이 추가되었습니다. 2018년 6월 5일 진행된 주 전역 직접 예비선거는 전체 우편투표-투표소 모델 및 SB 415법안 면에서 최초의 선거였습니다. 주요 주지사 예비선거 시점에서 발효되었던 법안의 결합된 효과는 주 전체 카운티의 잠재 선거비용을 증가시켰습니다. 그러나 중장기적으로 VCA 모델은 이러한 새로운 입법명령들과 관련된 다양한 추가 비용을 완화시켜줄 것으로 예상됩니다.

### 선거 비용 비교

전체 우편 투표 vs. 전통적 투표소 투표

선거	실제 비용	결과
2014 년 6 월 선거	\$2,431,369	27%
2014 년 11 월 선거	\$3,005,804	46%
2015 년 11 월 (전체 우편 투표 선거)	\$2,127,772	29%
2016 년 6 월 선거	\$4,250,903	52%
2016 년 11 월 선거	\$4,674,126	82%
2017 년 11 월 선거	\$1,535,998	27%
2018 년 6 월 (전체 우편 투표 - 투표소 선거)	\$5,154,184 <sup>2</sup>	44%
2018 년 11 월 (전체 우편 투표 - 투표소 선거)	\$7,341,919	72%

<sup>2</sup> 2018 년 6 월 및 2018 년 11 월 선거 비용에는 부서 노동 (유권자 교육 및 봉사 활동에 대한 현물 기부)이 포함됩니다.



선거	홍보 비용 및 견적	동종 홍보 인건비 및 견적
2018년 6월	\$449,268	\$139,558
2018년 11월	\$403,096	\$56,106
2019년 11월	\$173,000	\$35,000
2020년 3월	\$447,000	\$100,000

### 요약

캘리포니아 유권자 선택 법(VCA)은 산마테오 카운티에서 실시되는 선거 방식을 근본적으로 바꿀 획기적인 법안입니다. 이 새로운 선거 방법의 성공적인 시행은 카운티 유권자와 참여하는 관할 지역에 많은 혜택과 기회를 제공합니다. 학군, 지방 자치구 및 특별구는 새로운 전체-우편투표/투표소 선거 모델로 인한 효율성 향상과 비용 절감을 통해 이익을 얻습니다. 새로운 선거 모델은 유권자 참여를 늘리고 장애가 있는 유권자의 접근성을 높이고 투표 시스템 및 기술을 개선하고 보안 선거 체계를 강화시키는 긍정적 효과를 가져올 것입니다.

2018년 6월 5일 주 전역 직접 예비선거를 위한 VCA의 시행은 우리 카운티의 유권자와 관할권자들에게 열렬한 환영을 받았습니다. 전체-우편투표-투표소 선거 모델은 모든 유권자, 특히 장애가 있거나 영어가 모국어가 아닌 유권자의 투표 참여도와 접근성을 높였습니다.

California Voters' Choice Act (캘리포니아 유권자 선택법)에 따라 두 번째로 개최된 2018년 11월 6일 주 전역 총선에서는 훨씬 더 놀라운 결과가 있었습니다. 유권자들은 그 어느 때보다 투표권을 행사할 수 있는 날과 방법이 더 많았으며 많은 사람들이 활용하였습니다. 산마테오 카운티의 투표율은 1982년 이후 가장 높았으며 유권자 등록률은 사상 최고였습니다.

산마테오 카운티는 California Voters' Choice Act (캘리포니아 유권자 선택법)에 따라 우수성과 혁신의 전통을 계속 유지하기를 기대합니다.

본 페이지는 의도적으로 비워두었습니다

———— 산 마테오 카운티 ————  
캘리포니아 유권자 선택 (VOTER'S CHOICE) 법

유권자 교육  
및  
아웃리치 계획



Mark Church 사무실  
최고 선거 관리인 & 조세 사정인- 카운티 서기-기록인  
등록 및 선거 본부

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# 유권자 교육 및 아웃리치 계획

## 개요

산마테오 카운티 등록 및 선거관리국은 캘리포니아 유권자 선택법 하에 2020년 1월과 2024년 1월에 열릴 선거를 위한 본 유권자 교육 및 아웃리치 계획을 개발하기 위하여, 투표 접근성 자문위원회 (VAAC), 언어 접근성 자문위원회 (LAAC), 그리고 유권자 교육 및 아웃리치 자문위원회 (VEOAC)로부터 연중 내내 귀중한 의견을 받았습니다. 유권자 교육 및 아웃리치 계획은 유권자들에게 투표용지가 집으로 우편 발송될 것이며 투표 방법에는 세 가지 - 우편 투표, 기표된 투표지를 투표함에 반납, 또는 투표소에서 직접 투표 - 가 있음을 알려드립니다.

선거관리국은 2018년 11월 6일 실시된 주 전역 총선의 데이터 분석을 통해 525개의 선거구 중 138개의 선거구에서 유권자 투표율이 70% 미만이었음을 밝혀냈습니다. 이들 선거구는 데일리 시티, 이스트 팔로 알토, 멘로 파크 (벨 해변), 퍼시픽카, 레드우드 시티 (페어 오크스), 샌브루노, 산마테오 및 샌프란시스코 등 8개 지역 내에 있습니다. 이러한 조사 결과는 본 유권자 교육 및 아웃리치 계획의 기초가 되었습니다.

선거관리국은 또한 카운티 주민들에게 간단하고 직관성있는 기표용 태블릿을 제공할 수 있게 되었음을 들뜬 마음으로 알립니다. 최근에 채택된 저희 투표 시스템은 유권자가 투표소에서 기표하는 방식을 변화시킬 것입니다. 기표용 태블릿 외에도 종이 투표용지로 투표하기 원하는 유권자들은 계속해서 투표소에서 투표지를 받아 투표할 수 있습니다.

선거관리국은 새 투표 시스템을 산마테오 카운티 유권자에게 교육하기 위해, 활발한 유권자 교육 및 아웃리치 계획을 시작합니다. 이 유권자 교육 및 아웃리치 계획에는 영어, 스페인어 및 중국어로 된 교육용 비디오, 텔레비전과 라디오를 통한 공공 서비스 발표, 집으로 광고물 발송, 소셜미디어 포스팅 및 카운티 전역에서 시범실시 등 다양한 전략이 포함됩니다.

특정 요구사항이 있는 유권자에 대한 지원은 지속적인 아웃리치 전략의 필수적인 부분입니다. 선거관리국은 투표권 옹호자들과 상의하여 장애인 유권자 및 비영어권 유권자에게 적절한 서비스를 제공할 수 있도록 합니다. 선거관리국은 지역사회 파트너가 개최하는 행사에서 필요에 따라 다국어 공공 교육을 제공할 것입니다. 행사 중에는 선거관리국이 참석하도록 초대된 행사 및 아웃리치 활동에 적합하다고 판단된 행사가 포함됩니다. 선거관리국은 2019년 3월 1일부터 10월 31일 사이에 우리가 참석한 27개의 모든 행사에서 다국어 구사 직원을 제공했습니다.

2015년 11월 3일 전체-우편투표와 2018년에 캘리포니아 유권자 선택법에 따라 진행되었던 두 차례의 선거를 앞두고 했던 지역사회 아웃리치 및 대중 인식 향상 노력과 마찬가지로, 선거관리국은 전체-우편투표-투표소 선거 모델에 대한 인식을 높이기 위해 지역사회단체, 기관, 학교 및 기타 조직에 연락할 것입니다. 이것은 광고용 우편물, 뉴스미디어(학생신문 포함), Facebook, Twitter의 @smcvote 및 Instagram과 같은 소셜미디어를 통한 공식 발표를 통해 유권자에게 전체-우편투표-투표소 모델을 알리는 캠페인과 결합됩니다. 캠페인은 무료 유권자 지원 핫라인 888.SMC.VOTE (888.762.8683)을 홍보하고 유권자에게 접근성 및 다국어 서비스에 대해 알릴 것입니다.

아웃리치 자료에는 사용자 친화적 방문 페이지 [www.smcvote.org](http://www.smcvote.org)를 방문하도록 제안합니다. 유권자는 여기서 몇번의 클릭없이 주요 선거관련 정보를 접할 수 있으며, 메인 웹사이트인 [www.smcacre.org](http://www.smcacre.org)로 되돌아갈 수 있습니다. Smcvote 주소는 기억하기 쉽고 우리 Twitter 및 Instagram 계정과 이름이 같으며 3개국어 무료 전화번호를 공유합니다. 큰 버튼은 투표용지 반납함과 투표소의 전체 목록이 있는 웹페이지로 안내합니다. 페이지 하단의 버튼은 유권자 등록 ([Register to Vote](#)), 내 선거 정보([My Election Info](#)) 및 자주 묻는 질문들([FAQs](#))로 연결됩니다.

선거관리국은 모든 그래픽과 아웃리치 자료를 사내에서 디자인합니다. 돈은 필요에 따라 서비스 참고 자료 인쇄 및 신문, 텔레비전, 라디오 및 소셜미디어 광고 구매에 사용됩니다. 언어 번역비로도 자금이 할당됩니다. 아웃리치 프로그램 예산의 상당부분은 VCA가 요구하는 등록 유권자에게 보내는 광고 우편물 인쇄비와 우표값에 사용됩니다.

2018년, 선거관리국은 유권자 교육 및 아웃리치 활동에 약 \$200,000 어치의 인력 시간을 투입했습니다. 여기에는 그래픽 디자인, 작문, 행사 참여 및 시민 위원회 지원활동이 포함되었습니다. 인력 및 자료에 투입된 초기 비용은 첫번째 VCA 선거에서 가장 높았습니다. 2020년 3월 선거 비용에 책정된 아웃리치 예산은 \$477,000입니다. 전 선거에서는 전통 매체 광고 비용이 컸으나, 이번에는 광고 예산 중 \$150,000이 커뮤니티 파트너 활동으로 재할당되었습니다.

### 커뮤니티 파트너

2018년 선거관리국은 유권자 아웃리치를 도울 수 있도록 200개 이상의 커뮤니티 파트너에게 새로운 투표 모델에 대한 정보를 제공했습니다. 선거 담당자는 지역사회 행사에 참석하여 조직들을 상대로 프리젠테이션을 하고 관심있는 개인이나 조직을 교육하여 유권자 교육 및 아웃리치 활동을 지원합니다. 선거관리국은 해당 지역의 선출된 공무원도 참여하도록 노력을 더욱 강화할 것입니다.

커뮤니티 파트너는 사무실에 전단지를 배치하거나, 조직 회보나 웹사이트에 기사를 실어 주거나, 선거관리국 담당자가 VCA에 대한 정보를 그들의 고객, 회원 및/또는 거주자에게 제시할 수 있도록 하는 등 간단한 방법으로 도울 수 있습니다. 프리젠테이션 전단지 및 자주 묻는 질문들을 포함한 교육도구는 선거관리국 웹사이트 [www.smcacre.org](http://www.smcacre.org)에서 다운로드하거나 Tower Road 에 위치한 사무실에서 종이 사본을 받을 수 있습니다. 영어, 중국어 및 스페인어(필요에 따라 기타 언어)로 된 온라인 툴킷에는 메시지, 그래픽 및 기타 자료가 포함됩니다. 프리젠테이션 요청 양식도 선거관리국 웹사이트에서 제공됩니다.

선거관리국 아웃리치 계획은 2020년도 선거 주기에 있어 상당한 변화가 있었습니다. 아웃리치 예산은 광고에서 지역사회 기반 단체(CBO)들을 위한 보조금으로 \$150,000가 이동되었습니다. 이 보조금은 신뢰받는 현지 메신저들에 의한 지역사회의 면대면 유권자 아웃리치 요청을 충족시키기 위한 계약, 보고서 및 인보이스에 사용될 것입니다. CBO는 아웃리치 서비스에 대한 특별한 필요를 지닌 이웃 내 파트너와 협업할 것입니다. 저희는 이러한 아웃리치 보조금을 이전 선거에서 가장 낮은 투표율을 보였던 하위 20% 선거구에 집중하고, 겹치는 부분을 적극 활용하여 아직 등록하지 않은 유자격 유권자들이 있는 선거구를 찾기 위해, 하위 20% 유자격 유권자 투표율에 대한 정보를 검토하는데 사용할 계획입니다. 지역사회 파트너는 학생들을

등록 및 예비등록하고 VCA 선거 모델에 대해 교육시키기 위해 현지 고등학교를 계속해서 방문할 것입니다.

### 개별 유권자 네트워크

아웃리치 및 교육 활동은 단체에 국한되지 않습니다. 유권자 개개인도 등록 및 선거국에 투표 장애물에 대해 알리고 거기에 대한 해결책을 제공하는 등 새로운 투표 모델에 대해 전반적으로 인식시킬 수 있는 보조 네트워크의 일원으로 동참할 수 있습니다. 등록 및 선거국은 이러한 목적으로 본부 웹사이트의 연락요청 양식을 개발하였으며 웹사이트, 이메일 문자 또는 전화로 의견 수령을 하기 위해 투표소에서 명함과 연락처 정보를 제공할 것입니다.

### 비영어 선호 유권자

아웃리치 활동의 일환으로 카운티는 LAAC의 도움을 받아 영어 이외의 다른 언어를 선호하는 유권자들을 위한 지원 봉사를 계속 확장할 것입니다. 선거관리국은 LAAC에 새로운 회원을 모집하기 위해 Asian Americans Advancing Justice – Asian Law Caucus (ALC)와 같은 여러 변호 단체 및 North East Medical Services와 협력하고 있습니다. 선거관리국은 현 회원들과 소셜 미디어를 통하여 계속해서 LACC 활동 회원들을 모집해 갈 것입니다.

산 마테오 카운티 거주자를 대상으로하고, 모든 미디어에 배포되는 보도 자료를 통해, 다국어 지원 서비스를 제공하는 무료 유권자 지원 핫라인에 대해 발표할 것입니다. 또한 스페인어, 중국어, 필리핀어 및 한국어 유료 미디어 광고를 통해 홍보할 것입니다.

언어 지원이 필요한 투표소는 주무장관이 미국 인구 조사 데이터를 통해 확인했습니다. 카운티의 LAAC에서 제공한 정보를 포함하여 공개 입력 절차를 통해 추가 식별이 계속될 것입니다. 2018년 선거 이후 ALC는 선거관리국에 투표소 모니터링 보고서를 제출했으며, 이 보고서를 통해 긍정적인 피드백을 얻고 유권자의 언어 접근성을 향상시킬 수 있는 영역에 주목했습니다. 선거관리국은 2019년 11월 시, 학군 및 특별지구 통합 선거 기간 중 투표소에 번역된 방향 표지판을 추가하고, 한국어와 타갈로그어 팩스 투표지들이 잘 사용될 수 있도록 투표소 직원들에게 추가 트레이닝을 포함시키는 조치를 취했습니다.

선거관리국은 언어 지원을 위해 각 투표소마다 스페인어를 구사하는 근무자 한 명과 중국어를 구사하는 근무자를 최소 한 명씩 모집하기 위해 노력할 것입니다. 만약 투표소가 기타 언어 지원 (한국어 또는 타갈로그어)을 필요로 하는 선거구의 5 마일 이내에 있다면, 카운티는 해당 언어에 유창한 선거 인력을 모집하거나 효과적인 언어 지원의 대안책을 제공하기 위한 노력을 기울일 것입니다.

저희는 제한적인 영어 활용능력을 지닌 유권자가 투표소에 도착 시 필요한 언어 접속 서비스를 가령 “I speak” 카드를 사용해 스스로 알리도록 권고할 것입니다. 이 카드는 번역된 표지판으로 이중언어 구사 투표소 담당자의 언어 능력을 나타내며 이중언어 구사 투표소 인력이 착용해 자신이 말하는 언어를 알리는 이름표입니다. 직접적 언어 지원 서비스를 선호하지만, 저희는 원격 지원 옵션을 계속 탐구하고 있습니다. 다른 방법으로는 선거관리국 직원, 다른 투표소의 담당자 또는 LAAC 구성원에게 전화하여 유권자와 대화하게 하는 방법이 있습니다 (각 투표소에는 휴대전화가 발급됩니다). 이 방법으로 도울 수 없을 경우 카운티와 계약된 전화번역공급업체 Certified Languages International 또는 AT&T USA Direct Language Line Services를 사용합니다.



선거관리국은 카운티 및 주정부 지침에 규정된 필수 언어에 대한 이중언어 유권자 교육 워크숍을 개최할 것입니다. 이 계획을 준비할 당시에는 그 언어는 스페인어, 중국어 (연방 요건), 타갈로그어 및 한국어 (주정부 요건) 였습니다. 이 워크숍은 주 전역 선거 전에 개최되며 카운티 다민족 지역사회가 새로운 투표 모델의 과정을 명확히 이해하고 해당 언어로 제공되는 자료와 지원에 대한 정보를 제공받을 수 있는 기회를 제공할 것입니다. LAAC 회원 및 CBO는 워크숍을 위한 콘텐츠 개발과 날짜 및 장소 선택을 도울 것입니다. 콘텐츠는 필요에 따라 각 청중에 적용될 수 있도록 유연해야 할 것입니다. 선거관리국은 어떠한 워크숍에든 한 달의 사전 고지를 제공하기 위해 노력을 기울일 것입니다. 유권자는 워크숍 완료 시 투표 방법에는 세가지 선택지가 있다는 사실을 이해해야 합니다.

## 장애인 유권자

카운티는 민주적 절차에 대한 접근성을 높이기 위해 장애가 있는 유권자와 협력하고자 오랜 기간 전념해왔습니다. 선거관리국은 산마테오 카운티 장애인 위원회 (San Mateo County Commission on Disabilities)와 협력하여 2015년 산마테오 카운티 전역의 장애인에게 영향을 미치는 문제를 대변할 조직 및 기관을 대표하는 회원들과 함께 2015년도에 산마테오 카운티를 설립했습니다.

선거관리부 웹사이트, [www.smcacre.org](http://www.smcacre.org) 는 새로운 투표소 및 가정으로 제공되는 기표용 태블릿으로 제공되는 옵션에 대한 세부 정보, 가정으로 투표지 배달, 전자 우편투표 (Accessible Vote by Mail system, AVBM) 또는 필요시 투표소까지 차편 제공을 포함하여 장애 유권자를 위한 자원을 제공합니다. 현장 답사를 통해 선거관리국은 모든 투표소들이 ADA Title II 규정에 따라 장애가 있는 유권자에게 ADA 접근성을 제공하며 캘리포니아 주무장관이 정한 지침을 준수하고 있음을 확인했습니다. 카운티는 이러한 자원에 대한 정보를 요양병원, 맹인 및 시각장애인을 위한 Lighthouse, 맹인을 위한 Vista Center, 산타클라라 밸리 블라인드 센터 (Santa Clara Valley Blind Center), 장애인 자립을 위한 센터 (Center for Independence of Individuals with Disabilities) 샌프란시스코 독립된 삶 자원 센터 (San Francisco Independent Living Resource Center) 및 Peninsula Volunteers (페닌슐러 자원봉사단) - Meals on Wheels (식사 배달 서비스)에 제공합니다.

산마테오 카운티에 방송되는 언론 매체를 통해 배포되는 보도 자료는 유권자 지원 무료 핫라인에 대해 알리고 청각 장애인에게 도움이 되는 지원을 제공할 것입니다.

산마테오 카운티는 장애가 있는 유권자가 사용할 수 있는 많은 투표 옵션을 제공합니다. 투표소에 비치된 기표용 태블릿은 다음과 같은 여러가지 사용 옵션을 제공합니다: 초대형 버튼을 갖춘 테이블에서 이동할 수 있는 오디오 촉각 인터페이스 (ATI), 투표용지 내용을 들을 수 있는 헤드폰 및 글씨 크기 및 조명 조절 기능. 유권자들은 자신의 sip and puff 기기나 헤드포인터, 패들을 가져와 ATI상자에 연결할 수 있습니다. 모든 옵션은 영어, 스페인어 또는 중국어로 사용할 수 있습니다.

장애 유권자들은 또한 개인용 컴퓨터로 AVBM시스템을 통해 투표용지를 다운로드 및 기표할 수 있습니다. 이 서비스를 사용하려면 유권자는 견본 투표용지와 공식 유권자 정보 팸플릿 (Sample Ballot & Official Voter Information Pamphlet) 뒷면에 제공된 엽서를 사용해 AVBM투표용지를 요청할 수 있습니다. 유권자는 선거관리국 웹사이트 [My Election Info](#) 에서 또는 선거관리부에 전화나 이메일 혹은 팩스하여 AVBM투표용지를 이용 할 수도 있습니다.

선거관리부는 선거를 치르기 전에 보도자료를 통해 언론사들과 AVBM 시스템 사용 가능성에 대한 정보를 공유할 것입니다. 이 밖에도, 캘리포니아 장애인권리위원회(Disability Rights California)가 [www.smcacre.org](http://www.smcacre.org)에 게시한 “장애인 유권자를 위한 우편 투표 시스템(Accessible Vote by Mail for Voters with Disabilities)” 동영상 링크도 포함할 예정입니다. 선거관리부는 소셜미디어와 일반 인쇄물을 통해서 AVBM 시스템 사용 가능성을 계속 홍보해 나갈 것입니다.

우편 투표용지와 투표소 투표용지는 사용 가능한 추가 옵션입니다. 모든 유권자는 선거일 29일 전부터 우편투표용지를 배달 받습니다. 교체용 우편투표용지가 필요할 경우 유권자는 888.SMC.VOTE (888.762.8683)로 선거관리부로 전화하거나 [registrar@smcacre.org](mailto:registrar@smcacre.org)로 이메일하십시오. 투표소에서 유권자들은 직원이 교체용 투표용지를 차량으로 가져오는 가두투표를 요청할 수 있습니다. 마지막으로, 장애 유권자는 모바일 투표 서비스의 일환으로서 투표용지나 기표용 장치를 집으로 갖다 달라고 선거관리국에 요청할 수 있습니다.

대부분의 투표소는 산마테오 카운티에서 운영되는 SamTrans 버스 노선을 통해 도달할 수 있습니다. 혼자서 일반 SamTrans 버스 사용이 간혹 또는 전혀 불가능한 장애인은 보조 교통 수단을 사용할 수 있습니다. 산마테오 카운티 교통부에서는 보조 교통 수단으로 카운티 베이사이드에는 Redi-Wheels 를 해변가에서는 RediCoast 를 제공합니다. 선거관리국은 VAAC와 협력하여 장애 유권자의 투표 기회를 확대하고 있습니다.

가장 가까운 투표소까지 데려다 줄 보조 교통 수단을 예약할 수 없는 장애 유권자는 선거관리국에 연락하면 카운티 내 왕복 교통편을 무료로 제공받을 수 있습니다.

선거관리국은 VCA에 따라 주 전역 선거 전에 유권자 교육 워크숍을 개최하여 장애 유권자의 접근성과 참여도를 높이려 합니다. VAAC회원은 워크숍 장소와 날짜 선택에 도움을 줄 것입니다. 워크숍은 새로운 투표 모델에 대한 교육, 투표 장비 시연, 투표 장비의 접근성 설명, 투표용지 반납 관련 정보 및 AVBM 전자 투표용지 수령 옵션을 포함하나 이에 국한되지는 않습니다.

### **참여도 불균형 해결**

선거관리국은 카운티 전역의 유권자 투표율을 정기적으로 검토하여 참여 불균형 해결에 대한 노력을 강화하고 있습니다. 우리의 검토와 캘리포니아 시민 참여 프로젝트 (California Civic Engagement Project)가 제출한 2018년 선거주기 보고서에 포함된 데이터를 통해, 라틴계, 아시아계 미국인 및 청소년이 일반 인구보다 투표율이 훨씬 낮은 것으로 나타났습니다. 이러한 유권자들을 돕기 위한 전략 개발은 선거관리국과 지역사회 조직들이 함께 유권자 참여도 향상이라는 공동 목표를 두고 협력할 수 있는 방법 중 일부입니다.

선거관리국과 지역 사회 파트너는 종종 유권자 등록을 위해 지역사회 행사에 유권자 등록 테이블을 배치하지만 카운티 주민이 유권자 등록을 하는 방법은 매우 다양합니다. 시민들은 [registertovote.ca.gov](http://registertovote.ca.gov)에서 직접 온라인으로 유권자 등록을 하거나 선거관리국 웹사이트 [www.smcacre.org](http://www.smcacre.org)의 링크를 통해 캘리포니아주 유권자 등록 웹사이트를 액세스할 수도 있습니다. 시민들은 선거관리국, 카운티 전역의 시청/마을 사무소, 도서관 및 우체국에서 유권자 등록 양식을 받을 수 있습니다. 저소득층 가구와 장애인을 위한 카운티 기관은 유권자 등록 양식을 고객에게 제공합니다.

차량국 (DMV)과 주무장관은 AB 1461에 따라 캘리포니아 운수국 유권자 등록 프로그램 (California Motor Voter Program)을 구축했습니다. 2018년 4월에 론칭된 이 프로그램은 DMV 업무 처리 중, 본인이 등록을 원치 않을 경우를 제외하고는, 투표 자격이 있는 사람을 자동으로 등록합니다. 선거관리국은 잠재적 유권자가 요청할 경우, 등록 양식을 배송합니다.

주무장관은 저소득층 주민과 장애인을 지원하는 카운티 기관에 전국 유권자 등록 법 (National Voter Registration Act, NVRA)에 따른 자원과 교육을 제공합니다. 그 기관들 중에는 CalFresh, CalWORKs, Medi-Cal, 여성, 유아 및 아동 (WIC), 재가복지 지원 서비스 (In-Home Supportive Services), Covered California, 캘리포니아 건강 혜택 교환 (California's Health Benefit Exchange), 재활 직업 서비스국 (Department of Rehabilitation-Vocational Services), 독립된 삶 센터 (Independent Living Centers), 발달 장애 서비스국 지역센터 (Department of Developmental Services Regional Centers), 청각장애인 지원 사무실 (Office of Deaf Access) 과 계약을 맺은 사무실, 주 및 카운티 정신 및 행동 건강 부서, 그리고 해당 부서들과 계약 하에 서비스를 제공하는 개인 실무자 등을 포함하나 여기에 국한되지는 않습니다. 선거관리국은 요청에 따라 추가 정보와 교육을 기관의 코디네이터 및 직원들에게 제공합니다. 선거관리국은 산마테오 카운티 주민에게 안전망 서비스를 제공하는 8개 핵심 카운티 서비스 기관에 연락하여 다가오는 선거, 투표옵션 및 새로운 기표용 태블릿에 대해 알릴것입니다. 그 기관에는 Coastside Hope, El Concilio of San Mateo County, Fair Oaks 커뮤니티 센터, Pacifica 자원 센터, Puente de la Costa Sur, Samaritan 하우스, Daly City 커뮤니티 서비스 센터 및 YMCA 커뮤니티 자원 센터가 포함됩니다.

선거관리국은 투표권 및 선거에 관한 정보를 수감자와 공유하기 위해 정기적으로 치안담당 사무실에 제공합니다. 정보는 또한 감금되었다가 지역사회로 복귀한 개인에게 서비스를 제공하는 Service League of San Mateo County 및 All of Us or None과 전 재소자를 위한 David E. Lewis Community Reentry Center에 제공됩니다.

유권자들은 우리 웹사이트 [www.smcacre.org](http://www.smcacre.org)에서 교통수단에 관한 정보와 투표소까지 무료 차편을 제공받을 수 있는지에 관한 자료를 제공받을 수 있습니다. 산마테오 카운티 교통 당국은 Caltrain과 함께 벨몬트, 브리스번, 벌링게임, 데일리시티, 포스터시티, 멘로파크, 레드우드시티, 샌부르노, 샌칼로스, 산마테오 및 사우스 샌프란시스코에 무료 커뮤니티 셔틀을 제공하기 위한 자금 파트너십을 이끌었습니다. Get Up & Go 시니어 교통 프로그램의 일환으로 페닌술라 유대인 커뮤니티센터 (PJCC)는 운전하지 않는 노인들을 위해 도어투도어 휠체어 탑승 버스와 자동차 서비스를 운영합니다. 커뮤니티 구성원은 비영리단체 OUTREACH에서 관리하는 검색용 데이터베이스 [www.onecalloneclick.org](http://www.onecalloneclick.org)를 통해 서비스를 찾고 라이브채팅을 하거나 408.678.8585 로 OUTREACH 이동매니저에게 연락하여 일대일로 문의할 수 있습니다. 선거관리부는 [www.smcacre.org](http://www.smcacre.org)에서 교통편 옵션으로 연결되는 링크를 제공합니다.

### **유권자 직접 연락**

지역사회 파트너에서 명시되었듯, 앞서 매체 광고에 할당되었던 일부 자금은 적격 유권자 등록이 저조하거나 유권자 투표율이 저조한 지역에서 면대면 유권자 접촉을 위해 CBO에 제공됩니다.

모든 유권자에게 닿는 데는 카운티로부터의 직접 접촉이 가장 효율적인 방법으로, 유권자에게 2015년 11월 3일 전체 우편 투표 선거, 2018년도 및 2019년도 전체 우편 투표 투표소 선거에 대해 알리는 데 있어 그 효과가 확인됐습니다.

견본 투표용지와 공식 유권자 정보 팸플렛 (Sample Ballot & Official Voter Information Pamphlet)과 공식 우편투표지에 포함된 정보 외에 추가로 새로운 선거모델을 유권자에게 알리기 위해 3장의 엽서가 계획되어 있습니다. 첫 번째 엽서는 VCA 모델에 관한 정보를 모든 유권자에게 제공합니다. 캘리포니아 시민 참여 프로젝트 (California Civic Engagement Project)에서 생성한 2018년 선거주기 보고서는 VCA 모델에 따라 이전에 투표소에서 투표했던 유권자와 잠재적인 유권자의 참가율을 높이기 위해 추가 지원이 필요하다고 결론 지었습니다. 이 점을 염두에 두고 두 번째 엽서를 발송하여, 아직 투표용지를 배송 받지 못한 유권자에게 곧 우편배송될 투표용지에 대해 알리고 투표소 정보를 제공합니다. 선거일 며칠 전에 발송되는 세 번째 엽서는 투표지를 회송하지 않은 모든 유권자들에게 이를 상기시키고 교체 투표용지를 받는 방법과 투표소 위치에 대한 정보를 제공합니다.

## 공익 서비스 발표

청각 장애인 또는 난청 환자인 유권자를 위해 TV 용 공익 서비스 발표 (PSA) 가 자막과 함께 배포됩니다. 라디오 스크립트에는 유권자에게 다가갈 수 있도록 동료 웹사이트에 정보를 게시해달라고 라디오 스테이션에게 요청하는 내용이 포함되어 있습니다.

삽화는 인쇄 및 온라인 공익 서비스 발표를 위해 제공되며, 정부 및 지역사회 파트너의 소셜미디어 및 회보에 사용할 수 있도록 제공합니다. 공익 서비스 발표 인쇄물에는 시각 장애가 있는 유권자를 위해 오디오가 있는 제휴 웹사이트에 공지 사항을 게시하라는 요청이 동반됩니다.

카운티는 산마테오 카운티에 방영되는 스페인어, 중국어, 필리핀어 및 한국어 언론 매체에, 공익 서비스 발표 스크립트를 제공할 것입니다. 이 스크립트는 유권자에게 다가오는 선거를 알리고 유권자 지원 무료 핫라인을 홍보합니다. 삽화도 제공됩니다.

## 아웃리치 계획

등록 및 선거관리국은 이 계획에 포함된 유권자 교육 및 아웃리치 활동 목표와 전략에 내포된 정신을 열성으로 지지하고 있습니다. 법적으로 요구되는 지출은 의무적으로 계속 수행될 것입니다. 추가적인 비법정 지출의 성과는 그러나, 감독위원회에 의해 등록 및 선거관리국에 제공되는 자금의 가용성에 따라 변경될 수 있습니다.

## 목표

아웃리치 프로그램의 목표:

1. **유권자 교육**
  - a. 자격, 유권자 등록 방법 및 갱신 시기
  - b. 공식 투표용지와 회송용 봉투의 새 디자인
  - c. 우편투표지의 서명과 유권자 등록 양식의 서명 대조 확인 절차
  - d. 비 영어 선호 커뮤니티들에 언어 지원 내용에 대해 홍보
  - e. 장애 유권자들에게 장애인용 기표 기기 및 우편투표를 통한 원격 투표 방법에 대해 홍보
2. **VCA 에 의해 제공되는 편리한 투표 옵션에 대한 인식**
  - a. 선거일 29일전부터 7일전까지 모든 유권자에게 투표용지 발송

- b. 선거일 전 마지막 2주를 포함하여 최고 29일일간 개장되고 다국어 지원이 가능하며 사용 가능한 투표소
  - c. 투표 옵션에는 투표지에 포함된 무료 반송용 봉투에 투표지를 넣어 미 우체국을 통해 보내는 방법과, 카운티 내 위치한 아무 투표지 반납함에 넣어 제출하는 방법이 있음
3. **투표소에서 기표용 테블릿을 사용할 수 있도록 준비 교육**
    - a. 그 어느 때보다 투표를 직관적으로 만드는 기표용 테블릿
    - b. 테블릿은 집계용 종이 투표지 제공
    - c. 테블릿은 최고의 보안 기준 충족

## 전략

선거관리국은:

1. 아웃리치 활동에 VAAC, LAAC 및 VEOAC 를 참여시키고,
2. 기존 커뮤니티 파트너 네트워크와 협력하여 미등록 유자격 유권자가 많거나, 등록률이 낮거나, 투표율이 낮은 지역에 적극 홍보하고,
3. 홍보 노력 극대화를 위해 저희 자문 단체들 및 CBO들과 관계를 구축하고,
4. 몇 년간 산마테오 카운티 전 지역에 위치한 200개 이상의 등록 장소에서 등록신청양식을 제공하고 관리해 온 북부 및 중부 여성 유권자 동맹 이사회 (LWV) 및 남부 산마테오 카운티 LWV와 상의할 것입니다.
5. 선거관리부는 광고용 우편물을 사용해 모든 유권자에게 다가가지만, 추가적인 주의가 필요한 그룹은 다음과 같습니다:
  - 소수 민족 공동체
  - 유색인종 커뮤니티
  - 청년/첫 투표자
  - 귀화인
  - 노인
  - 장애 유권자
  - 전과자 및/또는 재소자

## 전술

구체적인 전술은 다음과 같습니다:

- I. 모든 유권자에게 VCA 선거 모델과 기표용 테블릿에 대해 발표하는 엽서 발송. 캘리포니아 유권자 선택법 (VCA) 는, 각 선거 전에, 선거 모델에 대해 두 번 직접 연락하도록 요구합니다.
- II. 기표용 기기 사용법을 시청 비서에게 시연하고, 시 정부와 주민에게 제공할 수 있도록 제안
- III. 후보자들 및 법안 캠페인, 캠페인 지도자들에게 VCA를 교육

- IV. 영어, 스페인어, 그리고 중국어로 된 아웃리치 인쇄 자료들을 제작
- V. 홍보 자료 배포 및 유지 관리
- VI. 커뮤니티 파트너들이 회보, 블로그 게시물, 웹사이트 및 소셜미디어 계정에서 바로 그대로 공유할 수 있는 콘텐츠를 영어, 스페인어, 중국어로 개발
- VII. 기표용 태블릿 사용 방법을 알리는 비디오를 제작하여 영어, 스페인어 및 중국어로 smcacre.org에서 제공
- VIII. 시청 비서와 협력하여 선거 정보와 기표용 태블릿에 관한 비디오 링크를 시청 소셜미디어 페이지에서 제공
- IX. 선거 및 투표 옵션과 관련해 베이 지역 라디오 및 텔레비전 방송국에 공익 서비스 발표 스크립트 및/또는 녹음 기록을 영어, 스페인어 및 중국어로 제공
- X. 지역사회 행사, 요양시설, 노인센터 및 장애인 보조 시설에서나 장애인을 위해 일하는 집단을 상대로 간단한 프리젠테이션 및 기표용 태블릿 사용법 시연
- XI. 이민자 단체들에 연락하여 유권자 등록 및 선거 관련 정보 제공
- XII. 청년들과 직접 및 가상적으로 대면. 이 그룹에 포함되는 사람은 18-24세의 고등학생, 대학생, 직업/기술 대학생 및 학교에 다니고 있지 않은 사람 포함
- XIII. 유자격 유권자 등록/투표율이 낮은 선거구를 대상으로 스페인어, 중국어, 한국어 및 타갈로그어로 번역된 광고를 미디어/소셜 미디어에 게재
- XIV. 영구적 우편투표를 선택하지 않은 유권자에게, 발송된 투표용지가 배송될 것이며, 의무적으로 사용해야 하는 것은 아니며, 투표소를 방문해 투표해도 무관함을 알리는 우편엽서를 작성하여 발송
- XV. 투표용지를 회송하지도, 투표소에서 투표하지도 않은 유권자에게 선거 및 투표 방법들에 대해 상기시켜줄 엽서를 영어, 중국어 및 스페인어로 발송
- XVI. 도서관이나 여성 유권자 동맹을 통해 배포할 수 있는 책갈피를 영어, 스페인어, 중국어로 제작
- XVII. 노인회관, 요양 시설 및 아웃리치 행사에서 사용할 수 있도록 선거 정보 큰 활자로 인쇄

본 페이지는 의도적으로 비워두었습니다

— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

APPENDIX



OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**

REGISTRATION & ELECTIONS DIVISION

40 Tower Road, San Mateo, CA 94402

**phone** 650.312.5222 **fax** 650.312.5348

**email** registrar@smcacre.org **web** www.smcacre.org

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— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

**PROPOSED VOTE CENTER  
AND  
BALLOT DROP BOX  
LOCATIONS**





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# Proposed Vote Center Locations

## Open 29 Days before Election through Election Day

Redwood City	Assessor-County Clerk-Recorder
San Mateo	County Registration & Elections Division
South San Francisco	Main Library

## Open 10 Days before Election through Election Day

Daly City	City Hall
East Palo Alto	Lewis and Joan Platt East Palo Alto Family YMCA, City Room
Half Moon Bay	Emergency Operations Center
Redwood City/N. Fair Oaks	Fair Oaks Community Center
San Bruno	San Bruno Senior Center
San Mateo	Mid-Peninsula Boys & Girls Club, Teen Center

## Open 3 Days before Election through Election Day

Atherton	Menlo College, El Camino Hall
Belmont	City Hall, Emergency Operations Center
Brisbane	City Hall, Council Chambers
Burlingame	St. Paul's Episcopal Church, Foote Hall
Colma	Town Hall, Council Chambers
Daly City	Albert Teglia Community Center
Daly City	Bayshore Community Center
Daly City	Doelger Senior Center, Room 5
Daly City	Jefferson Union High School District, Room 200
East Palo Alto	Saint Francis of Assisi Church
Foster City	Bayside Community Church
Foster City	William E. Walker Recreation Center, Lagoon Room
Hillsborough	Town Hall
Menlo Park	Arrillaga Family Recreation Center, Sequoia Room
Menlo Park	Onetta Harris Community Center, Multipurpose Room
Millbrae	Community Center
Montara	Farallone View Elementary School
Pacifica	St. Peter Parish
Portola Valley	Historic Schoolhouse
Redwood City	City Hall
Redwood City	Community Activities Building, Room 1
Redwood City	Woodside Fire Protection District Station 19, Training Room
Redwood Shores	County Office of Education, Arroyo Room
San Bruno	City Hall, Conference Room 115
San Bruno	Skyline College, Building 19, Room PH-314
San Carlos	Library, Conference Room
San Carlos	Crestview Park Clubhouse
San Mateo	County Health Department Administration, Room 100
San Mateo	San Mateo Adult School, Saturn Room
San Mateo	Senior Center, Library
South San Francisco	Joseph A. Fernekes Recreation Building
South San Francisco	Aegis Living, Library
Woodside	Woodside Village Church

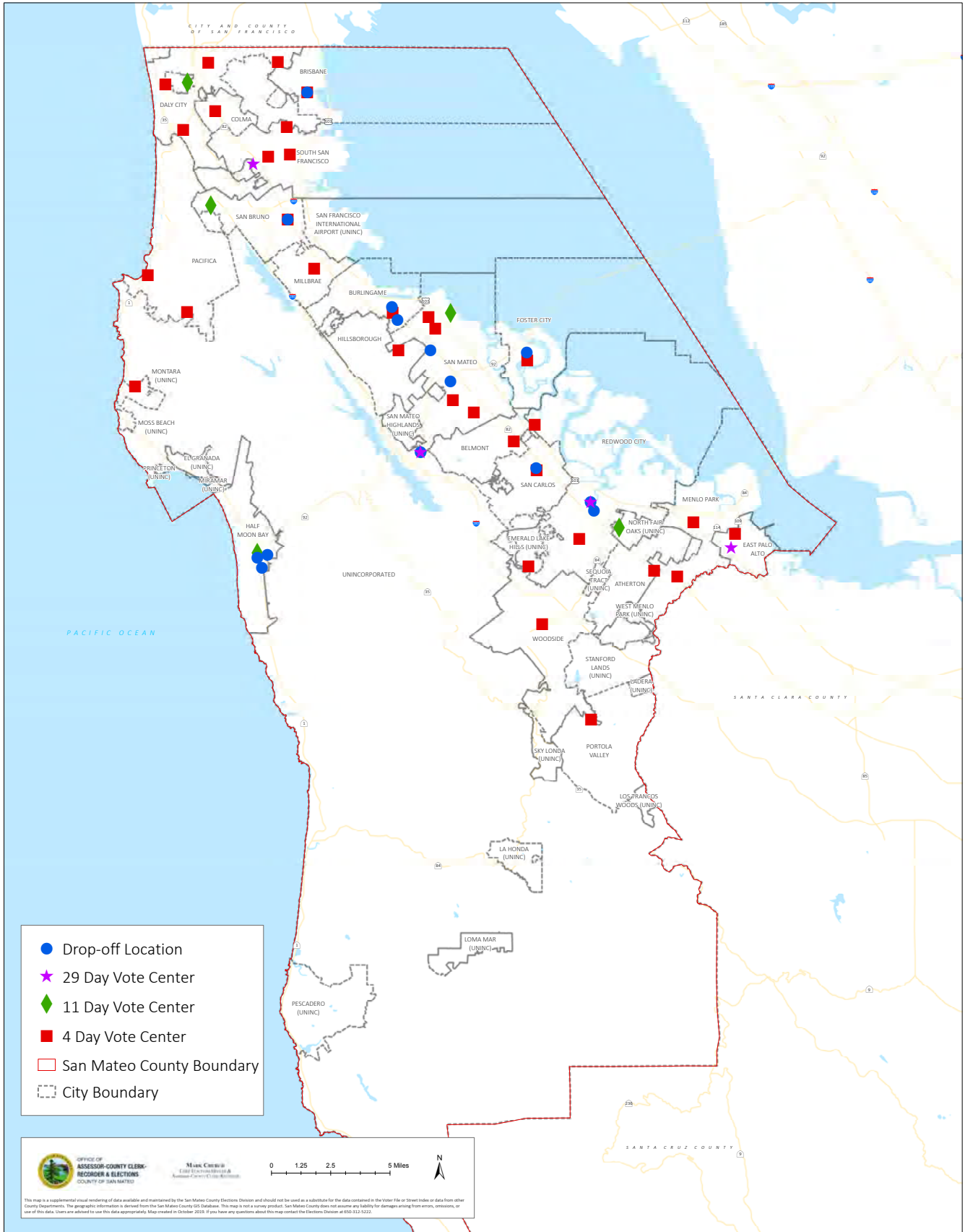
**Mobile Vote Center** Voter's preferred location

**Pop-up Voting Service on part of Election Day:** Pescadero, La Honda and East Palo Alto

## Proposed Ballot Drop Box Locations

<b>Atherton</b>	Town Hall	150 Watkins Avenue
<b>Belmont</b>	City Hall & Outside 24-hour Drop Box	One Twin Pines Lane
<b>Belmont</b>	Library	1110 Alameda de las Pulgas
<b>Brisbane</b>	City Hall	50 Park Place
<b>Burlingame</b>	City Hall	501 Primrose Road
<b>Burlingame</b>	Burlingame Intermediate School	1715 Quesada Way
<b>Colma</b>	Town Hall	1198 El Camino Real
<b>Daly City</b>	City Hall & Outside 24-hour Drop Box	333 90th Street
<b>East Palo Alto</b>	City Hall & Outside 24-hour Drop Box	2415 University Avenue
<b>East Palo Alto</b>	University Circle	1900 University Avenue
<b>Foster City</b>	City Hall & Outside 24-hour Drop Box	610 Foster City Boulevard
<b>Half Moon Bay</b>	City Hall	501 Main Street
<b>Half Moon Bay</b>	Library	620 Correas Street
<b>Half Moon Bay</b>	Senior Center	925 Main Street
<b>Hillsborough</b>	Town Hall	1600 Floribunda Avenue
<b>La Honda</b>	Cuesta La Honda Guild Office (inside)	120 Scenic Drive
<b>Menlo Park</b>	City Hall	701 Laurel Street
<b>Millbrae</b>	City Hall	621 Magnolia Avenue
<b>Pacifica</b>	City Hall	170 Santa Maria Avenue
<b>Pescadero</b>	Cal Fire Station 59 Outside 24-hour Drop Box	1200 Pescadero Creek Road
<b>Portola Valley</b>	Town Hall	765 Portola Road
<b>Redwood City</b>	City Hall	1017 Middlefield Road
<b>Redwood City</b>	Vote Center	555 County Center, 1 <sup>st</sup> Floor
<b>San Bruno</b>	City Hall	567 El Camino Real
<b>San Bruno</b>	Senior Center	1555 Crystal Springs Road
<b>San Carlos</b>	City Hall	610 Elm Street
<b>San Carlos</b>	Library	600 Elm Street
<b>San Mateo</b>	City Hall	330 West 20th Avenue
<b>San Mateo</b>	Vote Center & Outside 24-hour Drop Box	40 Tower Road
<b>South San Francisco</b>	City Hall	400 Grand Avenue
<b>South San Francisco</b>	Main Library	840 West Orange Avenue
<b>Woodside</b>	Town Hall	2955 Woodside Road

# Vote Center & Ballot Drop Box Locations Map



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— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

STANDARD  
VOTE CENTER LAYOUTS





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REGISTRATION & ELECTIONS DIVISION

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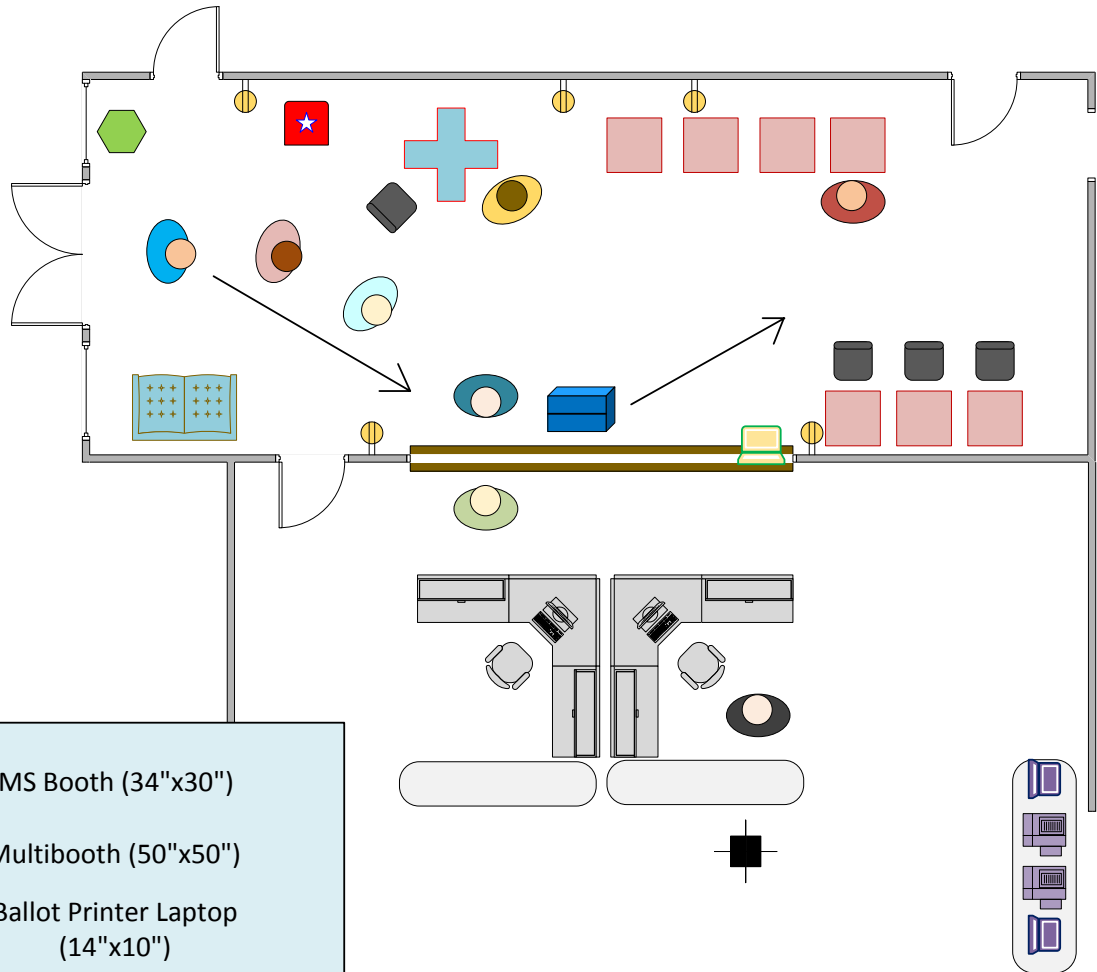
**email** registrar@smcacre.org **web** www.smcacre.org













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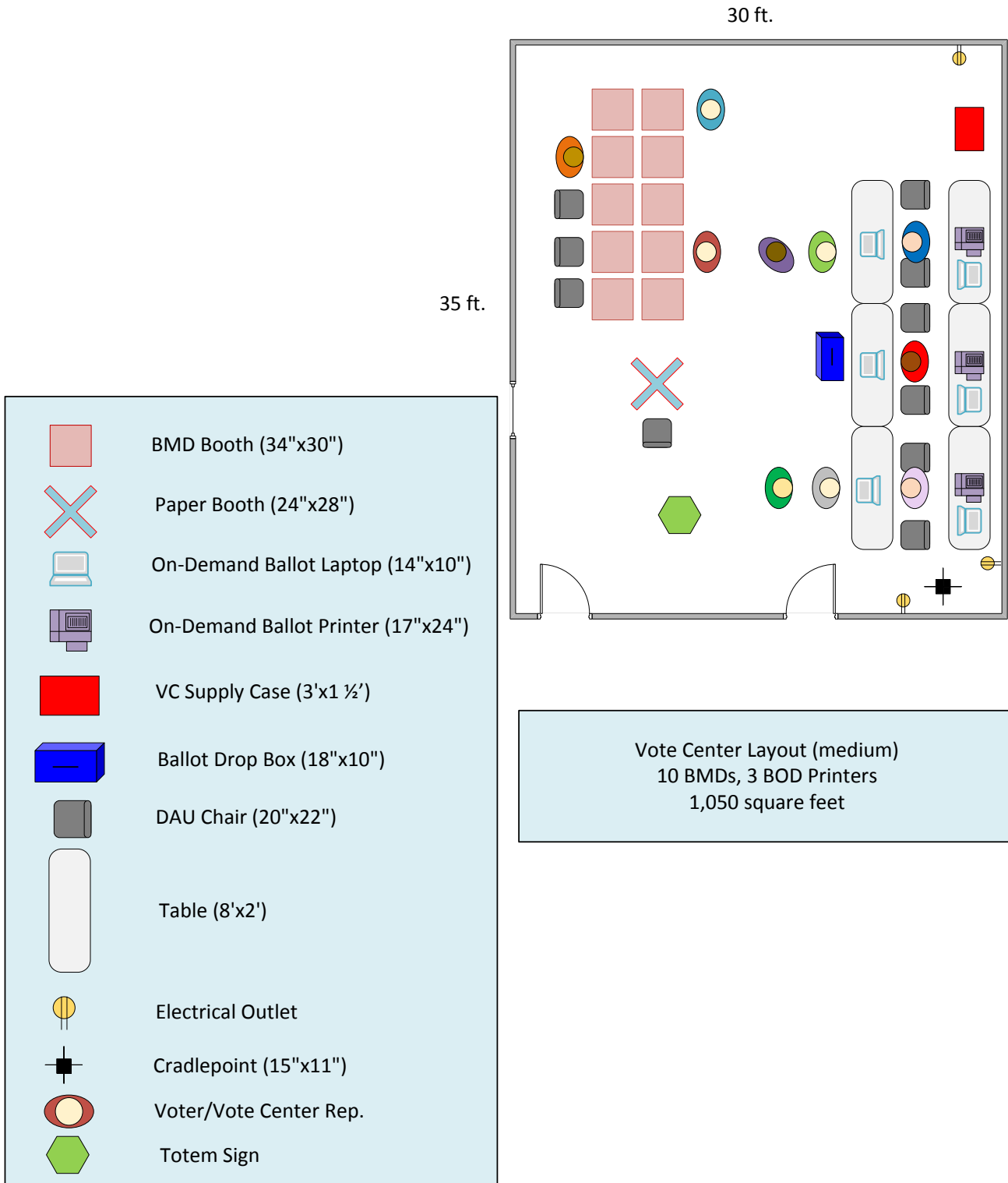
# Standard Vote Center Layout - Small



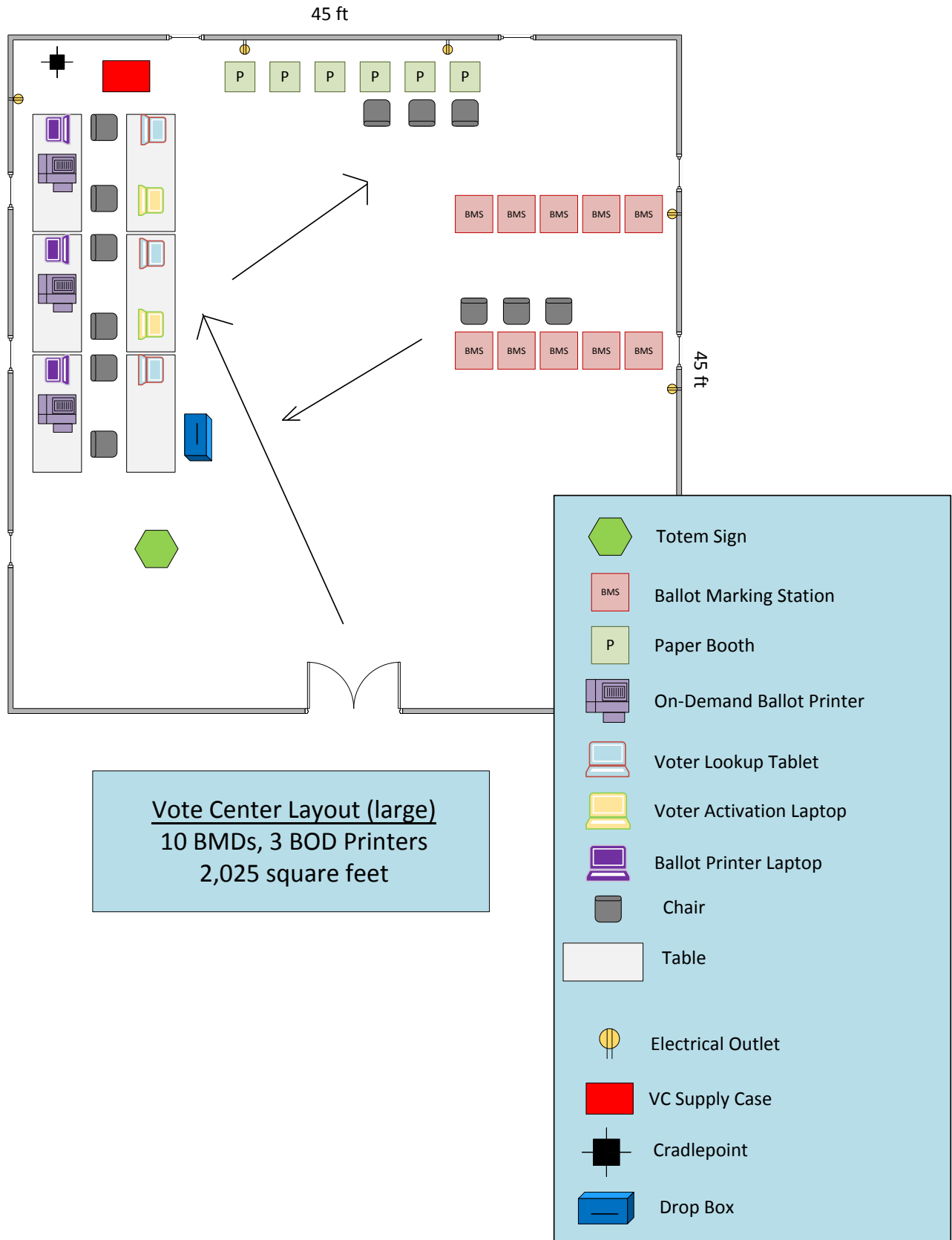
-  BMS Booth (34"x30")
-  Multibooth (50"x50")
-  Ballot Printer Laptop (14"x10")
-  BOD Printer (17"x24")
-  Ballot Drop Box (18"x10")
-  DAU Chair (20"x22")
-  Voter Activation Laptop (14"x10")
-  Table (8'x2')
-  Electrical Outlet
-  Cradlepoint (15"x11")
-  Voter/VCR
-  Totem Sign

Vote Center Layout (small)  
 7 BMDs, 2 BOD Printers  
 782 square feet (voting area)

# Standard Vote Center Layout - Medium



# Large Vote Center Layout



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— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

ADVISORY COMMITTEES



OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**

REGISTRATION & ELECTIONS DIVISION

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COUNTY OF SAN MATEO

**MARK CHURCH**  
CHIEF ELECTIONS OFFICER &  
ASSESSOR-COUNTY CLERK-RECORDER

## **San Mateo County Voting Accessibility Advisory Committee**

San Mateo County Registration & Elections Division established a Voting Accessibility Advisory Committee (VAAC) to advise, assist, and provide recommendations to the Chief Elections Officer regarding the implementation of federal and state laws relating to access to the electoral process by older adults and persons with disabilities. It is the mission of the VAAC to ensure that all persons can vote independently and privately.

### **Member Roster 2019 - 2020**

Craig McCulloh, Chairperson  
San Mateo County Health Systems Aging and Adult Services

Bill Hershon  
Disability Rights California

Michael Levinson  
Paratransit Coordinating Council

Benjamin McMullan  
Center for Independence of Individuals with Disabilities

Fred Nisen  
Disability Rights California

Wilhelmina Riley  
Paratransit Coordinating Council

Sarah Verity  
Gatepath

Meetings are open to the public. Information is posted on our calendar at [www.smacre.org](http://www.smacre.org). If you are interested in becoming a member of the committee, please contact the Registration & Elections Division.

40 Tower Road, San Mateo, CA 94402  
P 650.312.5222 F 650.312.5348 email [registrar@smacre.org](mailto:registrar@smacre.org) web [www.smacre.org](http://www.smacre.org)





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CHIEF ELECTIONS OFFICER &  
ASSESSOR-COUNTY CLERK-RECORDER

## **San Mateo County Language Accessibility Advisory Committee**

The San Mateo County Chief Elections Officer established the Language Accessibility Advisory Committee (LAAC) to advise and assist the Chief Elections Officer on matters relating to language accessibility to the electoral process by voters with limited English proficiency. It is the mission of the LAAC to assist the Chief Elections Officer to enhance language accessibility opportunities and compliance with all federal, state, and local laws.

### **Member Roster 2019 - 2020**

Rosa Uriarte, Chairperson  
International Institute of the Bay Area

Charmaine Messina  
Community Advocate

Wesley Taoka, Vice Chairperson  
San Mateo Japanese American Community Center

Mukta Vadera  
Community Advocate

Meetings are open to the public. Information is posted on our calendar at [www.smacre.org](http://www.smacre.org). If you are interested in becoming a member of the committee, please contact the Registration & Elections Division.

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**MARK CHURCH**  
CHIEF ELECTIONS OFFICER &  
ASSESSOR-COUNTY CLERK-RECORDER

## **San Mateo County Voter Education & Outreach Advisory Committee**

The San Mateo County Chief Elections Officer established the Voter Education and Outreach Advisory Committee (VEOAC) to advise and assist on matters relating to voter education and outreach for the June 5, 2018 Direct Primary Election and the November 6, 2018 General Election. It is the mission of VEOAC to assist the Chief Elections Officer in enhancing education and outreach opportunities and compliance with all federal, state and local laws. All San Mateo County voters and organizations working on behalf of San Mateo County residents are welcome.

### **Organizations Participating Regularly 2019 – 2020**

Asian Americans Advancing Justice/Asian Law Caucus

Belle Haven Resident

Center for Independence of Individuals with Disabilities

League of Women Voters of California, North and Central San Mateo County

League of Women Voters of California, South San Mateo County

Legal Aid Society of San Mateo County

Office of San Mateo County Supervisor Dave Pine, District 1

San Francisco Peninsula People Power

San Mateo County Health System

San Mateo County Democratic Central Committee

San Mateo County Union Community Alliance

Silicon Valley Community Foundation

Thrive Alliance

Meetings are open to the public. Information is posted on our calendar at [www.smcacre.org](http://www.smcacre.org).

40 Tower Road, San Mateo, CA 94402

P 650.312.5222 F 650.312.5348 **email** registrar@smcacre.org **web** www.smcacre.org

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— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

CITY ELECTION  
OFFICIALS





OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**

REGISTRATION & ELECTIONS DIVISION

40 Tower Road, San Mateo, CA 94402

**phone** 650.312.5222 **fax** 650.312.5348

**email** registrar@smcacre.org **web** www.smcacre.org

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## City Election Officials

### **Atherton**

Mr. Anthony Suber  
91 Ashfield Road  
Atherton, CA 94027  
650.752.0529  
asuber@ci.atherton.ca.us

### **Brisbane**

Ms. Ingrid Padilla  
50 Park Place  
Brisbane, CA 94005  
415.508.2113  
cityclerk@ci.brisbane.ca.us

### **Colma**

Ms. Caitlin Corley  
1198 El Camino Real  
Colma, CA 94014  
650.997.8311  
caitlin.corley@colma.ca.gov

### **East Palo Alto**

Mr. Walfred Solorzano  
2415 University Avenue  
East Palo Alto, CA 94303  
650.853.3127  
wsolorzano@cityofepa.org

### **Half Moon Bay**

Ms. Jessica Blair  
501 Main Street  
Half Moon Bay, CA 94019  
650.726.8271  
jblair@hmbcity.com

### **Menlo Park**

Ms. Judy Herren  
701 Laurel Street  
Menlo Park, CA 94025  
650.330.6615  
jaherren@menlopark.org

### **Belmont**

Hon. Terri Cook  
One Twin Pines Lane, Suite 375  
Belmont, CA 94002  
650.595.7413  
tcook@belmont.gov

### **Burlingame**

Ms. Meaghan Hassel-Shearer  
501 Primrose Road  
Burlingame, CA 94010  
650.558.7203  
mhasselshearer@burlingame.org

### **Daly City**

Hon. Annette Hipona  
333 90th Street  
Daly City, CA 94015  
650.991.8078  
ahipona@dalycity.org

### **Foster City**

Ms. Priscilla Schaus  
610 Foster City Boulevard  
Foster City, CA 94404  
650.286.3253  
clerk@fostercity.org

### **Hillsborough**

Ms. Miyuki Yokoyama  
1600 Floribunda Avenue  
Hillsborough, CA 94010  
650.375.7412  
myokoyama@hillsborough.net

### **Millbrae**

Ms. Elena Suazo  
621 Magnolia Avenue  
Millbrae, CA 94030  
650.259.2414  
esuazo@ci.millbrae.ca.us

**Pacifica**

Ms. Sarah Coffey  
170 Santa Maria Avenue  
Pacifica, CA 94044  
650.738.7409  
coffeys@ci.pacifica.ca.us

**Redwood City**

Ms. Pam Aguilar  
1017 Middlefield Road  
Redwood City, CA 94063  
650.780.7222  
paguilar@redwoodcity.org

**San Carlos**

Ms. Crystal Mui  
600 Elm Street  
San Carlos, CA 94070  
650.802.4219  
cmui@cityofsancarlos.org

**South San Francisco**

Hon. Rosa Govea Acosta  
400 Grand Avenue  
P.O. Box 711  
South San Francisco, CA 94083  
650.877.8518  
rosa.acosta@ssf.net

**Portola Valley**

Ms. Sharon Hanlon  
765 Portola Road  
Portola Valley, CA 94028  
650.851.1700  
shanlon@portolavalley.net

**San Bruno**

Ms. Melissa Thurman  
567 El Camino Real  
San Bruno, CA 94066  
650.616.7070  
cityclerksoffice@sanbruno.ca.gov

**San Mateo**

Ms. Patrice Olds  
330 West 20th Avenue  
San Mateo, CA 94403  
650.522.7042  
polds@cityofsanmateo.org

**Woodside**

Ms. Jennifer Li, MPA, CMC  
2955 Woodside Road  
P.O. Box 620005  
Woodside, CA 94062  
650.851.6790  
jli@woodsidetown.org

— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

COMMUNITY PARTNERS




OFFICE OF MARK CHURCH  
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If you would like to be partner with the Registration & Elections Division, please contact us at 650.312.5222 or email [registrar@smcacre.org](mailto:registrar@smcacre.org).

## Community Partners Supervisory District 1

Agency	Phone	E-mail Address
American Association of University Women (AAUW) - North Peninsula		Ladushka@gmail.com
Boys & Girls Clubs North San Mateo County	650.589.7090	bmorrison@theclubs.org
Burlingame Chamber of Commerce	650.344.1735	info@burlingamechamber.org
CALL Primrose	650.342.2255	lamerkat@sbcglobal.net, contact@callprimrose.org
Gatepath	650.259.8500	info@gatepath.org
Community Learning Center	650.877.8540	bourdon@plsinfo.org
El Concilio of San Mateo County	650.373.1087	or10sia@el-concilio.com
Millbrae Chamber of Commerce	650.697.7324	lorianne@millbrae.com
Millbrae Community Center	650.259.2360	recreation@ci.millbrae.ca.us
Millbrae Library	650.312.5312	millbrae@smcl.org
PARCA	650.312.0730	suzanneh@parca.org
Peace and Freedom Party	510.465.9414	
San Bruno Chamber of Commerce	650.588.0180	office@sanbrunochamber.com
San Bruno Senior Center	650.616.7150	erangel@sanbruno.ca.gov
San Mateo County Republican Party	650.931.4596	info@smgop.org
South San Francisco Chamber of Commerce	650.588.1911	info@ssfchamber.com
South San Francisco Community Learning Center	650.877.8540	bourdon@plsinfo.org

## Community Partners Supervisory District 2

Agency	Phone	E-mail Address
American Association of University Women (AAUW) - San Mateo	650.573.1604	
Belmont Chamber of Commerce	650.595.8696	execdirector@belmontchamber.org
Belmont Library	650 591.8286 ext. 227	belmont@smcl.org
Black Student Union, Notre Dame de Namur	650-508-3718	nvarela@ndnu.edu
Center for Independence of Individuals with Disabilities	650.645.1780 ext 201	benjaminm@cidsanmateo.org
College of San Mateo Disability Resource Center (DRC)	650 574.6438	csmdrc@smccd.edu
CORA (Community Overcoming Relationship Abuse)	650.652.0800	info@corasupport.org
CSM Democrats	650.574.6141	csmstudentlife@smccd.edu
CSM Republicans	650.574.6141	csmstudentlife@smccd.edu
Foster City Chamber of Commerce	650.573.7600	ceo@fostercitychamber.com
Foster City Library	650 574.4842 ext. 227	fostercity@smcl.org
Foster City Parks and Recreation Department: Senior Wing	650.286.2585	recreation@fostercity.org
Human Investment Project, Inc. (HIP)	650.348.6660	mailbox@hiphousing.org
JACL: San Mateo Japanese American Community Center	650.343.2793	bnakagiri@gmail.com
League of Women Voters North and Central San Mateo County	650.342.5853	kuchinsa@yahoo.com
Mid-Peninsula Boys & Girls Club, Inc.	650.347.9891	info@midpenbgc.org
NAACP San Mateo Branch #1068	650.622.9149	naacp1068sm@yahoo.com
NAMI San Mateo County	650.572.2528	execdirector@namisanmateo.org
Newcomers' Club of San Mateo County	415.467.5780	doloreskessler@comcast.net
Organization of Chinese Americans San Mateo	650.533.3065	chrisbush2@yahoo.com
Peninsula Conflict Resolution Center	650.513.0330 ext. 302	mvilchez@pcrcweb.org
Peninsula Family Service	650.403.4300	mchavez@peninsulafamilyservice.org
Peninsula Jewish Community Center	650.212.7522	info@pjcc.org
Samaritan House	650.341.4081	bart@samaritanhousesanmateo.org

## Community Partners Supervisorial District 2 (continued)

San Mateo Adult School	650.558.2101	tdoyle@smuhsd.org
San Mateo Area Chamber of Commerce	650.401.2441	cheryl@sanmateochamber.org
San Mateo County Democratic Central Committee	650.344.1714	contact@smcdems.org
San Mateo County Green Party	650.593.7032	gpca@cagreens.org
San Mateo County Health System, Aging and Adult Services	650.573.3900	cmculloh@smcgov.org
San Mateo County Libertarian Party	650.591.5270	Harrison@LPSM.org
San Mateo County Union Community Alliance	650.619.3686	jennismcuca@gmail.com
Self-Help for the Elderly	650.342.0822	phillixf@selfhelpelderly.org
Silicon Valley Community Foundation	650.458.2660	ekwood@siliconvalleycf.org
Taulama for Tongans	650.286.1500	Ittaumoepeau@gmail.com
Twin Pines Senior Center	650.595.7441	parksrec@belmont.gov

## Community Partners Supervisory District 3

<b>Agency</b>	<b>Phone</b>	<b>E-mail Address</b>
American Association of University Women - Half Moon Bay	650.726.9215	sjc@csc-research.com
American Association of University Women (AAUW) - Mid-Peninsula	650.592.5822	aauw-mid-pen@earthlink.net
American Association of University Women (AAUW) – Pacifica		Marilyn_L_Richardson@yahoo.com
Atherton Library	650 328.2422 ext. 227	atherton@smcl.org
Boys & Girls Clubs – Coastside	650.712.9710	judith@bgccoastside.org
Coastside Adult Day Health Center	650.726.5067	cadhc@coastside.net
Coastside Child Development Center	650.726.7416	karen@coastsidecdc.org
Coastside Hope & Moonridge Learning Center	650 726.9071	fatima@coastsidehope.org
Indivisible Coastside		coastsideunited4action@gmail.com
Half Moon Bay Coastside Chamber of Commerce	650.726.8380 ext. 101	charise@hmbchamber.com
Half Moon Bay Library	650 726.2316 ext. 227	halfmoonbay@smcl.org
Healthy Cities Tutoring	650.703.2042	dbecht@healthycitiestutoring.org
La Costa Adult School	650.712.7224	becharr@cabrillo.k12.ca.us
La Honda Indivisible		lahondalynnette@earthlink.net
League of Women Voters- South SMC	650.325.5780	info@lwwssmc.org
Multicultural Services and Community Involvement, Menlo College	650.543.3771	jessica.soliai@menlo.edu
Pacifica Chamber of Commerce	650.355.4122	info@pacificachamber.com
Pacifica Resource Center	650 738.7470	info@pacresourcecenter.org
Pacifica School Volunteers	650.355.9432	psv.director@gmail.com
Pacifica Senior Services	650.738.7384	langej@ci.pacifica.ca.us
Pacificans Care	650.355-4479	bbanco@aol.com

## Community Partners Supervisory District 3 (continued)

<b>Agency</b>	<b>Phone</b>	<b>E-mail Address</b>
Pacifica-Sanchez Library	650.359.3397 ext. 227	pacifica@smcl.org
Pacifica-Sharp Park Library	650.355.5196 ext. 227	pacifica@smcl.org
Paratransit Coordinating Council	650.299.1442	sanmateopcc2@gmail.com
Peninsula Outreach Program	866.601.9530	ursulagm@aol.com
Peninsula Volunteers, Inc.	650.326.0665	cberry@penvol.org
Pescadero SURJ		pescaderosurj@gmail.com
Pie Ranch	650.879.0995	delma@pieranch.org
Portola Valley Library	650.851.0560 ext. 227	portolavalley@smcl.org
Puente/Pescadero Office	650.879.1691	outreach@mypuente.org
San Carlos Adult Community Center	650.802.4384	tmuela@cityofsancarlos.org
San Carlos Chamber of Commerce	650.593.1068	staff@sancarloschamber.org
San Carlos Library	650.591.0341 ext. 227	sancarlos@smcl.org
San Carlos Together, Inc.	650.703.4827	tom@tomdavids.com
San Mateo County Democratic Party	650.344.1714	cecily999@sbcglobal.net
Second Harvest Food Bank	650.610.0800	tweatherby@shfb.org
Senior Coastsiders: Senior Center	650.726.9056	info@seniorcoastsiders.org
South Coast Childrens' Services, Inc.	650.879.0013	
StarVista	650.591.9623	dwasher@star-vista.org
Woodside Library	650.851.0147 ext. 227	woodside@smcl.org

## Community Partners Supervisorial District 4

<b>Agency</b>	<b>Phone</b>	<b>E-mail Address</b>
All of Us or None (Legal Services for Prisoners with Children)		info@prisonerswithchildren.org
American Association of University Women - Menlo Atherton	650.323.4066	programs@aauwmh.org
Boys & Girls Clubs - Peninsula	650.561.3331	
Canada College Disability Resource Center	650.306.3259	canadadrc@smccd.edu
Center for Excellence in Nonprofits	650.517.5855	information@cen.org
Child Care Coordinating Council	650.517.1400	
Commission on the Status Women	650.363.4872	tbeat@smcgov.org
Community Legal Services in East Palo Alto	650.326.6440	
Compass High School	650.720.4248	rwylde@compasshigh.org
David E. Lewis Community Reentry Center	650.853.3188	jcabera@smcgov.org
Devonshire Oaks Nursing Center	650.366.9503	
East Palo Alto Community Alliance and Neighborhood	650.473.9838	rjones@epacando.org
East Palo Alto Library	650.321.7712 ext. 227	eastpaloalto@smcl.org
East Palo Alto Senior Center	650.329.5900	epharr@cityofepa.org
Fair Oaks Adult Activity Center	650.780.7525	lswartzel@peninsulafamilyservice.org
Fair Oaks Community Center	650.780.7500	havila@redwoodcity.org
Fair Oaks Community Center - Hispanic Community	650.780.7500	tchin@redwoodcity.org
Fair Oaks Health Center	650.578.7141	
International Institute of the Bay Area	650.780.7514	ruriarte@iibayarea.org
JobTrain	650.330.6429	svea@jobtrainworks.org
Kainos Home and Training Center, Inc.	650.363.2423	andrew.frisch@kainosusa.org

## Community Partners Supervisory District 4 (continued)

<b>Agency</b>	<b>Phone</b>	<b>E-mail Address</b>
Latino Leadership Council	650.241.0692	leadership@llcsmc.org
Legal Aid Society of San Mateo County	650.558.0915	mshawver@legalaidsmc.org
Menlo Park Chamber of Commerce	650.325.2818	info@menloparkchamber.com
Menlo Park Senior Center	650.330.2280	aysamardar@menlopark.org
Mental Health Association of San Mateo County	650.368.3345	melissap@mhasmc.org
My New Red Shoes	650.241.3911	minh@mynewredshoes.org
Nuestra Casa	650.330.7472	JGarcia@nuestracasa.org
One East Palo Alto Neighborhood Improvement Initiative	650.980.1809	info@1epa.org
One New Heartbeat, Inc.	650.440.0567	Waynette@onenewheartbeat.org
Palo Alto VA Medical Center (Menlo Park)	650.614.9997	
Peninsula Family Service: Fair Oaks Adult Activity Center	650.780.7525	info@peninsulafamilyservice.org
Peninsula Vet Center	650.617.4300	
Redwood City Veterans Memorial Senior Center	650.780.7306	butecht@redwoodcity.org
Redwood City Chamber of Commerce	650.364.1722	amy@redwoodcitychamber.com
Rosalie Rendu Center	650.473.9522	rosalierendu1998@gmail.com
Saint Francis Center	650.365.7829	schristina@aol.com
Sequoia Adult School	650.306.8866	bchavez@seq.org
Service League of San Mateo County	650.364.4664	info@serviceleague.org
SparkPoint at Canada College	650.381.3550	cansparkpoint@smccd.edu
SV Links	650.646.5610	mac@svlinks.org
Thrive Alliance	650.654.7993	info@thrivealliance.org
WeVote Redwood City	650.304.2618	



## Community Partners Supervisory District 5

<b>Agency</b>	<b>Phone</b>	<b>E-mail Address</b>
Black Student Union, Skyline College		clayb@smccd.edu
Skyline College	650.574.6510	baileym@smccd.edu
Brisbane Chamber of Commerce	415.467.7283	mitch@brisbanechamber.org
Brisbane Library	415.467.2060 ext. 227	vargas@smcl.org
Brisbane Village Helping Hands	415.508.2185	brisbanevillagehelpinghands@gmail.com
Daly City Community Service Center	650.991.8007	
Daly City Partnership	650.301.3300	pat@dcpartnership.org
Daly City Public Library Associates	650.224.2356	info@dcpla.org
Daly City Youth Health Center	650.877.5700	contact@dalycityyouth.org
Daly City-Colma Chamber of Commerce	650.755.3900	staff@dalycity-colmachamber.org
Doelger Senior Center	650.991.8012	
Filipino-American Democratic Club – San Mateo County	650.740.4799	mark4life@hotmail.com
Jefferson Adult Education	650.550.7891	fwentw@juhsd.net
Jericho Project	415.656.1700	cjerichoproject@aol.com
Kababayan Learning Community at Skyline College		gubatinaa@smccd.edu
Lincoln Park Community Center	650.991.5722	angeloi@dalycity.org
Liwanag Kultural Center (Filipino)	650.641.2891	lkctruong@gmail.com
Migrante - N. San Mateo County	650.733.6152	mdalupo@gmail.com
National Asian American Coalition	650.952.0522	info@naac.org
North Peninsula Food Pantry & Dining Center of Daly City	650.994.5150	fooddc@comcast.net
Pilipino Bayanihan Resource Center	650.992.9110	
Skyline College EOPS & CARE	650.738.4139	hotepl@smccd.edu
South San Francisco Adult School	650.877.8844	sredmond@ssfusd.org
SparkPoint at Skyline College	650.738.7035	skylinesparkpoint@smccd.edu
VA Outpatient Clinic	650.615.6000	

## Community Partners Throughout County/Out of County

<b>Agency</b>	<b>Phone</b>	<b>E-mail Address</b>
ACLU Mid-Peninsula Chapter (SF office address)	415.621.2493	midpen.ACLU@gmail.com
ACLU North Peninsula Chapter (SF office address)	415.621.2493	npenaclu@gmail.com
All of Us or None (Legal Services for Prisoners with Children)	415.255.7036	info@prisonerswithchildren.org
American Muslim Fund	844.426.3863	info@AMuslimFund.org
APAPA Peninsula Chapter	650.804.6125	contactjune@yahoo.com
Asian Law Caucus	415.848.7736	jonathans@advancingjustice-alc.org
Building Skills Partnership	650.383.0237	ahoyt@buildingskills.org
California Civic Engagement Project		msromero@usc.edu
Council on American-Islamic Relations	408.986.9874	
Disability Rights California	510.267.1200	
Filipino American Democratic Caucus	510.825.9530	contactFADC@gmail.com
Filipino Community Center	415.333.6267	lkcramilo@gmail.com
Goodwill SF/SMC/Marin Corporate Offices	415.575.2100	info@sfgoodwill.org
Lighthouse for the Blind and Visually Impaired	415.431.1481	info@lighthouse-sf.org
MAC's Children and Family Services, Inc.	415.704.2920	pedmonds@macs-services.org
MapLight	510-868-0894	info@maplight.org
Northern California NIAC		dmemarzia@niacouncil.org
Recovery Survival Network	415.552.1111	rsn2000@gmail.com
Rural California Public Broadcasting	707.584.2034	nancy_dobbs@norcalpublicmedia.org
San Francisco Independent Living Resource Center	415.543.6222	info@ilrcsf.org
San Francisco Peninsula People Power		sfpeninsulapp@gmail.com
Senior Center Without Walls	877.797.7299	SCWW@jtm-esc.org
SIREN	408.453.3003	
State Council on Developmental Disabilities	510.286.1250	Sheraden.Nicholau@scdd.ca.org
The Arc of San Francisco	650.756.1304	

**Community Partners  
Throughout County/Out of County (continued)**

Together We Will SF Bay Area		C2A@twwsfbay.org
Vista Center for the Blind	650.858.0202	info@vistacenter.org
Working Partnerships USA	408.809.2120	maria@wpusa.org
Your Filipino Professionals Association	415.999.8365	getintouch@yfpasf.com

— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

COMMUNITY EVENTS



OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**

REGISTRATION & ELECTIONS DIVISION

40 Tower Road, San Mateo, CA 94402

**phone** 650.312.5222 **fax** 650.312.5348

**email** registrar@smcacre.org **web** www.smcacre.org

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If you would like the Registration & Elections Division to attend your event, please contact us at 650.312.5222 or [registrar@smcacre.org](mailto:registrar@smcacre.org).

## **Community Events 2019 - 2020 Calendar**

March 30	3rd Annual District 5 Together Community Event, Daly City
April 27	Children's Day/Book Day. San Bruno
May 10	Community Benefits & Resource Fair, San Mateo
May 18	Shine Festival, Daly City
June 1	Community Day in the Park, San Bruno
June. 7	Veteran's Resource Fair, Princeton-by-the-Sea
June 15	7th Annual Pride Initiative, San Mateo
July 4	4th of July Family Festival, Redwood City
August 5	City Clerk Voting Station Demonstration, Town of Portola Valley
August 8	Commission on Disabilities Inclusion Festival, San Carlos
August 10	Community Blockfest 2019, East Palo Alto
August 17 - 18	Arts & Fun Festival, Pescadero
August 24 - 25	Summer Days, Foster City
September 3	City Council meeting, East Palo Alto
September 5	Future Leaders Civics Academy, Half Moon Bay
September 10	Library Voting Station Demonstration, Burlingame
September 14	Ravenswood Community Health & Wellness Fair, East Palo Alto
September 15	Autumn Moon Festival, San Mateo
September 16	Community Voting Station Demonstration, Redwood City
September 21	Latinx Heritage Month Celebration, Daly City
September 24	National Voter Registration Day (NVRD), South San Francisco
September 24	NVRD – Elections Night Out, Half Moon Bay
October 2	Town Council Voting Station Demonstration, Atherton
October 5	Annual Resource Expo, Belmont
October 5	Girl Scout-League of Women Voter's Voter Girl, Belmont
October 5	Farmers' Market Voting Station Demonstration, San Carlos
October 6	Japanese Culture Festival, Millbrae
October 8	City Council Voting Station Demonstration, Millbrae
October 12	Transition to Independence Fair

## **Community Events 2019 - 2020 Calendar (continued)**

October 12	Annual Kasayahan Sa, Daly City
October 15	League of Women Voters Voting Station Demonstration, San Mateo
October 26	Back to School Health Fair, East Palo Alto
October 26	Health and Safety Fair, San Bruno
January 11	Senior Showcase Health Fair, Millbrae
Early 2020	Voting Station Demonstration, City of Redwood City
Early 2020	Young Professionals Halaqa, Belmont
Early 2020	Family Harvest, Pacifica
Early 2020	Various Farmer's Markets – Daly City at Serramonte, Half Moon Bay, Pacifica, Skyline College, and others



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**MEDIA PARTNERS**




OFFICE OF MARK CHURCH  
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**email** registrar@smcacre.org **web** www.smcacre.org

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## Media Partners

### Online

Facebook.com/County of San Mateo  
Instagram.com/smcvote  
Patch News – San Mateo County communities  
Twitter.com/smcvote  
YouTube – County of San Mateo  
YouTube – San Mateo County Registration & Elections Division

### Television

ABS-CBN (Filipino)  
Azteca KEMO (Spanish)  
Crossings TV (Chinese and Filipino)  
KEMS (Korean)  
KTSF (Chinese)  
Sing Tao (Chinese closed circuit)  
Telemundo (Spanish)  
Univision (Spanish)

### Radio

KHMB Radio (English)  
Radio Sound of Hope (Chinese)  
Sing Tao Radio (Chinese)  
Univision (KBRG & KSOL; Spanish)  
Vake Talifolau (Radio Tonga)

### Newspapers

Alianza News (Spanish)  
Asian Journal (English/Filipino)  
East Palo Alto Today (English)  
El Mensajero (Spanish)  
El Observador (Spanish)  
El Reportero (Spanish)  
Embarcadero Publishing (The Almanac; English)  
Half Moon Bay Review (English)  
Korea Times (Korean)  
News for Chinese (Chinese)  
Pacifica Tribune (English)  
Philippines News (Filipino)  
Philippines Today (Filipino)  
Sing Tao Daily (Chinese)  
The Skyline View (Skyline College; English)  
World Journal (Chinese)

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— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

**EXAMPLE:  
DIRECT VOTER CONTACT  
POSTCARDS**




OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**

REGISTRATION & ELECTIONS DIVISION

40 Tower Road, San Mateo, CA 94402


**phone** 650.312.5222 **fax** 650.312.5348

**email** registrar@smcacre.org **web** www.smcacre.org

  @smcvote

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# Example: Direct Voter Contact Postcard 1




OFFICE OF THE  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**  
REGISTRATION & ELECTIONS DIVISION

**November 5, 2019 Consolidated Municipal, School and Special District Election**  
**MORE DAYS, MORE WAYS TO VOTE!**


Ballots will be mailed out between October 7 and October 29.




**Vote by Mail**



**Use an Official  
Ballot Drop Box**





**Visit a  
Vote Center**

 **Drop off your voted ballot or vote in person at any of our 18 Vote Centers:**

Dates Open	Number of Vote Centers	Business Hours
October 7 to October 25*	Two Vote Centers will be open.	Weekdays and October 26 to 27 (Weekend) 9 a.m. to 5 p.m.
October 26 to November 1	Four Vote Centers will be open.	
November 2 to 4	Total of Eighteen Vote Centers will be open.	Weekdays and November 2 to 3 (Weekend) 9 a.m. to 5 p.m.
November 5 (Election Day)	All Eighteen Vote Centers will be open.	7 a.m. to 8 p.m.

\*Vote Centers will be closed on Monday, October 14, due to Columbus Day.


For a detailed list of Ballot Drop Box locations and Vote Centers, visit  
Web: [www.smcvote.org](http://www.smcvote.org) Call or Text: 650.312.5222   @smcvote

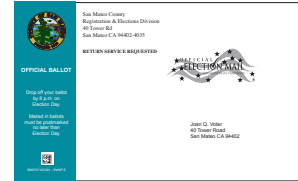
Postcards sent in English, Spanish and Chinese based on voter's language preference selected on their voter registration form.

# Example: Direct Voter Contact Postcard 2

Dear San Mateo County Voter,

**Your Official Ballot for the November 5, 2019 Municipal, School and Special District Election will be mailed out between October 7 and October 29.**

Your Official Ballot envelope will have a new look, however it will still have the County seal and "Official Ballot" printed on the front. 



You can vote and mail your ballot in the postage-paid envelope or drop it off at any Official Ballot Drop Box location or Vote Center.



Remember to sign the return envelope for your ballot to count. We compare that signature to the one in your voter registration record.

Ballots returned in the mail must be postmarked by Election Day, Tuesday, November 5 and received by Friday, November 8, in order to be counted. Ballots dropped off must be returned no later than 8 p.m. on Election Day.

At any Vote Center you can: vote in person on an accessible Ballot Marking Tablet or paper ballot, receive multilingual assistance, register/re-register to vote and cast a provisional ballot. **Avoid lines by going before Election Day** – Vote Centers are open beginning October 7 and on the two weekends before the election.

Vote Center and Ballot Drop Box locations are listed in your Sample Ballot & Official Voter Information Pamphlet, at [www.smcvote.org](http://www.smcvote.org), or you can call or text 650.312.5222. Please vote!



OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**  
REGISTRATION & ELECTIONS DIVISION

# Example: Direct Voter Contact Postcard 3



OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**  
REGISTRATION & ELECTIONS DIVISION

## **November 5, 2019 Consolidated Municipal, School and Special District All-Mailed Ballot - Vote Center Election**

All registered voters in areas holding elections were mailed an Official Ballot earlier this month. There is still time to **return your ballot!** You can mail your ballot in the postage-paid envelope, drop it off at a secure Ballot Drop Box location or go to any accessible Vote Center. If you choose to return your voted ballot by mail, it must be **postmarked by Election Day, Tuesday, November 5, 2019** and must be received by November 8, 2019 in order to be accepted.

Didn't get a ballot? Need a new one? Need to update your address or know someone who needs to register?  
**We can help at any Vote Center.**

At a Vote Center you can:

- Vote in person on an accessible Ballot Marking Tablet
- Drop off your voted ballot
- Receive multilingual assistance
- Register/re-register and vote on the same day, through Election Day

 **vote today!**

We also offer a new way for voters with disabilities to vote privately and independently at home. Call or go online to find out more about our Accessible Vote by Mail service.

\* \* \* \* \*  
**For a detailed list of Ballot Drop Box locations and Vote Centers**  
Call or Text: 650.312.5222 Email: [registrar@smcacre.org](mailto:registrar@smcacre.org)  
Web: [www.smcvote.org](http://www.smcvote.org)   [@smcvote](https://www.instagram.com/smcvote)



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# — SAN MATEO COUNTY — CALIFORNIA VOTER'S CHOICE ACT

## MAPS



OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**

REGISTRATION & ELECTIONS DIVISION

40 Tower Road, San Mateo, CA 94402

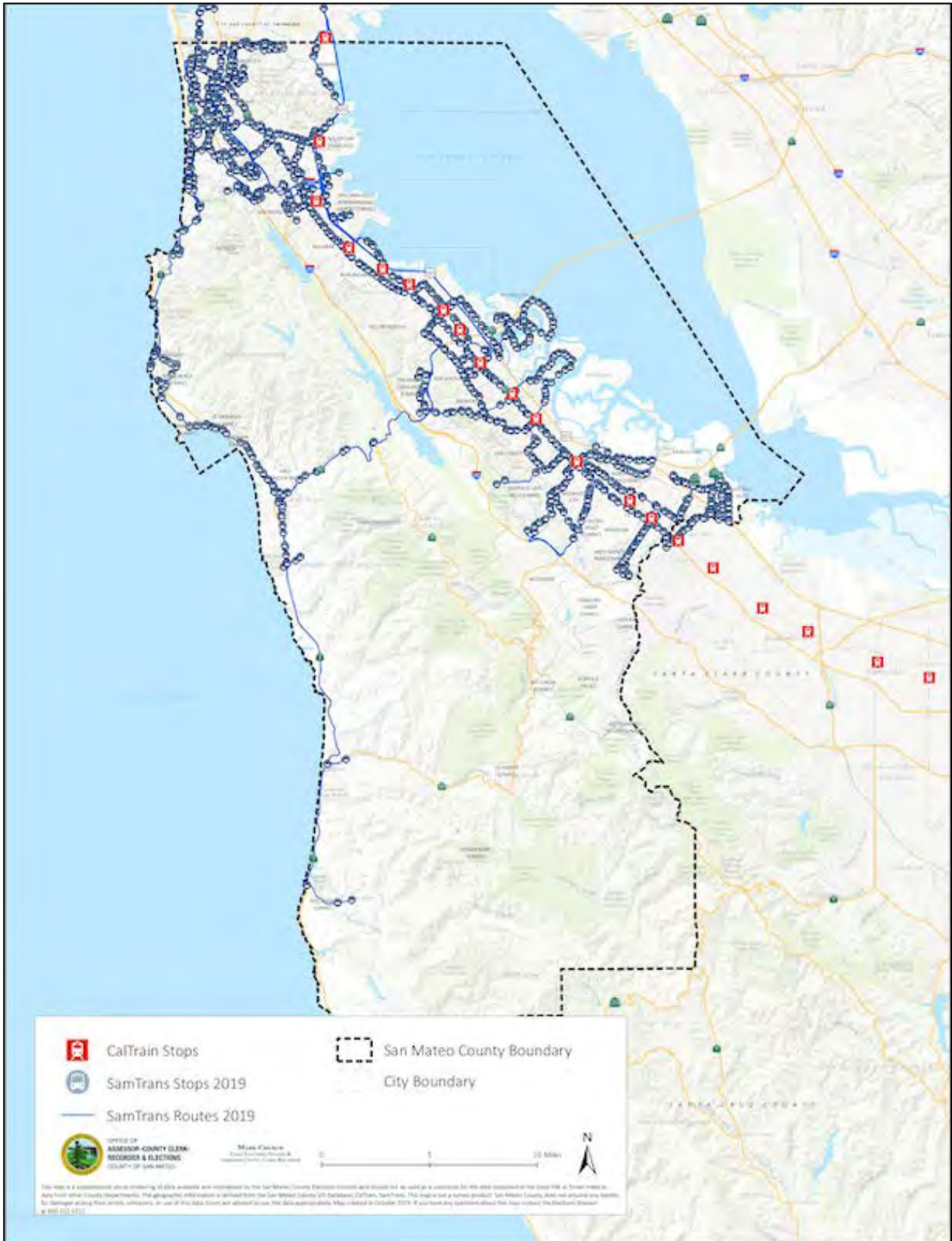
**phone** 650.312.5222 **fax** 650.312.5348

**email** registrar@smcacre.org **web** www.smcacre.org

  @smcvote

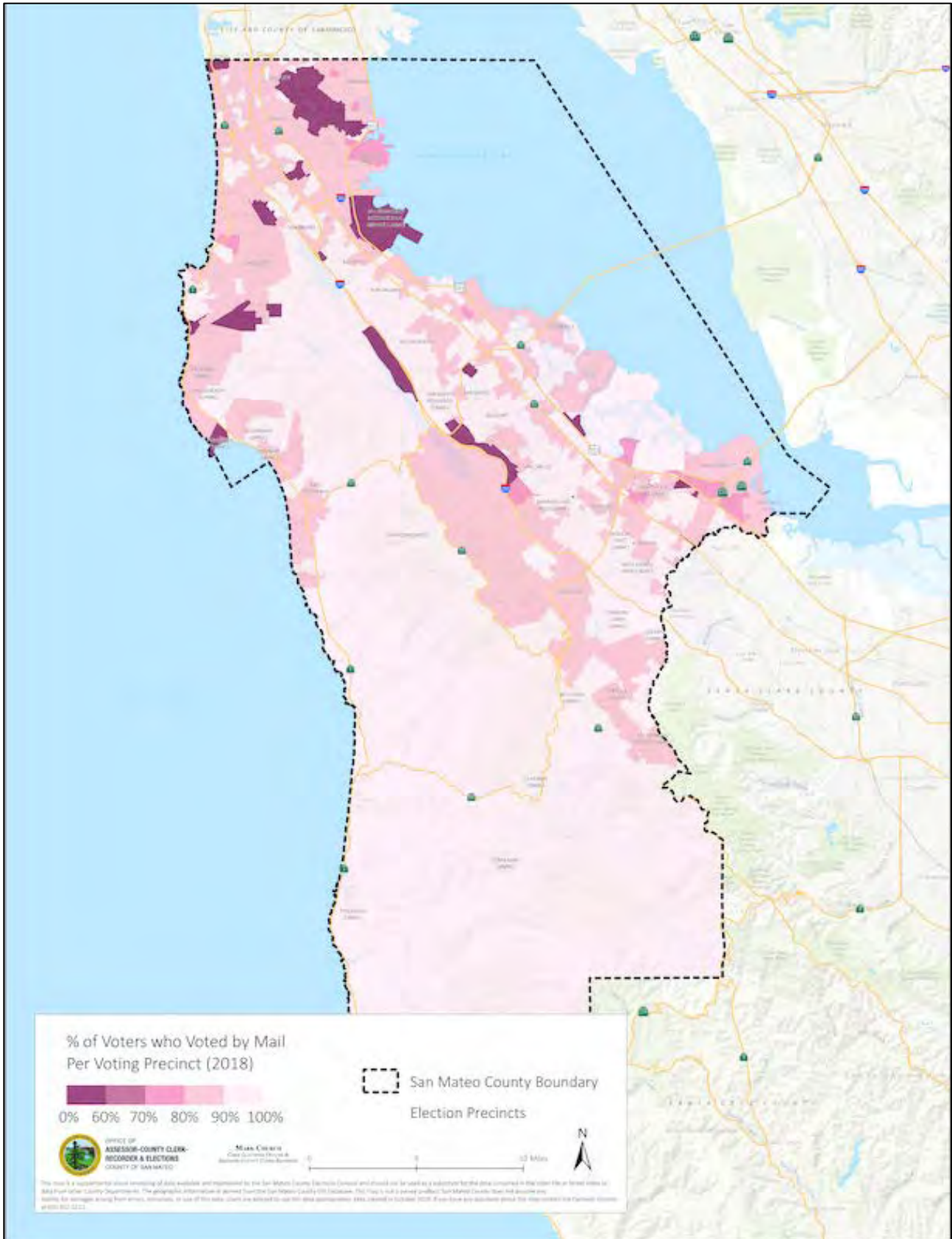
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# Public Transit Routes in San Mateo County

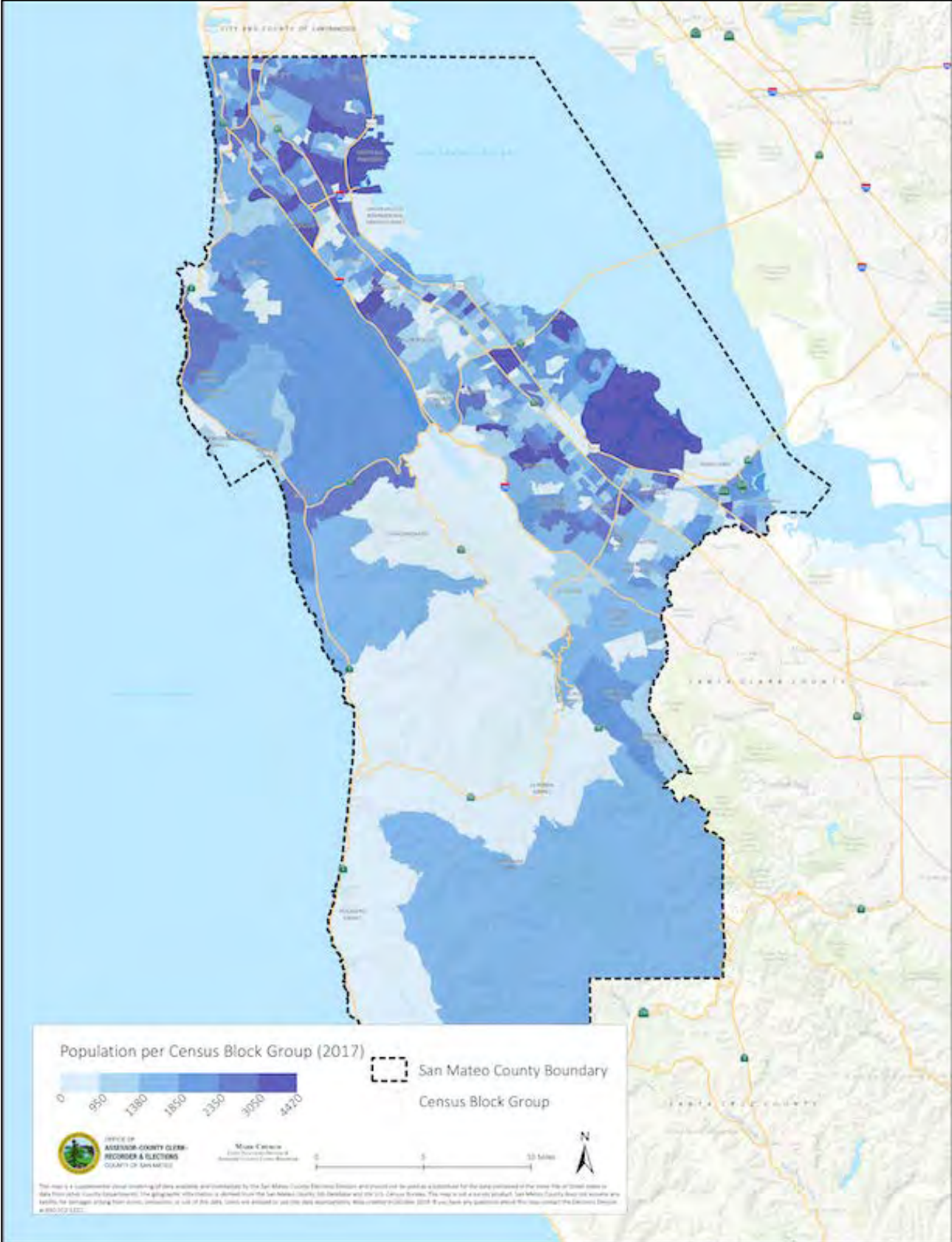




# Areas with Low Vote by Mail Usage

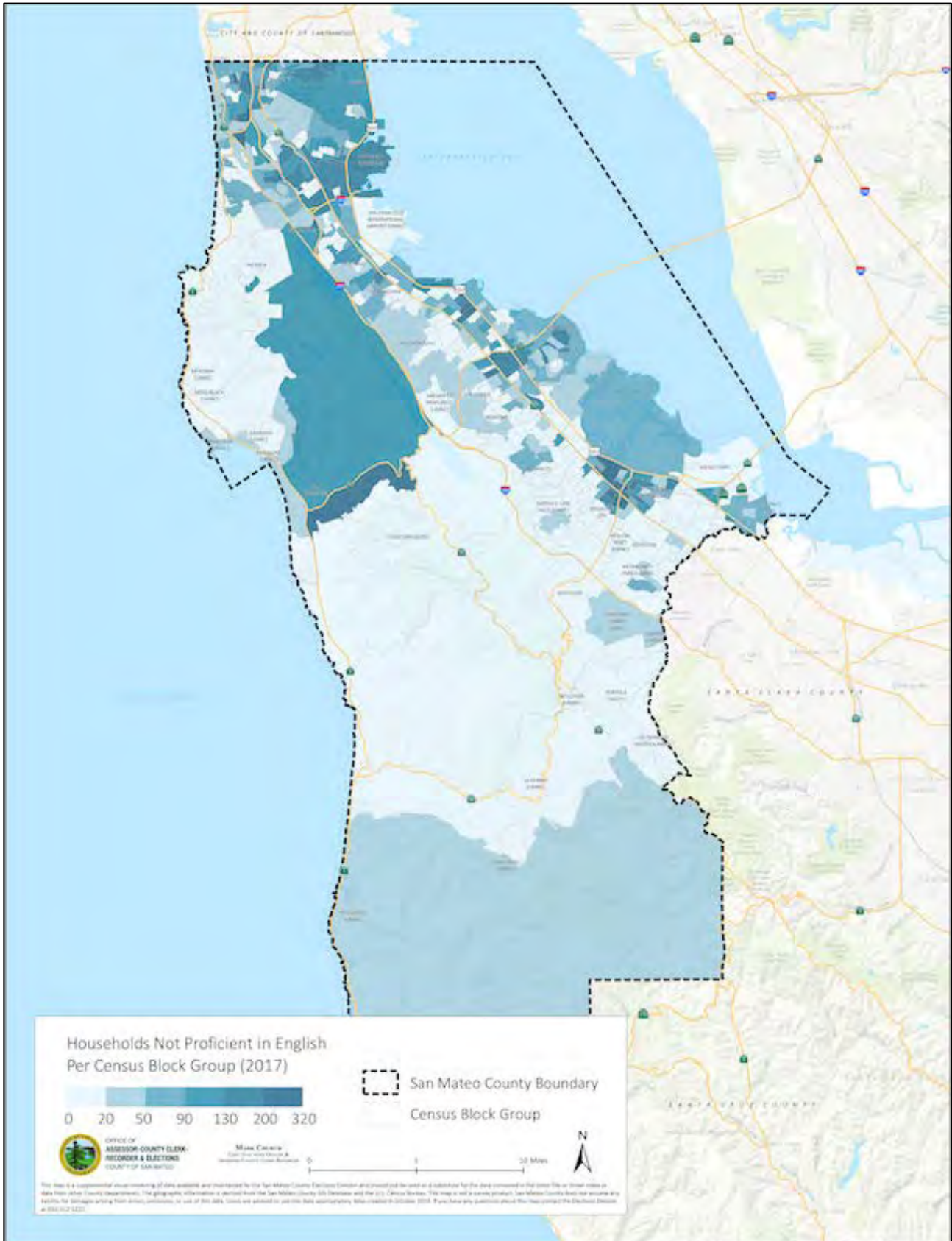


# San Mateo County Population

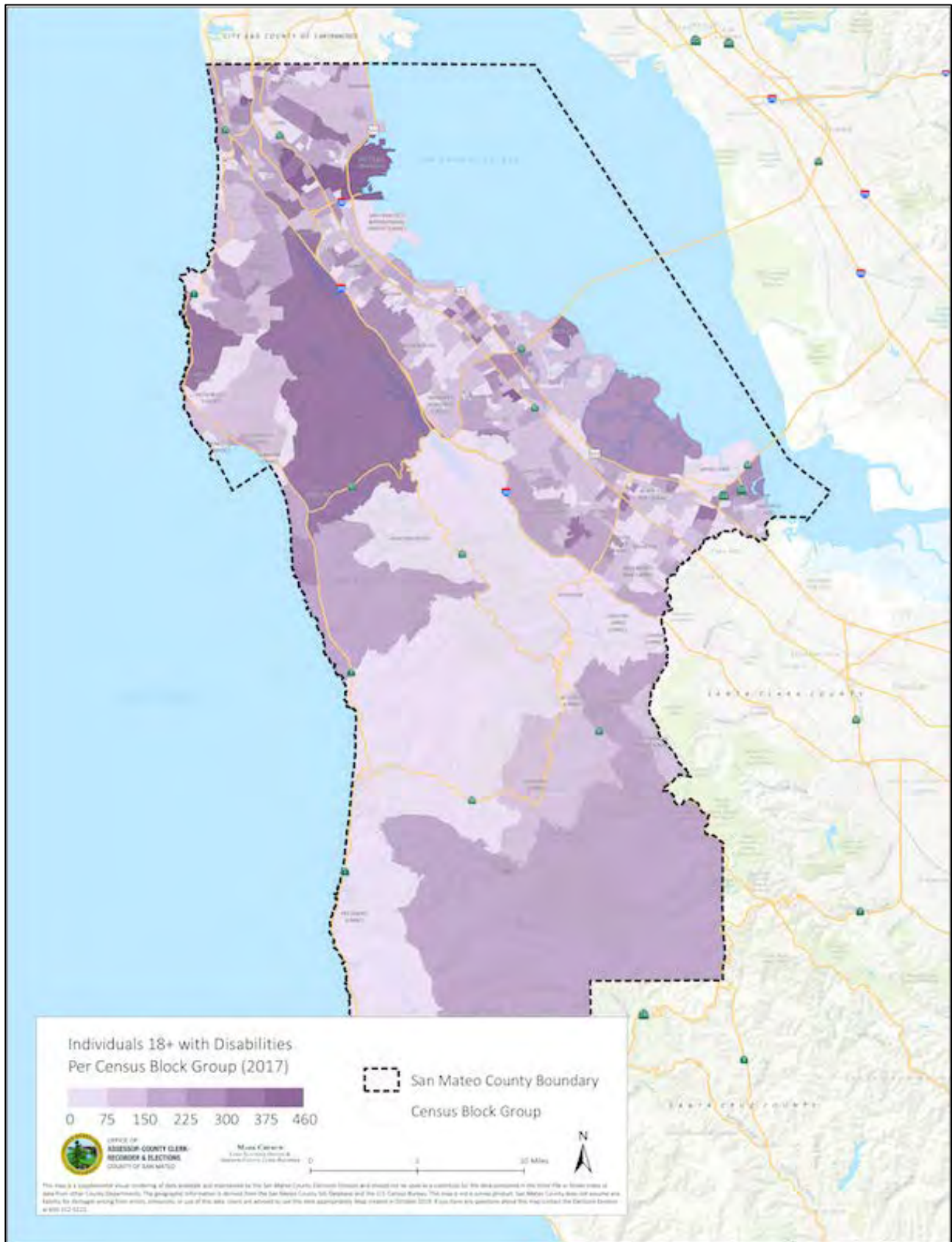




# Language Minority Communities

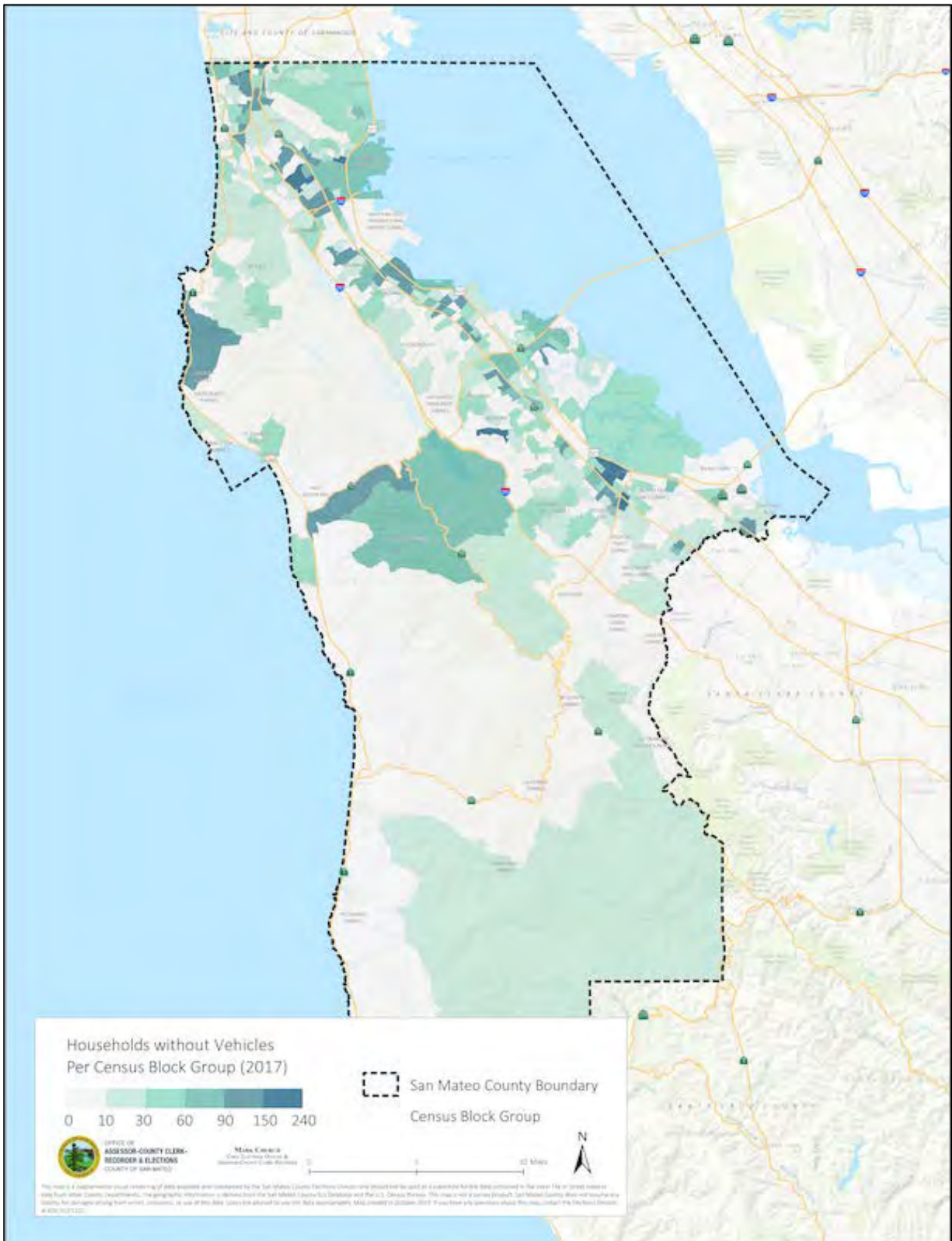


# Individuals Ages 18 and over with Disabilities

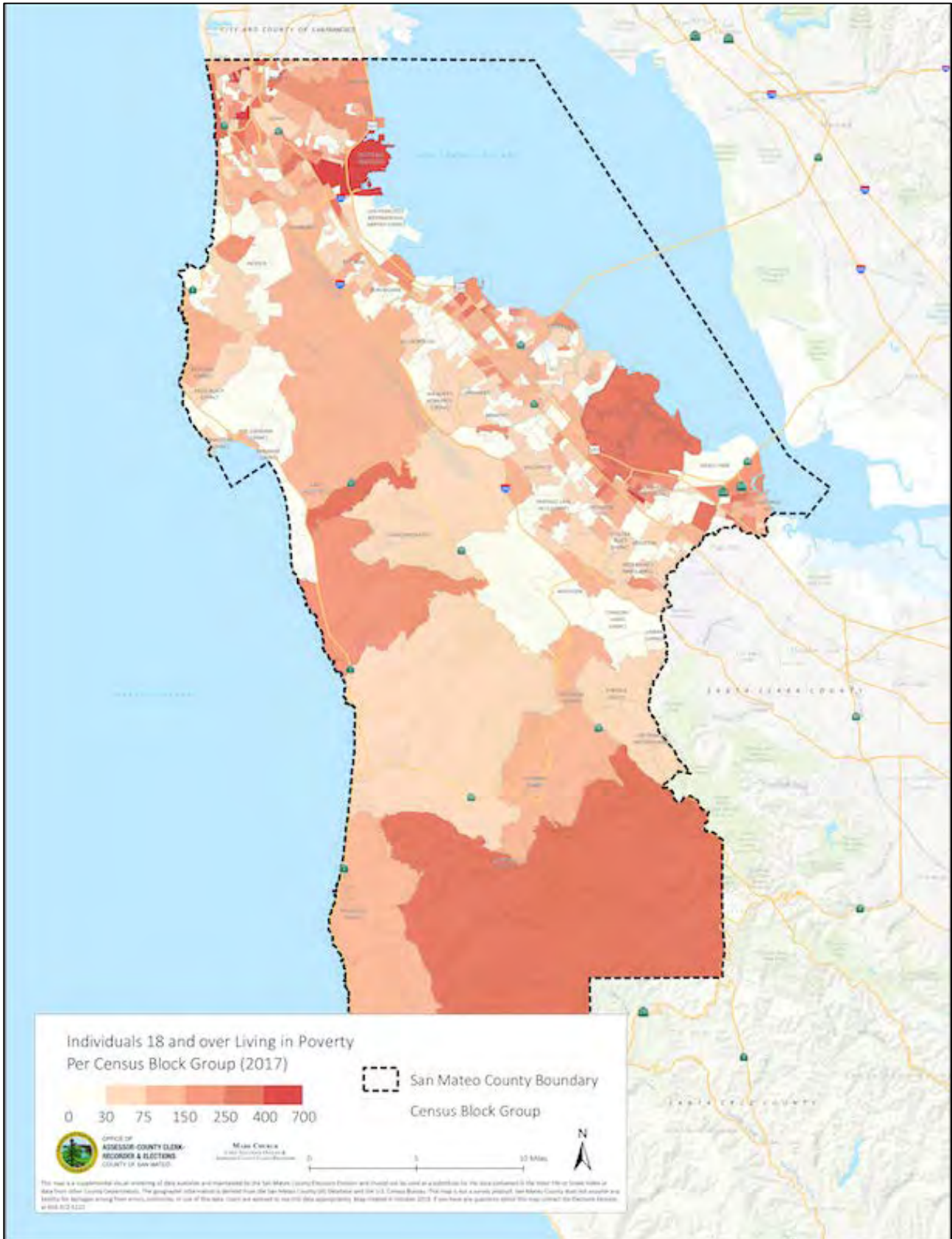




# Households without Vehicles

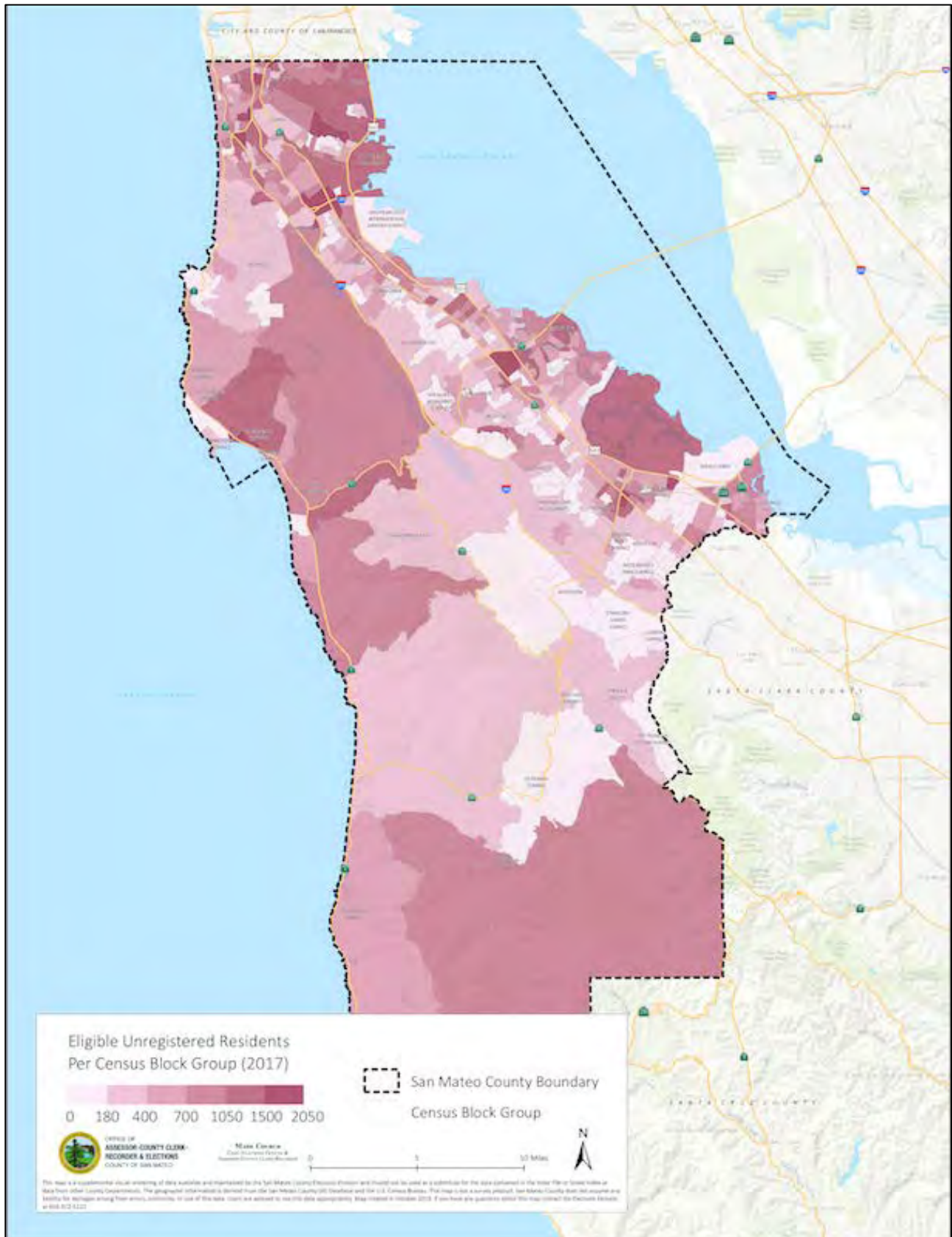


# Individuals Ages 18 and over Living in Poverty





# Eligible Residents Who Are Not Yet Registered to Vote



— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

# PUBLIC COMMENTS

**NOTE:** Comments are presented as submitted by the public





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*All comments received during the Public Review Periods are published below with responses from the Registration & Elections Division.*

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**Name:** Giuliana **Zip Code:** 94303 **Organization:**

**Comments:** Our community needs more voting centers and educational resources for voters in East Palo Alto.

**Registration & Elections Division reply:**

Dear Giuliana,

Thank you for your comments. We are working with the City of East Palo Alto government and community-based organizations on both issues.

If you are interested in providing voter education in East Palo Alto, please contact us again. You may also wish to contact the League of Women Voters South San Mateo County. Their web address is [my.lwv.org/california/south-san-mateo-county](http://my.lwv.org/california/south-san-mateo-county) and email for voter registration and outreach is [votersvc@lwvssmc.org](mailto:votersvc@lwvssmc.org). Another active non-partisan group you may wish to contact is San Francisco Peninsula People Power (SFPPP) – [www.sfppp.org/](http://www.sfppp.org/) or [sfpeninsulapp@gmail.com](mailto:sfpeninsulapp@gmail.com).

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**Name:** C. **Zip Code:** 94005 **Organization:**

**Comments:** The mail-in ballot envelope needs to be changed to NOT have the required verification signature on the OUTSIDE of the envelope. You made this change in Nov. 2019 and I know of many people who DID NOT VOTE because they did not want all their personal name, middle name, address, and signature in full view to the public. Please don't rationalize this by saying that it is a cost reduction measure for processing ballots. The goal should be to encourage people to vote and anything you do to DISCOURAGE THAT is a travesty. Identity theft is a rampant problem and an issue for many people. Change the envelope, please!

Also, the new election system you describe in this plan whereby one can see how they have cast their ballot but it is encapsulated in a bar code for collection/counting is subject to fraud. I have heard of fraud in other states where what voters were being shown as the votes they were casting DID NOT MATCH the coding. Several non-profits promoting safer and more reliable voting have said that too many such systems are subject to hacking or deviation and voters never know. Please review the security of the voting systems you are using!

**Registration & Elections Division reply:**

Dear C,

Thank you for your feedback.

As you noted, the new signature area allows for faster processing and counting of ballots. We share your concern regarding privacy and hold it as one of our highest priorities. We take exhaustive measures to ensure your privacy is maintained throughout the entire voting process. Your signature is only visible to Official Elections staff and to United States Postal Service staff. Just as you entrust the Postal Service with sensitive documents such as taxes and bills, you can rest assured they will deliver your ballot to our office with the same sensitivity, respect and haste.

To provide you alternative return options, we have placed Official Elections Ballot Drop Boxes throughout San Mateo County in which you may deposit your ballot, allowing you to deliver your ballot directly to us. We conduct regular pickups via two-person teams to ensure your ballot is returned directly, safely and quickly to our office for immediate processing.

If you would like additional information on your voting and return options, please visit [www.smcvote.org](http://www.smcvote.org).

In regard to your concern about the security of our new voting system, we would like to let you know that the new Dominion voting system, called Democracy Suite, is a state certified, fully integrated voting system platform providing the highest degree of election security and transparency to the voting public. Dominion has a proven track record in California, operating successfully in at least 40 counties.

The California Secretary of State certification program is one of the most strenuous voting system testing and certification programs in the country. Any new voting systems in California must receive certification and undergo months of testing, including functional testing, source code review, red team security testing that involves experts trying to “break into” the voting system, and accessibility and volume testing.

Before every election, San Mateo County conducts a comprehensive system testing and validation process. We test each the Ballot Marking Tablets to make sure they work as expected. This process, known as Logic & Accuracy (L&A) testing, ensures that votes are counted as they have been cast. The public is welcome to observe this process. We issue a press release with the dates and times before each election, and we post these on our website. Please check [www.smcacre.org/elections-press-releases-0](http://www.smcacre.org/elections-press-releases-0) throughout January for this information or contact our office by phone/text at 650.312.5222.

After the election, the Registration & Elections Division conducts a post-election manual tally of the votes cast, that serves as an audit to validate the results before they are made official. There are many other security features—both in the process and in the equipment and software—built into the election cycle. This process is also open to the public to observe. It is expected to take place in late March for the March 3, 2020 Presidential Primary Election. Please check [www.smcacre.org/elections-press-releases-0](http://www.smcacre.org/elections-press-releases-0) throughout March for this information or contact our office by phone/text at 650.312.5222.

In the case of a recount, the Registration & Elections Division is required by state law to use the paper record as the official vote tally.

Thank you.

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November 27, 2019

Dear Mr. Church,

We acknowledge the tremendous amount of work that went into producing this amended Elections Administration Plan (EAP) as well as your office's continued openness to feedback from both advocates and community members. We look forward to continuing to collaborate with you and your office, to ensure that the Voter's Choice Act is implemented in a way that is accessible for immigrant communities, limited English proficient (LEP) communities, people with disabilities, and youth.

We want to recognize a number of best and leading practices that your office has adopted and mentions in this updated EAP. We strongly applaud your office for advocating with community leaders to the Board of Supervisors for \$150,000 to go toward community-based organizations for targeted in-person outreach. This allocation of funds and shift in approach to voter engagement demonstrates the ROV's understanding of the important role community based organizations play in voter outreach and how their work is most effective and sustainable when fully funded. Additionally, we commend your office for placing ten accessible ballot marking stations at each vote center.

We also would like to highlight areas where your office can modify the EAP to better serve voters from underrepresented communities.

First, we recommend that the ROV add greater detail about how it plans to engage limited English proficient (LEP) communities and other underrepresented groups. For instance, page 13 of the EAP mentions bilingual voter education workshops but provides little information about how the ROV will improve attendance and participation at these workshops in light of the low turnout at language workshops in 2018. Some potential suggestions include publicizing bilingual voter education workshops at least a month in advance of the chosen date using translated announcements and ethnic media ad placements, and by visiting community, faith, labor, and school events where large LEP communities already congregate to share the information. We recommend partnering with trusted community leaders who speak requisite languages and have large networks they can leverage to turn out members of their communities. A replay of the language workshops in 2018 should not be tolerated.

Additionally, the ROV should be more explicit about how it plans to conduct multilingual education at events. On Page 11, the EAP mentions, "the Elections Division will provide multilingual public education at events held by our community partners," but does not describe the format of this education and how the outreach will be tailored to each LEP community that is reached.

Secondly, the section entitled "Addressing Disparities in Participation" on pages 15- 16 points out that disparities in voter turnout exist amongst Latinos, Asian Americans, and youth, but the paragraphs to follow fail to mention how the ROV will in fact tailor its outreach to encourage registration and turnout in these particular communities. This section describes the ROV's plans to connect with core County service agencies and work with the Sheriff's Office to



engage low-income residents and incarcerated folks. We applaud the ROV's attempt to reach these populations but urge the ROV to be clearer about outreach plans that specifically address the needs of Latino, Asian American, and youth voters. For instance, according to the recent CCEP report "Examining San Mateo County's Adoption of the California Voter's Choice Act: 2018 Election Cycle," we know that 27% of surveyed youth found out about the location of their vote center from friends or family and a high percentage of youth learned about the VCA model or their vote center location through social media. This data might indicate that parent outreach and strategic social media usage can increase the number of informed youth voters. Additionally, partnership with the Sheriff's Office should be considered carefully. Some incarcerated and returning individuals will likely write off voter participation – not embrace it – if approached about it by law enforcement. Partnering with organizations like All of Us or None, which serve incarcerated and returning individuals and their families, may be a better option.

We also recommend that the ROV clearly state in the EAP which materials it intends to translate. For instance, on page 12, the EAP mentions "educational tools, including a presentation, flyer, and frequently asked questions, will be available to download from the Elections Division's website." This page of the EAP also mentions an online toolkit. A sentence should be added that explains that each of these important digitally available materials will be fully translated into at least the federally covered languages (Chinese and Spanish) and Tagalog and Korean if possible. Additionally, community members should review translated versions of these materials before finalization to ensure the meaning of the text translates accurately.

The ROV should also use the most effective voter turnout data available to inform its outreach strategy. It is our position, as stated in the letter sent to Mr. Irizarry and Ms. O'Brien on November 11th, that the ROV should target in-person outreach to the lowest 20% eligible voter turnout precincts as opposed to the lowest 20% registered voter turnout precincts in 2018. We acknowledge that the ROV made a slight amendment to the draft EAP to indicate that your office will "review information on the lowest 20% eligible voter turnout to capitalize on any overlaps." However, we believe that as a matter of best practice the ROV should use eligible voter turnout data as your base dataset to identify high priority precincts for outreach. As researcher Mindy Romero from the California Civic Engagement Project (CCEP) has asserted, eligible voter turnout data provides the clearest picture of areas in the county that still face the greatest barriers to registering to vote and accessing the vote. Ultimately, if the ROV still chooses to use registered voter turnout as its primary dataset, it should at least make this clear on page 13 in the EAP.

We encourage the ROV to improve its practices around assigning bilingual vote center workers to vote centers and ensuring language assistance at vote centers is fully visible to LEP voters. On Page 13, the EAP mentions that "if a vote center is in, or adjacent to, a precinct with other language requirements, the County will endeavor to recruit an election worker fluent in the language." This means that LEP Tagalog and Korean speakers in the County who do not live in a vote center precinct or an adjacent precinct will not have access to in-person language assistance at a vote center near their home. We suggest your office use criteria similar to the Sacramento County ROV, which assigns bilingual vote center workers to any vote center that is within a 5-mile radius of a precinct that is covered for a state mandated language. On Page 13, the EAP also mentions that LEP voters can learn about language assistance through

translated signs but it fails to mention the name tags that bilingual vote center workers wear to indicate the languages they speak. This too should be explicitly included in the EAP.

Just as bilingual vote center workers should be easy to identify, translated voting materials should also be easy to locate at vote centers. On page 29 of the EAP, the vote center layout diagram should have a clear symbol marking the location of the language assistance booth/display of materials so that all vote center workers know where to place these important resources. This display should be placed close to the entrance, so voters notice it upon entering the vote center and before they obtain their ballot.

We encourage the ROV to make the objectives and strategies section of the voter outreach and education plan on page 17 of the EAP more comprehensive. First, under the heading “voter education,” the ROV should also include the objectives of informing LEP communities about language assistance (translated ballots, facsimiles, and bilingual vote center workers) and voters with disabilities about accessible voting machines and remote accessible vote by mail. Under the second objective entitled increasing “awareness of convenient options to vote under the VCA,” the ROV should also mention the third way to vote under the VCA, which is returning one’s vote by mail ballot to any drop box in the county. We also want to emphasize that under the “strategies” header, item #4 is not actually a strategy but rather a list of the relevant groups the ROV plans to pay special attention to throughout its outreach. This section should be replaced with more concrete strategies of how your office will actually engage these communities in voter outreach.

We also have a few recommendations to bolster the “tactics” section of the EAP on page 18. Tactic VI mentions the ROV will create a video about how to use the Ballot Marking Tablets. However, we encourage your office to also strongly consider producing videos about the different options to vote under the VCA if you have not done so already. CCEP’s recent report demonstrated that 50% of surveyed voters were not aware of the new Voter’s Choice Act model and therefore most likely did not understand the many options available to them under the VCA. Creating a video on this subject can help to address this gap in awareness and achieve the ROV’s second objective outlined on page 17 of increasing “awareness of convenient options to vote under the VCA.” Such a video should be optimized for sharing on social media and translated into all covered languages in the county.

We want to propose some additional tactics that the ROV has not mentioned in its list of current tactics. To whatever extent possible, the ROV should commit to tactics that involve in-person outreach. One way the ROV can coordinate this is by offering train the trainer workshops at which church leaders, school teachers/counselors, and other community leaders can get informed about options to vote under VCA, how to use ballot marking tablets, etc. and then disseminate this information out into their communities. Another tactic that the ROV should take advantage of is educating candidate and proposition campaigns to spread the word about the Voter’s Choice Act. According to the recent CCEP study exploring VCA implementation in San Mateo County, only 4.7% of surveyed voters had found out about the VCA through political campaigns. This is a serious missed opportunity.

The ROV should encourage not just candidates but also their staff to participate in a VCA training. The ROV should provide candidates with more than just a VCA packet once they successfully file for candidacy. The ROV should also strongly encourage candidate campaigns

to include unified messaging about the VCA in their outreach mailers, TV ads, social media posts, and so on. The best way to do this is by providing campaigns with pre--prepared text, graphics, hashtags, and messaging so that campaigns can easily insert information about the VCA model into their existing outreach. Lastly, we also recommend that the ROV employ targeted translated social media outreach (Facebook ads, etc.) that are specific to the precincts with the lowest eligible voter turnout in the County in 2018.

We also want to highlight the importance of meaningful community partnerships. It has come to our attention that the list of community partners on pages 45-54 of the EAP is outdated. The listed organizations are not all currently active nor does the ROV have a robust relationship with all of these stakeholders. In order for this list to be useful and an accurate picture of the outreach work your office is doing now, the ROV should update this list to highlight or only include the partners who your office is collaborating closely with to engage voters.

Thank you for your time and consideration and we look forward to hearing how we can work with our office to implement these changes to both the EAP and your office's voter outreach plans.

Sincerely,  
Nicole Wong  
Community Advocate – Voting Rights and Census  
Asian Americans Advancing Justice – Asian Law Caucus

**Registration & Elections Division reply:**

Dear Ms. Wong,

Thank you for your extremely thoughtful letter. We value our collaborative relationship with the Asian American Advancing Justice – Asian Law Caucus and appreciate your suggestions to build upon the draft Election Administration Plan (EAP).

We are also looking forward to working with the Community-Based Organizations (CBOs), particularly the CBOs who were awarded grants through the San Mateo County Voter Engagement 2020 Initiative, on the bilingual voter education workshops. We concur that collaboration with the CBOs on publicizing these workshops as far in advance as possible using translated announcements will greatly enhance this process. The Elections Division is counting on the assistance from these trusted community leaders who speak the requisite languages to leverage their large networks for well-attended events.

As to the format of education, we believe it is important for the Elections Division to work closely with the CBOs on how best to target and tailor the education to specific groups. For instance, high school students may require a different format than a senior citizens' group.

The Elections Division has much to learn from CBOs about outreach that specifically addresses the needs of Latino, Asian American and youth voters. We will work with CBOs, as well as our LAAC, VAAC and VEOAC, to encourage registration and turnout in these communities. We agree with you that parent outreach and social media usage are important. In 2018, we provided flyers in English and Spanish for all Cabrillo Unified School District

students about the election and voting options to take home to their parents. Social media has also been used in 2018 and 2019, and we expect it to be used even more widely in 2020.

Thank you for providing information about *All of Us or None*. We have traditionally worked with the Sheriff's Department to reach incarcerated individuals, but if they allow organizations such as *All of Us or None* to speak to population within the correction centers, we would be happy to have them provide registration and election information. We will add them to our Community Partner list in the Appendix and contact them to help encourage registration and turnout among returning individuals and their families.

We appreciate your suggestion to clearly state in the EAP which materials we intend to translate for our online toolkit. Though some new materials may be created, and other materials may be retired, we can commit to translating materials in the federally covered languages in the EAP. Beginning with the November 2018 election, we have included either Chinese or Spanish on one side and English on the other side of our quarter sheet handout, handout card and one-page flyers. Other items, such as the Vote Center-Drop Box Location flyer, are produced separately in Chinese, English and Spanish since the material uses both sides of a sheet of paper.

The Elections Division contracts with court-certified translation firms to translate outreach materials. The materials are then reviewed by professionally experienced and qualified proofreaders in-house and finally reviewed by native language speakers working in other offices for San Mateo County. Through this three-step process, we have found the translations to be accurate as well as consistent with other materials we produce (such as the Sample Ballot & Voter Information Pamphlet). Our publication deadlines are code-driven, and our experience has shown that unpaid reviewers have not been able to assist us with producing translated materials in a timely manner. We will be happy to consider feedback from community members and organizations, such as yours, for improvements on updates to our materials.

The Elections Division mission statement is: *To register County citizen to vote and efficiently conduct transparent elections*. We agree that identifying areas with low voter registration is very important for registering voters.

Thank you for providing the criteria Sacramento uses for assigning bilingual Vote Center Representatives to vote centers within a five-mile radius of a precinct that is covered for a state mandated language. We will add this criterion to the EAP. As you rightly note, our bilingual Vote Center Representatives wear tags to indicate the languages they speak – this will also be referenced in the EAP. As we aim to continuously improve our processes, we are working on new language identification tags for our bilingual Vote Center Representatives to wear for the March 3, 2020 Presidential Primary Election.

We have added a green hexagon to mark the location of our “totem sign” with our display of materials in the three sample Vote Center layouts in the Appendix. While all Vote Center Representatives receive training that includes where to place the display, it was an excellent idea to add this to our layouts.

We agree with your recommendations to include informing LEP communities about language assistance and voters with disabilities about accessible ballot marking devices and remote accessible vote by mail under Objectives – Voter Education. We will also add returning one's ballot to any drop box in the County under the second objective as you suggested.

In addition to the video on how to use the Ballot Marking Tablets, we have created a thirty second video for use as an advertisement, public service announcement or use with social media, to show the different options to vote under the VCA. It will be available for the March 3, 2020 election in English, Chinese and Spanish in a version optimized for the web and a version for television stations. Both versions include closed captioning.

The Elections Division is committing to tactics that involve in-person outreach through the San Mateo County Voter Engagement grant program. Thrive Alliance has discussed with us its interest in providing the type of train the trainer workshop with community leaders you mentioned, and the Elections Division has stated that we would provide any support they need.

We agree with you that we can add educating candidates and proposition campaigns about the VCA as a tactic. We currently do this as part of our candidate seminars where their staff is also welcomed to attend. We will also add as a tactic targeting translated social media outreach to the precincts with the lowest eligible voter turnout.

The Elections Division plans to continuously update the list of community partners. We will also work with the VEOAC for advice on who should be on the list. We reviewed the Santa Clara County EAP and did not find a list of community partners. In reviewing the partners list in the Orange County EAP, we found a statement at the beginning to email the Registrar of Voters team if you would like to partner with them. We will add this type of statement to our partner list.

Once again, we would like to thank you and the Asian Americans Advancing Justice –Asian Law Caucus (ALC) for your excellent suggestions for the County of San Mateo EAP. We think highly of the ALC and truly appreciate you as one of our strong community partners.

---

November 27, 2019

Dear Mark Church,

As the Executive Director of Taulama for Tongans and a longtime community leader in San Mateo County, I write to you with deep knowledge of the Tongan community and the barriers our communities face with voting and general participation in any election events. Taulama for Tongans is a nonprofit, community-based organization that serves the Tongan community by providing health outreach and education that is culturally and linguistically appropriate. We also provide a connection to our local health programs, resources and services.

Below are my recommendations for how the San Mateo County Registrar of Voters (ROV) can actively improve its Election Administration Plan (EAP) so that it better serves the County's sizeable Pacific Islander community and contributes to the creation of a more diverse electorate.

One of the most effective ways to reach a large section of the Tongan community is through targeted Facebook ads. So many people in the Tongan community, both youth and elders, are active on Facebook. Posts about voting should be translated into Tongan in order to catch the attention of community members and should only use simple messaging and words. On Page 18, the "Tactics" page, the EAP mentions that the ROV intends to create videos on how to use

ballot marking tablets and to put on short demonstrations at community events. In order to inform the Tongan community about these devices and upcoming events, please publicize the demonstration dates on Facebook posts that you produce for the Tongan community and include the ballot marking tablet videos, as well.

Another way that you can tailor your outreach to the Tongan community is by creating a Public Service Announcement (PSA) for television that includes Tongan youth speaking in Tongan. It is important for members of our community to see people they recognize in these PSAs in order to pique their interest and to inspire engagement. The PSA should be succinct with a simple sentence in Tongan emphasizing the importance of voting. You might consider featuring the “Tahuli e Kakala Tongan Youth Dance Group” for this PSA.

In addition to tailored PSAs, I encourage the ROV to consider adjusting its Media Partner List to include local Tongan media groups to ensure it reaches the Tongan community. We urge the ROV to add Vake Talifolau (Radio Tonga) to its list of intended radio partners. This Tongan-only radio program runs 24/7 and everyone in our community listens to it. If your office can pay for radio time, Tongan community leaders along with myself, can speak on the show about different ways to vote and other key dates and information.

I also encourage your office to prioritize placing more vote center locations at churches. Not only do community members know where churches are located but they also feel comfortable approaching these locations to vote and churches usually offer plenty of parking. Additionally, churches are natural gathering spots for the Tongan community. For these reasons, we recommend that the ROV dedicate funding and/or staff time to make short announcements and pass out brochures about voting in Tongan at the most well-known Tongan churches in the county.

Thank you for your consideration and we look forward to hearing from you.

Sincerely,

Leafa Taumoepeau

**Registration & Elections Division reply:**

Dear Ms. Taumoepeau,

Thank you for contacting the Elections Division with recommendations on how we can improve our Election Administration Plan (EAP) to better serve San Mateo County’s Pacific Islander community. We agree with you that turnout figures have been very uneven across diverse communities. The good news is that our own research, conducted by the California Civic Engagement Project, has shown that the Voter’s Choice Act (VCA) model, while still new, is already increasing participation among some of these communities, including Asian Americans, Latinos and youth. With thoughtful contributions to our EAP such as yours, we hope to continue to promote greater civic participation and allow more community members to participate in the public policy process and influence decisions that impact their lives.

We would like to work with you, and others in the Pacific Islander community, on creating Facebook posts in Tongan to help reach the large Tongan community in the county. During 2018, Facebook put in place many rules about political ads to prevent misinformation, but the rules have also limited legitimate organizations such as ours from purchasing truthful informational ads. We faced a similar problem with strict restrictions on political ads with SamTrans, but fortunately, we were able to eventually show them that our ads to promote the were not political. Unfortunately, Facebook is a much larger entity than SamTrans, making it much more difficult to work with them on changes to continue to prevent misinformation while allowing verifiable Registration & Elections Divisions such as ours, to place ads on the VCA options, ballot mailing dates, Vote Center and Drop Box locations as well as the same day voter registration.

Would you please provide us with a list of television stations in the area which would air a public service announcement in Tongan? We are not familiar with any television stations with Tonga-language programming, and we would appreciate your assistance.

You asked us to include local Tongan media groups to our Media Partner List and specifically suggested that we add Vake Talifolau (Radio Tonga) to our list of intended radio partners. We have added Vake Talifolau. Could you provide us with contact information for this program and/or this station? We will contact the program to find out more about it and the fees. Are there any other local Tongan media groups you can suggest to us?

We were working with the Fale Hufanga Tongan Methodist Church in San Carlos to see if it could become a Vote Center in March, but we were not able to finalize it in time with our deadlines over the holidays being a very busy time there. We will definitely keep it in mind for the future. We are also working with five other churches, belonging to various denominations, to serve as Vote Centers for the March 3, 2020 Presidential Primary Election. The churches include St. Paul's Episcopal in Burlingame, St. Francis of Assisi in East Palo Alto, Bayside Community in Foster City, St. Peter Catholic in Pacifica and the Woodside Village Church.

The county is federally mandated to provide election information in Chinese and Spanish; we are mandated by the state to provide some election information in Korean and Tagalog. There have been no mandates for San Mateo County to provide election information in Fijian, Samoan or Tongan yet, nor are we funded to provide for translation into these languages. We would be more than willing to work with you or other nonprofit community-based organizations to translate and print our two most popular outreach items – a quarter-sheet for wide distribution at churches and a small poster with VCA information as well as Vote Center and Drop Box locations. We will email samples of these items to you. If there are any translation services you can recommend to us, we would appreciate your suggestion. We would like to ask Taulama for Tongans to review the translation for accuracy.

We would like to see trusted messengers from your community make short announcements in Tongan and distribute information to parishioners at Tongan churches, rather than have our staff do this. Thrive, the Alliance of Nonprofits of San Mateo County, has discussed with us the idea of offering a train the trainer workshop at which church leaders, schoolteachers (and counselors), and other community leaders can get informed about options to vote under the VCA, how to use ballot marking tablets, and so on and then disseminate this information out into their communities.

We sent you information about our Voter Engagement 2020 Initiative when we received your EAP comments. We hope you had an opportunity to apply for a grant and/or send the information to others in the local Pacific Islander community to do so.

We look forward to collaborating with you on this very important work. We would like to invite you to attend our next Voter Education and Outreach Advisory Committee meeting on Wednesday, January 15. The meeting will run from 9 to 10:30 a.m. at the Sobrato Center for Nonprofits, 350 Twin Dolphin Drive, Redwood Shores. You are also welcomed to also attend our next Language Accessibility Advisory Committee meeting. It will be held on Monday, February 10 from 6:15 p.m. – 7:45 p.m. at our office at 40 Tower Road in San Mateo.

Thank you once again for your feedback to our EAP.

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December 2, 2019

Dear Mr. Church,

We are active community leaders in the Filipin@ community in San Mateo County, who have been working with and within the Filipin@ community. We write to you concerned that the areas with the lowest eligible voter turnout for Asian Americans in San Mateo County in both the primary and general election in 2018 were in North County: Daly City, Colma, and South San Francisco. Also, we want to highlight that youth present a huge voter education and outreach opportunity in San Mateo County since 33.8% of eligible youth voted in the 2018 general election compared to 58.6% of all eligible voters. It troubles us to see such lower turnout from our youth who have the power to help shape the future of our community.

In this letter, we offer our suggestions for how the San Mateo County Registrar of Voters (ROV) can modify the Elections Administration Plan to more effectively inform members of the Filipino community and youth about the recent changes to voting in San Mateo County with the Voter's Choice Act and thoroughly engage them around elections. This letter incorporates feedback from Charmaine Mesina, a member of the Language Advisory Accessibility Committee (LAAC) and as well as students and staff from the Skyline College community. We look forward to collaborating throughout this process.

#### Vote Centers

- Prioritize placing vote centers at more schools, including high schools, since these are trusted locations for members of our community to visit.
- Jefferson Union High School is a good vote center site because it is located in the middle of where the Filipino community lives, has ample parking, and is easily accessible by public transit.
- South San Francisco High School (400 B St., South San Francisco) would also be a strong vote center option. They have a long parking lot, students know about this location, and many students live in the area.



## Drop Boxes

- We must make voting more convenient for students who understand the importance of voting but do not always have the time or ability to turn out. We recommend that you add a drop box at Skyline College.
- The sidewalk in front of Seafood City Supermarket is a great drop box location for the Filipino community who shops here. This site receives plenty of foot traffic.
- Please consider placing a drop box in King Plaza Center where Manila Oriental Market (950 King Dr. #112, Daly City) is located because this plaza also gets a lot of traffic from our community.
- Lastly, we recommend placing a drop box outside the Sprouts Farmers Market (301 Gellert Blvd, Daly City) because many Filipino students work here and their families frequent here as well.

## Voter Outreach and Education Tactics

- Filipino youth are the key to getting their parents, peers, and elders in the Filipino community out to vote. The ROV should focus on voter engagement for Filipino youth.
- We recommend that the ROV host after school voter education workshops with partners at Westmoor High School (131 Westmoor Ave, Daly City) and South San Francisco High School (400 B St., South San Francisco). Increasing the number of opportunities for family and students to discuss voter engagement may help increase voter turnout in our communities. For example, teachers held a successful Daly City Youth Forum at Westmoor High School last October that saw active engagement and a high turnout.
- Also please consider reaching out to the student populations at nontraditional schools like Baden High School (825 Southwood Dr., South San Francisco).
- The elections office should partner with influencers who have a large following on Instagram to spread the word about the upcoming election.
  - @ameliaandadinah
  - @rocktheschoolbells
  - @skylineass
- The EAP mentions that the ROV plans on giving “short presentations and Ballot Marking Tablet demonstrations at community events...” To engage youth at these events, we highly recommend that you distribute fun giveaways, stickers, and food prizes.

## Events

- Please add to the EAP list of “Past & Upcoming community Events” the free community market that takes place every Thursday at Skyline College Lot D starting at 11 am. Numerous members of the Filipino community attend this market and begin waiting in line as early as 9 am (the market opens at 11).
- Another event that should also be added is the Daly City Farmers’ Market that takes place at Serramonte Center every Thursday.
- The biggest event for the Filipino community in fall is the Pistahan parade and festival. Although this event takes place in San Francisco, a large population of Filipino

residents from Daly City attend and this is a great opportunity to reach out to other Filipino orgs.

## Media

ABS-CBN and Crossings TV are traditional media outlets that are more popular among older Filipinos.

- The best media channel to reach Filipino youth through is Instagram whereas newspapers are a better way to reach older members of our community.
- We highly recommend that the ROV engage the Filipino community through a podcast where folks can listen in to receive regular election updates and information.
  - Many students do not listen to music on their drives but do listen to podcasts.
  - Some schools like South San Francisco High School create podcasts led by students.

The ROV can either introduce a recurring voter education segment on an existing popular local podcast or create its own podcast. The podcast can be in English or Tagalog and should be interactive so people can call in with questions. Community Partners

- We suggest the ROV reach out to the following community partners/groups and add them to the EAP:
  - The Kababayan Learning Community at Skyline College
  - Pilipino Bayanihan Resource Center (2121 Junipero Serra Blvd, Daly City) – many people go here to access social services.
  - Liwanag Kultural Center (222 Lausanne Ave, Daly City)

Please reach out to Charles at [LKCRamilo@gmail.com](mailto:LKCRamilo@gmail.com) with any questions. We greatly appreciate your time and consideration.

Sincerely,

Alvin Gubatina  
Interim Student Life Manager at Skyline College

Charles Ramilo  
Migrante Northern San Mateo County Liwanag Kultural Center

### **Registration & Elections Division reply:**

Dear Mr. Gubatina and Mr. Ramilo,

Thank you for offering your suggestions on ways the Elections Division can better inform members of the Filipino community and youth about the Voter's Choice Act (VCA) elections model and how we may engage communities around elections. Like you, the Elections Division is committed to working with community partners and stakeholders to increase the low voter turnout by our youth and eligible voters in the northern part of San Mateo County. We

also appreciate that you took the initiative to solicit feedback from students and staff at Skyline College, as well as Ms. Mesina, and incorporated it within your letter.

Pre-VCA, the Elections Division often used schools for one-day polling places. Moving to the VCA model requires us to find locations which have space for four- and eleven-day Vote Centers. The four-day center is closer to a six-day center because we need to deliver voting equipment the day before the Vote Center opens, and pack and move the equipment out the day after Election Day. Many schools are not able to provide space for Vote Centers for six to thirteen days. The Vote Center days include at least one weekend at a minimum; many centers include two weekends. The schools are often closed on weekends, and their staff is brought in on overtime to open doors, maintain restrooms, and so on. In addition, schools, generally speaking, do not want strangers on their campuses when they are in session.

In Montara and San Bruno, we have set-up Vote Centers in schools because of a lack of better alternatives. Unfortunately, our Vote Centers at Farallone View Elementary School and Skyline College have not been well-utilized. We would appreciate your help to increase the use of the Skyline College Vote Center. Skyline College offers students a wonderful campus, but area residents have trouble finding the Vote Center on the sprawling campus.

The Vote Center you referred to as being located at Jefferson Union High School is inside the district administration area next to the high school. The administration space is what makes this location work for us. High Schools generally have large parking lots filled by students and staff. And while students live in the area and know the location, only the senior class and some members of the junior class will be eligible to vote.

We have reserved the Albert Teglia Community Center and Doelger Senior Center for Daly City Vote Center locations for the March 3, 2020 Presidential Primary Election. These sites replace the Hillside Clubhouse and the Holy Child and St. Martin Episcopal Church which we used in November 2018. We have found that area residents are usually familiar with the community center and senior center locations in their cities. The Teglia site offers us a large space while the Doelger site is easily accessible by public transit and has ample parking.

Since we emailed you to find the right person to contact at Skyline College, you are aware that we have been following up on your suggestions for new Drop Box locations in northern San Mateo County. At this time, we do not have any of the recommended locations confirmed other than the Drop Box inside the Vote Center at Skyline College.

Thank you for the recommendations for voter outreach and education tactics. We are expecting to see more activity in this area by community-based organizations (CBOs) because of the Voter Engagement 2020 Initiative grants. Thrive, The Alliance of Nonprofits for San Mateo County, has expressed interest in offering train the trainer workshops to provide church leaders, teachers (and counselors) and community leaders with information about the options to vote under the VCA, how to use ballot marking tablets, and so on, and then disseminate this information out into their communities. We would like to see trusted messengers from within your community lead after school voter education workshops, and the Elections Division will provide support as determined in cooperation with the partners. We agree with you about the need to reach out to non-traditional schools such as Baden High School. We did get in contact with several non-traditional school during the spring 2019 High School Voter Education Weeks

but received no interest in having presentations since it was not a major election year; we expect there will be a great deal of interest in 2020 though.

We appreciate your suggestions about partnering with social media influencers and distributing fun giveaways at events. We are eager to partner with those whose social media reach extends further than our own. Please reach out to your contacts and encourage them to spread the word about the upcoming elections. It is more likely your encouragement as community influencers will lead to students including election information on their podcasts. We would be happy to be a resource for you and them but see more interest in election information coming from trusted messengers within the community.

One community partner, San Francisco Peninsula People Power, has told us of their success at events with a spinning wheel to select a question and giveaway prizes. Once again, as the Elections Division provides financial assistance to CBOs, we see these groups participating in local events and having the ability to purchase fun giveaways which they know will be appropriate for their audience. We have added the community market and Daly City Farmers' Market to our event list in the Appendix as a suggestion for possible CBO attendance or for the Elections Division to attend if others conducting voter registration and providing VCA information do not participate.

We are happy to add the organizations you suggested to our community partner list: Kababayan Learning Community at Skyline College, Pilipino Bayanihan Resource Center and the Liwanag Kultural Center. We see Mr. Ramilo is with the Liwanag Kultural Center. Mr. Gubatina, would you be an appropriate contact for us to reach the Kababayan Learning Community at Skyline College? Could either of you provide us with a contact for the Pilipino Bayanihan Resource Center?

Thank you both for your feedback to the EAP. We look forward to working together to improve our communication with the Filipino community and youth.

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— SAN MATEO COUNTY —  
CALIFORNIA VOTER'S CHOICE ACT

LEGISLATION:  
SENATE BILL 450





OFFICE OF MARK CHURCH  
**CHIEF ELECTIONS OFFICER & ASSESSOR-COUNTY CLERK-RECORDER**

REGISTRATION & ELECTIONS DIVISION

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**Legislation**  
**Senate Bill No. 450**  
**CHAPTER 832**

An act to amend Sections 3017 and 15320 of, to add Sections 4005, 4006, and 4007 to, and to add and repeal Section 4008 of, the Elections Code, relating to elections.

[Approved by Governor September 29, 2016. Filed with  
Secretary of State September 29, 2016.]

LEGISLATIVE COUNSEL'S DIGEST

SB 450, Allen. Elections: vote by mail voting and mail ballot elections.

Existing law requires all vote by mail ballots to be voted on or before the day of the election and requires the vote by mail voter to return the ballot by mail or in person, as specified, to the elections official who issued the ballot.

This bill would require an elections official who receives a vote by mail ballot that he or she did not issue to forward that ballot to the elections official who issued the ballot no later than 8 days after receipt. By requiring an elections official to forward a ballot to the elections official who issued the ballot, the bill would impose a state-mandated local program.

Existing law authorizes cities with a population of fewer than 100,000 persons, school districts, and special districts to conduct an all-mailed ballot special election to fill a vacancy on the legislative or governing body of those entities under specified conditions.

This bill, the California Voter's Choice Act, would, on or after January 1, 2018, authorize specified counties, and on or after January 1, 2020, authorize any county except the County of Los Angeles, to conduct any election as an all-mailed ballot election if certain conditions are satisfied, including conditions related to ballot dropoff locations, vote centers, and plans for the administration of all-mailed ballot elections. The bill would require the Secretary of State, within 6 months of each all-mailed ballot election conducted by a county pursuant to these provisions, to report certain information to the Legislature regarding that election. The bill would require the county that conducted the all-mailed ballot election to submit to the Secretary of State the information needed for the Secretary of State to prepare the report.

This bill would, on or after January 1, 2020, authorize the County of Los Angeles to conduct any election as a vote center election if certain conditions are satisfied, including conditions related to ballot dropoff locations and vote centers. The bill would, on or after January 1, 2020, authorize the County of Los Angeles to conduct a special election as an all-mailed ballot election pursuant to specified provisions that apply to every county that chooses to conduct a special election as an all-mailed ballot election.



This bill would also require the Secretary of State to establish a taskforce that includes certain individuals to review all-mailed ballot elections conducted pursuant to these provisions and to provide comments and recommendations to the Legislature within 6 months of each all-mailed ballot election or vote center election.

This bill would incorporate additional changes to Section 3017 of the Elections Code proposed by AB 1921 that would become operative only if AB 1921 and this bill are both chaptered and this bill is chaptered last.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that, if the Commission on State Mandates determines that the bill contains costs mandated by the state, reimbursement for those costs shall be made pursuant to these statutory provisions.

*The people of the State of California do enact as follows:*

SECTION 1. This act shall be known, and may be cited, as the California Voter's Choice Act.

SEC. 2. Section 3017 of the Elections Code is amended to read:

3017. (a) All vote by mail ballots cast under this division shall be voted on or before the day of the election. After marking the ballot, the vote by mail voter shall do any of the following: (1) return the ballot by mail or in person to the elections official who issued the ballot, (2) return the ballot in person to a member of a precinct board at a polling place or vote center within the state, or (3) return the ballot to a vote by mail ballot dropoff location within the state that is provided pursuant to Section 3025 or 4005. However, a vote by mail voter who is unable to return the ballot may designate his or her spouse, child, parent, grandparent, grandchild, brother, sister, or a person residing in the same household as the vote by mail voter to return the ballot to the elections official who issued the ballot, to the precinct board at a polling place or vote center within the state, or to a vote by mail ballot dropoff location within the state that is provided pursuant to Section 3025 or 4005. The ballot must, however, be received by the elections official who issued the ballot, the precinct board, or the vote by mail ballot dropoff location before the close of the polls on election day. If a vote by mail ballot is returned to a precinct board at a polling place or vote center, or to a vote by mail ballot dropoff location, that is located in a county that is not the county of the elections official who issued the ballot, the elections official for the county in which the vote by mail ballot is returned shall forward the ballot to the elections official who issued the ballot no later than eight days after receipt.

(b) The elections official shall establish procedures to ensure the secrecy of a ballot returned to a precinct polling place and the security, confidentiality, and integrity of any personal information collected, stored, or otherwise used pursuant to this section.

(c) On or before March 1, 2008, the elections official shall establish procedures to track and confirm the receipt of voted vote by mail ballots and to make this information available by means of online access using the county's elections division Internet Web site. If the county does not have an elections division Internet Web site, the elections official shall establish a toll-free telephone number that may be used to confirm the date a voted vote by mail ballot was received.

(d) The provisions of this section are mandatory, not directory, and a ballot shall not be counted if it is not delivered in compliance with this section.

(e) Notwithstanding subdivision (a), a vote by mail voter's ballot shall not be returned by a paid or volunteer worker of a general purpose committee, controlled committee, independent expenditure committee, political party, candidate's campaign committee, or any other group or organization at whose behest the individual designated to return the ballot is performing a service. However, this subdivision does not apply to a candidate or a candidate's spouse.

SEC. 2.5. Section 3017 of the Elections Code is amended to read:

3017. (a) All vote by mail ballots cast under this division shall be voted on or before the day of the election. After marking the ballot, the vote by mail voter shall do any of the following: (1) return the ballot by mail or in person to the elections official who issued the ballot, (2) return the ballot in person to a member of a precinct board at a polling place or vote center within the state, or (3) return the ballot to a vote by mail ballot dropoff location within the state that is provided pursuant to Section 3025 or 4005. However, a vote by mail voter who is unable to return the ballot may designate any person to return the ballot to the elections official who issued the ballot, to the precinct board at a polling place or vote center within the state, or to a vote by mail ballot dropoff location within the state that is provided pursuant to Section 3025 or 4005. The ballot must, however, be received by the elections official who issued the ballot, the precinct board, or the vote by mail ballot dropoff location before the close of the polls on election day. If a vote by mail ballot is returned to a precinct board at a polling place or vote center, or to a vote by mail ballot dropoff location, that is located in a county that is not the county of the elections official who issued the ballot, the elections official for the county in which the vote by mail ballot is returned shall forward the ballot to the elections official who issued the ballot no later than eight days after receipt.

(b) The elections official shall establish procedures to ensure the secrecy of a ballot returned to a precinct polling place and the security, confidentiality, and integrity of any personal information collected, stored, or otherwise used pursuant to this section.

(c) On or before March 1, 2008, the elections official shall establish procedures to track and confirm the receipt of voted vote by mail ballots and to make this information available by means of online access using the county's elections division Internet Web site. If the county does not have an elections division Internet Web site, the elections official shall establish a toll-free telephone number that may be used to confirm the date a voted vote by mail ballot was received.

(d) The provisions of this section are mandatory, not directory, and a ballot shall not be counted if it is not delivered in compliance with this section.

(e) (1) A person designated to return a vote by mail ballot shall not receive any form of compensation based on the number of ballots that the person has returned and no individual, group, or organization shall provide compensation on this basis.

(2) For purposes of this paragraph, "compensation" means any form of monetary payment, goods, services, benefits, promises or offers of employment, or any other form of consideration offered to another person in exchange for returning another voter's vote by mail ballot.

(3) Any person in charge of a vote by mail ballot and who knowingly and willingly engages in criminal acts related to that ballot as described in Division 18 (commencing with Section

18000), including, but not limited to, fraud, bribery, intimidation, and tampering with or failing to deliver the ballot in a timely fashion, is subject to the appropriate punishment specified in that division.

SEC. 3. Section 4005 is added to the Elections Code, to read:

4005. (a) Notwithstanding Section 4000 or any other law, on or after January 1, 2018, the Counties of Calaveras, Inyo, Madera, Napa, Nevada, Orange, Sacramento, San Luis Obispo, San Mateo, Santa Clara, Shasta, Sierra, Sutter, and Tuolumne, and, except as provided in Section 4007, on or after January 1, 2020, any county may conduct any election as an all-mailed ballot election if all of the following apply:

(1) (A) At least two ballot dropoff locations are provided within the jurisdiction where the election is held or the number of ballot dropoff locations are fixed in a manner so that there is at least one ballot dropoff location provided for every 15,000 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election, whichever results in more ballot dropoff locations. For purposes of this subparagraph, a vote center that includes an exterior ballot drop box counts only as a single ballot dropoff location. Ballot dropoff locations shall comply with the regulations adopted pursuant to subdivision (b) of Section 3025.

(B) A ballot dropoff location provided for under this section consists of a secure, accessible, and locked ballot box located as near as possible to established public transportation routes and that is able to receive voted ballots. All ballot dropoff locations shall be open at least during regular business hours beginning not less than 28 days before the day of the election, and on the day of the election. At least one ballot dropoff location shall be an accessible, secured, exterior drop box that is available for a minimum of 12 hours per day including regular business hours.

(2) (A) The county elections official permits a voter residing in the county to do any of the following at a vote center:

(i) Return, or vote and return, his or her vote by mail ballot.

(ii) Register to vote, update his or her voter registration, and vote pursuant to Section 2170.

(iii) Receive and vote a provisional ballot pursuant to Section 3016 or Article 5 (commencing with Section 14310) of Chapter 3 of Division 14.

(iv) Receive a replacement ballot upon verification that a ballot for the same election has not been received from the voter by the county elections official. If the county elections official is unable to determine if a ballot for the same election has been received from the voter, the county elections official may issue a provisional ballot.

(v) Vote a regular, provisional, or replacement ballot using accessible voting equipment that provides for a private and independent voting experience.

(B) Each vote center shall have at least three voting machines that are accessible to voters with disabilities.

(3) (A) On the day of the election, from 7 a.m. to 8 p.m., inclusive, and on each of the three days before the election, for a minimum of eight hours per day, at least one vote center is provided for every 10,000 registered voters within the jurisdiction where the election is held, as

determined on the 88th day before the day of the election. At least 90 percent of the number of vote centers required by this subparagraph shall be open for all four days during the required times. Up to 10 percent of the number of vote centers required by this subparagraph may be open for less than four days if at least one vote center is provided for every 10,000 registered voters on each day.

(B) Notwithstanding subparagraph (A), for a jurisdiction with fewer than 20,000 registered voters, a minimum of two voter centers are provided on the day of the election and on each of the three days before the election within the jurisdiction where the election is held.

(4) (A) Beginning 10 days before the day of the election and continuing daily up to and including the fourth day before the election, for a minimum of eight hours per day, at least one vote center is provided for every 50,000 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election.

(B) Notwithstanding subparagraph (A), for a jurisdiction with fewer than 50,000 registered voters, a minimum of two vote centers are provided within the jurisdiction where the election is held.

(C) The vote centers provided under this section are established in accordance with the accessibility requirements described in Article 5 (commencing with Section 12280) of Chapter 3 of Division 12, the federal Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101 et seq.), the federal Help America Vote Act of 2002 (52 U.S.C. Sec. 20901 et seq.), and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(D) The vote centers provided under this section are equitably distributed across the county so as to afford maximally convenient options for voters and are established at accessible locations as near as possible to established public transportation routes. The vote centers shall be equipped with voting units or systems that are accessible to individuals with disabilities and that provide the same opportunity for access and participation as is provided to voters who are not disabled, including the ability to vote privately and independently in accordance with Sections 12280 and 19240.

(E) (i) The vote centers provided under this section have an electronic mechanism for the county elections official to immediately access, at a minimum, all of the following voter registration data:

(I) Name.

(II) Address.

(III) Date of birth.

(IV) Language preference.

(V) Party preference.

(VI) Precinct.

(VII) Whether or not the voter has been issued a vote by mail ballot and whether or not a ballot has been received by the county elections official.

(ii) The electronic mechanism used to access voter registration data shall not be connected in any way to a voting system.

(5) A method is available for voters with disabilities to request and receive a blank vote by mail ballot and, if a replacement ballot is necessary, a blank replacement ballot that voters with disabilities can read and mark privately and independently pursuant to the federal Help America Vote Act of 2002 (52 U.S.C. Sec. 20901 et seq.).

(6) (A) Except as otherwise provided for in this section, election boards for the vote centers established under this section meet the requirements for eligibility and composition pursuant to Article 1 (commencing with Section 12300) of Chapter 4 of Division 12.

(B) Each vote center provides language assistance in all languages required in the jurisdiction under subdivision (c) of Section 12303 or Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.) in a manner that enables voters of the applicable language minority groups to participate effectively in the electoral process. Each vote center shall post information regarding the availability of language assistance in English and all other languages for which language assistance is required to be provided in the jurisdiction under subdivision (c) of Section 12303 or Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(i) If a vote center is located in, or adjacent to, a precinct, census tract, or other defined geographical subsection required to establish language requirements under subdivision (c) of Section 12303 or Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.), or if it is identified as needing language assistance through the public input process described in clause (ii), the county elections official shall ensure that the vote center is staffed by election board members who speak the required language. If the county elections official is unable to recruit election board members who speak the required language, alternative methods of effective language assistance shall be provided by the county elections official.

(ii) The county elections official shall solicit public input regarding which vote centers should be staffed by election board members who are fluent in a language in addition to English pursuant to subdivision (c) of Section 12303 and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(iii) The county elections official shall provide notice in the sample ballot, in vote by mail materials, and on his or her Internet Web site of the specific language services available at each vote center.

(C) Each vote center provides election materials translated in all languages required in the jurisdiction under subdivision (c) of Section 14201 and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(D) Each vote center provides reasonable modifications and auxiliary aids and services as required by the federal Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101 et seq.) and the federal Rehabilitation Act of 1973 (29 U.S.C. Sec. 701 et seq.).

(7) (A) Beginning 10 days before the election, the county elections official maintains, in an electronic format, an index of voters who have done any of the following at one of the voter centers established pursuant to this section:

(i) Registered to vote or updated his or her voter registration.

(ii) Received and voted a provisional ballot or replacement ballot.

(iii) Voted a ballot using equipment at the vote center.

(B) The index required by subparagraph (A) includes the same information for each voter as is required to be included on copies of the index of affidavits of voter registration that are posted pursuant to Section 14294. The index required by subparagraph (A) shall be updated continuously during any time that a vote center is open in the jurisdiction.

(8) (A) Beginning 29 days before the day of the election, the county elections official mails to each registered voter a vote by mail ballot packet that includes a return envelope with instructions for the use and return of the vote by mail ballot.

(B) The county elections official delivers to each voter, with either the sample ballot sent pursuant to Section 13303 or with the vote by mail ballot packet, all of the following:

(i) A notice, translated in all languages required under subdivision (c) of Section 14201 and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.), that informs voters of all of the following:

(I) An all-mailed ballot election is being conducted and each eligible voter will be issued a vote by mail ballot by mail.

(II) The voter may cast a vote by mail ballot in person at a vote center during the times and days specified in subparagraph (A) of paragraph (4) or on election day.

(III) No later than seven days before the day of the election, the voter may request the county elections official to send a vote by mail ballot in a language other than English pursuant to Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.) or a facsimile copy of the ballot printed in a language other than English pursuant to Section 14201.

(IV) No later than seven days before the day of the election, the voter may request the county elections official to send or deliver a ballot that voters with disabilities can read and mark privately and independently pursuant to the federal Help America Vote Act of 2002 (52 U.S.C. Sec. 20901 et seq.).

(ii) A list of the ballot dropoff locations and vote centers established pursuant to this section, including the dates and hours they are open. The list shall also be posted on the Internet Web site of the county elections official in a format that is accessible for people with disabilities pursuant to Section 11135 of the Government Code.

(iii) A postage-paid postcard that the voter may return to the county elections official for the purpose of requesting a vote by mail ballot in a language other than English or for the purpose of requesting a vote by mail ballot in an accessible format.

(C) Upon request, the county elections official provides written voting materials to voters with disabilities in an accessible format, as required by the federal Americans with Disabilities Act of 1990 (42 U.S.C. Sec. 12101 et seq.) and the federal Rehabilitation Act of 1973 (29 U.S.C. Sec. 701 et seq.).

(9) (A) The county elections official establishes a language accessibility advisory committee that is comprised of representatives of language minority communities. The committee shall be established no later than October 1 of the year before the first election conducted pursuant to this section. The committee shall hold its first meeting no later than April 1 of the year in which the first election is conducted pursuant to this section.

(B) The county elections official establishes a voting accessibility advisory committee that is comprised of voters with disabilities. The committee shall be established no later than October 1 of the year before the first election conducted pursuant to this section. The committee shall hold its first meeting no later than April 1 of the year in which the first election is conducted pursuant to this section.

(C) A county with fewer than 50,000 registered voters may establish a joint advisory committee for language minority communities and voters with disabilities.

(10) (A) The county elections official develops a draft plan for the administration of elections conducted pursuant to this section in consultation with the public, including both of the following:

(i) One meeting, publicly noticed at least 10 days in advance of the meeting, that includes representatives, advocates, and other stakeholders representing each community for which the county is required to provide voting materials and assistance in a language other than English under subdivision (c) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(ii) One meeting, publicly noticed at least 10 days in advance of the meeting, that includes representatives from the disability community and community organizations and individuals that advocate on behalf of, or provide services to, individuals with disabilities.

(B) The county elections official, when developing the draft plan for the administration of elections conducted pursuant to this section, considers, at a minimum, all of the following:

(i) Vote center and ballot dropoff location proximity to public transportation.

(ii) Vote center and ballot dropoff location proximity to communities with historically low vote by mail usage.

(iii) Vote center and ballot dropoff location proximity to population centers.

(iv) Vote center and ballot dropoff location proximity to language minority communities.

(v) Vote center and ballot dropoff location proximity to voters with disabilities.

(vi) Vote center and ballot dropoff location proximity to communities with low rates of household vehicle ownership.

(vii) Vote center and ballot dropoff location proximity to low-income communities.

(viii) Vote center and ballot dropoff location proximity to communities of eligible voters who are not registered to vote and may need access to same day voter registration.

(ix) Vote center and ballot dropoff location proximity to geographically isolated populations, including Native American reservations.

(x) Access to accessible and free parking at vote centers and ballot dropoff locations.

(xi) The distance and time a voter must travel by car or public transportation to a vote center and ballot dropoff location.

(xii) The need for alternate methods for voters with disabilities for whom vote by mail ballots are not accessible to cast a ballot.

(xiii) Traffic patterns near vote centers and ballot dropoff locations.

(xiv) The need for mobile vote centers in addition to the number of vote centers established pursuant to this section.

(C) The county elections official publicly notices the draft plan for the administration of elections conducted pursuant to this section and accepts public comments on the draft plan for at least 14 days before the hearing held pursuant to subparagraph (D).

(D) (i) Following the 14-day review period required by subparagraph (C), the county elections official holds a public meeting to consider the draft plan for the administration of elections conducted pursuant to this section and to accept public comments. The meeting shall be publicly noticed at least 10 days in advance of the meeting on the Internet Web sites of the clerk of the county board of supervisors and the county elections official, or, if neither the clerk of the county board of supervisors nor the county elections official maintain an Internet Web site, in the office of the county elections official.

(ii) After the public hearing to consider the draft plan for the administration of elections conducted pursuant to this section and to accept public comments, the county elections official shall consider any public comments he or she receives from the public and shall amend the draft plan in response to the public comments to the extent he or she deems appropriate. The county elections official shall publicly notice the amended draft plan and shall accept public comments on the amended draft plan for at least 14 days before the county elections official may adopt the amended draft plan pursuant to subparagraph (E).

(E) (i) Following the 14-day review and comment period required by clause (ii) of subparagraph (D), the county elections official may adopt a final plan for the administration of elections conducted pursuant to this section, and shall submit the voter education and outreach plan that is required by clause (i) of subparagraph (I) to the Secretary of State for approval.

(ii) The Secretary of State shall approve, approve with modifications, or reject a voter education and outreach plan submitted pursuant to clause (i) of subparagraph (I) within 14 days after the plan is submitted by the county elections official.

(iii) The draft plan, the amended draft plan, and the adopted final plan for the administration of elections conducted pursuant to this section shall be posted on the Internet Web site of the county elections official in each language in which the county is required to provide voting materials and assistance under subdivision (c) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.), and the Secretary of State's Internet Web site in a format that is accessible for people with disabilities pursuant to Section 11135 of the Government Code.

(F) Public meetings held pursuant to this paragraph shall, upon request, provide auxiliary aids and services to ensure effective communication with people with disabilities.

(G) Within two years of the adoption of the first plan for the administration of elections conducted pursuant to this section, the county elections official shall hold public meetings in accordance with the procedures described in subparagraphs (C) to (F), inclusive, to consider revising the first plan for the administration of elections conducted pursuant to this section. Every four years thereafter, the county elections official shall hold public meetings in accordance with the procedures described in subparagraphs (C) to (F), inclusive, to consider revising the plan for the administration of elections conducted pursuant to this section.



(H) (i) With reasonable public notification, a county elections official may amend a plan for the administration of elections conducted pursuant to this section no more than 120 days before the date of an election held pursuant to this section.

(ii) With reasonable public notification, a county elections official may amend a plan for the administration of elections conducted pursuant to this section more than 120 days before the date of an election held pursuant to this section if he or she provides at least 30 days to accept public comments on the amended plan.

(I) The plan for the administration of elections conducted pursuant to this section, includes all of the following:

(i) A voter education and outreach plan that is approved by the Secretary of State and that includes all of the following:

(I) A description of how the county elections official will use the media, including social media, newspapers, radio, and television that serve language minority communities for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline.

(II) A description of how the county elections official will use the media, including social media, newspapers, radio, and television for purposes of informing voters of the availability of a vote by mail ballot in an accessible format and the process for requesting such a ballot.

(III) A description of how the county elections official will have a community presence to educate voters regarding the provisions of this section.

(IV) A description of the accessible information that will be publicly available on the accessible Internet Web site of the county elections official.

(V) A description of the method used by the county elections official to identify language minority voters.

(VI) A description of how the county elections official will educate and communicate the provisions of this section to the public, including:

(ia) Communities for which the county is required to provide voting materials and assistance in a language other than English under subdivision (c) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.). The county elections official shall hold at least one bilingual voter education workshop for each language in which the county is required to provide voting materials and assistance in a language other than English under subdivision (c) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(ib) The disability community, including organizations and individuals that advocate on behalf of, or provide services to, individuals with disabilities. The county elections official shall hold at least one voter education workshop to increase accessibility and participation of eligible voters with disabilities.

(VII) A description of how the county will spend the necessary resources on voter education and outreach to ensure that voters are fully informed about the election. This description shall include information about the amount of money the county plans to spend on voter education and outreach activities under the plan, and how that compares to the amount of money spent on voter education and outreach in recent similar elections in the same jurisdiction that were not conducted pursuant to this section.

(VIII) At least one public service announcement in the media, including newspapers, radio, and television, that serve English-speaking citizens for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline. Outreach made under this subclause shall include access for voters who are deaf or hard of hearing and voters who are blind or visually impaired.

(IX) At least one public service announcement in the media, including newspapers, radio, and television, that serve non-English-speaking citizens for each language in which the county is required to provide voting materials and assistance under subdivision (c) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.) for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline.

(X) At least two direct contacts with voters for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline. The two direct contacts are in addition to any other required contacts including, but not limited to, sample ballots and the delivery of vote by mail ballots.

(ii) A description of how a voter with disabilities may request and receive a blank vote by mail ballot and, if a replacement ballot is necessary, a blank replacement ballot that a voter with disabilities can mark privately and independently.

(iii) A description of how the county elections official will address significant disparities in voter accessibility and participation identified in the report required by subdivision (g).

(iv) A description of the methods and standards that the county elections official will use to ensure the security of voting conducted at vote centers.

(v) Information about estimated short-term and long-term costs and savings from conducting elections pursuant to this section as compared to recent similar elections in the same jurisdiction that were not conducted pursuant to this section.

(vi) To the extent available at the time of publication, information on all of the following:

(I) The total number of vote centers to be established.

(II) The total number of ballot dropoff locations to be established.

(III) The location of each vote center.

(IV) The location of each ballot dropoff location and whether it is inside or outside.

(V) A map of the locations of each vote center and ballot dropoff location.

(VI) The hours of operation for each vote center.

(VII) The hours of operation for each ballot dropoff location.

(VIII) The security and contingency plans that would be implemented by the county elections official to do both of the following:

(ia) Prevent a disruption of the vote center process.

(ib) Ensure that the election is properly conducted if a disruption occurs.

(IX) The number of election board members and the number of bilingual election board members and the languages spoken.

(X) The services provided to voters with disabilities, including, but not limited to, the type and number of accessible voting machines and reasonable modifications at each vote center.

(XI) The design, layout, and placement of equipment inside each voter center that protects each voter's right to cast a private and independent ballot.

(vii) A toll-free voter assistance hotline that is accessible to voters who are deaf or hard of hearing, and that is maintained by the county elections official that is operational no later than 29 days before the day of the election until 5 p.m. on the day after the election. The toll-free voter assistance hotline shall provide assistance to voters in all languages in which the county is required to provide voting materials and assistance under subdivision (c) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(J) The plan for the administration of elections conducted pursuant to this section is posted in a format that is accessible to persons with disabilities on the Internet Web site of the Secretary of State and on the Internet Web site of the county elections official.

(b) Notwithstanding Section 4000 or any other law, on or after January 1, 2018, the Counties of Calaveras, Inyo, Madera, Napa, Nevada, Orange, Sacramento, San Luis Obispo, San Mateo, Santa Clara, Shasta, Sierra, Sutter, and Tuolumne, and on or after January 1, 2020, any county may conduct a special election as an all-mailed ballot election under this section if all of the following apply:

(1) The county elections official has done either of the following:

(A) Previously conducted an election as an all-mailed ballot election in accordance with subdivision (a).

(B) Adopted a final plan for the administration of elections pursuant to clause (i) of subparagraph (E) of paragraph (9) of subdivision (a), in which case the county elections official shall complete all activities provided for in the voter education and outreach plan that is required by clause (i) of subparagraph (I) of paragraph (9) of subdivision (a) before the day of the special election.

(2) (A) On the day of election, from 7 a.m. to 8 p.m., inclusive, at least one vote center is provided for every 30,000 registered voters. If the jurisdiction is not wholly contained within the county, the county elections official shall make a reasonable effort to establish a vote center within the jurisdiction where the special election is held.

(B) Notwithstanding subparagraph (A), for a jurisdiction with fewer than 30,000 registered voters, the county elections official makes a reasonable effort to establish a vote center.

(3) (A) Not less than 10 days before the day of the election, for a minimum of eight hours per day, at least one vote center is provided for every 60,000 registered voters. If the jurisdiction is not wholly contained within the county, the county elections official shall make a reasonable effort to establish a vote center within the jurisdiction where the special election is held.

(B) Notwithstanding subparagraph (A), for a jurisdiction with fewer than 30,000 registered voters, the county elections official makes a reasonable effort to establish a vote center.

(4) (A) At least one ballot dropoff location is provided for every 15,000 registered voters. At least one ballot dropoff location shall be located within the jurisdiction where the special

election is held. All ballot dropoff locations shall be open at least during regular business hours beginning not less than 28 days before the day of the election, and on the day of the election.

(B) Notwithstanding subparagraph (A), for a jurisdiction with fewer than 15,000 registered voters, at least one ballot dropoff location shall be provided.

(c) Except as otherwise provided in this section, the election day procedures shall be conducted in accordance with Division 14 (commencing with Section 14000).

(d) The county elections official may provide, at his or her discretion, additional ballot dropoff locations and vote centers for purposes of this section.

(e) The return of voted vote by mail ballots is subject to Sections 3017 and 3020.

(f) For the sole purpose of reporting the results of an election conducted pursuant to this section, upon completion of the ballot count, the county elections official shall divide the jurisdiction into precincts pursuant to Article 2 (commencing with Section 12220) of Chapter 3 of Division 12 and shall prepare a statement of the results of the election in accordance with Sections 15373 and 15374.

(g) (1) (A) Within six months of each election conducted pursuant to this section or Section 4007, the Secretary of State shall report to the Legislature, to the extent possible, all of the following information by categories of race, ethnicity, language preference, age, gender, disability, permanent vote by mail status, historical polling place voters, political party affiliation, and language minorities as it relates to the languages required under subdivision (c) of Section 14201 and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.):

(i) Voter turnout.

(ii) Voter registration.

(iii) Ballot rejection rates.

(iv) Reasons for ballot rejection.

(v) Provisional ballot use.

(vi) Accessible vote by mail ballot use.

(vii) The number of votes cast at each vote center.

(viii) The number of ballots returned at ballot dropoff locations.

(ix) The number of ballots returned by mail.

(x) The number of persons who registered to vote at a vote center.

(xi) Instances of voter fraud.

(xii) Any other problems that became known to the county elections official or the Secretary of State during the election or canvass.

(B) The report required by subparagraph (A) shall be posted on the Internet Web site of the Secretary of State in a format that is accessible for people with disabilities pursuant to Section 11135 of the Government Code.

(C) The report required by subparagraph (A) shall be submitted to the Legislature in compliance with Section 9795 of the Government Code.

(D) If an election is conducted pursuant to this section, the county shall submit, to the extent possible, to the Secretary of State the information needed for the Secretary of State to prepare the report required by subparagraph (A).

(2) The county elections official shall post on his or her Internet Web site a report that compares the cost of elections conducted pursuant to this section to the costs of previous elections. The report shall be posted in a format that is accessible for people with disabilities pursuant to Section 11135 of the Government Code.

(h) The Secretary of State shall enforce the provisions of this section pursuant to Section 12172.5 of the Government Code.

(i) For purposes of this section, "disability" has the same meaning as defined in subdivisions (j), (m), and (n) of Section 12926 of the Government Code.

SEC. 4. Section 4006 is added to the Elections Code, to read:

4006. For any election conducted pursuant to Section 4005, the county elections official shall make a reasonable effort to inform a voter of either of the following:

(a) If the voter's vote by mail ballot envelope is missing a signature.

(b) How the voter can correct the missing signature.

SEC. 5. Section 4007 is added to the Elections Code, to read:

4007. (a) On or after January 1, 2020, the County of Los Angeles may conduct any election as a vote center election if all of the following apply:

(1) The county elections official complies with all the provisions of subdivision (a) of Section 4005 that are not inconsistent with this section.

(2) Every permanent vote by mail voter receives a ballot.

(3) At least two ballot dropoff locations are provided within the jurisdiction where the election is held or the number of ballot dropoff locations are fixed in a manner so that there is at least one ballot dropoff location provided for every 15,000 permanent vote by mail registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election, whichever results in more ballot dropoff locations.

(4) Within the jurisdiction where the election is held, at least one vote center is provided for each city that has at least 1,000 registered voters according to the official report of registration submitted by the county elections official to the Secretary of State before the last general election.

(5) On the day of the election, from 7 a.m. to 8 p.m., inclusive, and on each of the three days before the election, for a minimum of eight hours per day, at least one vote center is provided for every 7,500 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election. At least 90 percent of the number of vote centers required by this subparagraph shall be open for all four days during the required times. Up to 10 percent of the number of vote centers required by this subparagraph may be

open for less than four days if at least one vote center is provided for every 7,500 registered voters on each day.

(6) Beginning 10 days before the day of the election and continuing up to and including the fourth day before the day of the election, for a minimum of eight hours per day, at least one vote center is provided for every 30,000 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the election.

(7) Precincts with fewer than 500 registered voters are designated as all vote-by-mail ballot precincts.

(8) Voters residing in a legislative or congressional district that lies partially within the County of Los Angeles and that also lies within another county that is conducting an election pursuant to subdivision (a) of Section 4005 receive a vote by mail ballot if they are eligible to vote in that election.

(9) Voters in a precinct that is either more than a 30 minute travel time from a vote center or in which the polling place in the most recent statewide general election is more than 15 miles from the nearest vote center are mailed a vote by mail ballot.

(10) The vote centers are located within a reasonable travel time of registered voters.

(11) The county elections official conducts a service area analysis of the vote center plans, identifies services gaps, and publicly reports those findings.

(b) Notwithstanding Section 4000 or any other law, on or after January 1, 2020, the County of Los Angeles may conduct a special election as an all-mailed ballot election pursuant to subdivision (b) of Section 4005.

(c) No later than four years after conducting the first vote center election pursuant to this section, the County of Los Angeles may conduct all-mailed ballot elections pursuant to Section 4005 and shall not conduct vote center elections pursuant to this section.

SEC. 6. Section 4008 is added to the Elections Code, to read:

4008. (a) The Secretary of State shall establish a taskforce that includes representatives of all of the following:

(1) County elections officials.

(2) Individuals with demonstrated language accessibility experience for languages covered under the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(3) The disability community and community organizations and individuals that advocate on behalf of, or provide services to, individuals with disabilities.

(4) Experts with demonstrated experience in the field of elections.

(b) The taskforce shall review elections conducted pursuant to Section 4005 or 4007 and provide comments and recommendations to the Legislature within six months of each election conducted pursuant to Section 4005 or 4007.

(c) This section shall remain in effect only until January 1, 2022, and as of that date is repealed, unless a later enacted statute, that is enacted before January 1, 2022, deletes or extends that date.

SEC. 7. Section 15320 of the Elections Code is amended to read:

15320. Vote by mail ballots and mail ballot precinct ballots returned to the elections office and to the polls on election day that are not included in the semifinal official canvass phase of the election, including any ballots returned to another jurisdiction in the state and forwarded to the elections official who issued the ballot pursuant to Section 3017, shall be processed and counted during the official canvass in the manner prescribed by Chapter 2 (commencing with Section 15100) and pursuant to the requirements of Section 3019.

SEC. 8. Section 2.5 of this bill incorporates amendments to Section 3017 of the Elections Code proposed by both this bill and Assembly Bill 1921. It shall only become operative if (1) both bills are enacted and become effective on or before January 1, 2017, (2) each bill amends Section 3017 of the Elections Code, and (3) this bill is enacted after Assembly Bill 1921, in which case Section 2 of this bill shall not become operative.

SEC. 9. If the Commission on State Mandates determines that this act contains costs mandated by the state, reimbursement to local agencies and school districts for those costs shall be made pursuant to Part 7 (commencing with Section 17500) of Division 4 of Title 2 of the Government Code.